# SAMSUNG DCS

# COMBINED PROGRAMMING MANUAL

for DCS DCS COMPACT DCS COMPACT II DCS-816 DCS-408 DCS-408i





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#### **EU Declaration of Conformity (RTTE)**

Samsung Electronics Co., Ltd.

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(factory name, address)

declare under our sole responsibility that the product

#### Digital Keyphone System "DCS"

to which this declaration relates is in conformity with

RTTE Directive 1999/5/EC ( Annex II )
Low Voltage Directive 73/23/EEC
EMC Directive 89/336/EEC:92/31/EEC



Ву	application	of	the	following	standards
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EN55022 : 1998 Inc A1: 2000\*

EN61000-3-2:1995 Inc. A1/A2:1998

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#### **EU Declaration of Conformity**

For other directives relevant to DCS Compact II, DCS-816, DCS-408 and DCS-408i systems, refer to the Samsung website at:

www.samsung-telecoms.co.uk

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## Part 1. Introduction to Programming

This manual describes the MMC programming required for the following types of Samsung DCS keyphone system:

- DCS
- DCS Compact (Compact I)
- DCS Compact II
- DCS-816
- DCS-408
- DCS-408i.

In this manual, these systems are referred to as "DCS," "Compact I (CI)," "Compact II (CII)," "816," "408" and "408i" respectively. Programming requirements for these system types are generally the same, but occasionally there are differences. Users of 408 and 408i systems should also read *Programming DCS-408 and 408i Systems* in section 1.5.4 of this manual. Unless otherwise stated, references to "DCS" include Compact I systems.

The different system types are discussed fully in the separate Samsung *General Description* manuals for each system, where these have been published.

#### **Software Version Numbers**

The software version numbers of the systems for which this programming manual is relevant are: DCS and Compact II=V6.10 or later; 816=V1.09 or later; 408 and 408i=1.04 or later.

## 1.1 Using This Manual

- It is recommended that you read the whole of Part 1 of this manual which provides a useful overview to MMC programming procedures.
- For a comprehensive list of available MMCs, see Part 2.
- For quick reference, Part 2 also provides a table listing the default settings for each MMC and indicating which systems can use each MMC. A "Y" ("Yes") in the appropriate column indicates that it can be used for that system.
- To quickly check allowed configuration settings for each type of system—number of trunk group members, card port numbers, and so on—see section 2.3 *System Configuration: Quick Reference* in Part 2.
- To begin programming, refer to the appropriate MMC(s) in Part 4. Check the selected MMC header bar to make sure the program is available on your system, if you haven't already done so.
- Refer to Part 3, *Special Applications*, for further information on voice mail / auto attendant integration, individual station paging, CLIP (Calling Line Identification Presentation), toll restriction (call barring) and So programming.

## 1.2 Programming Overview

When the keyphone system arrives from the factory it contains default data. This needs to be customised, using the MMC programs, to suit the customer's requirements.

MMC stands for Man Machine Code and each MMC is assigned a three-digit code (100, 101, and so on). These MMCs are used to view, create or change customer data on a display keyphone (called KMMC programming). For example, MMC 601 is used to create a station group; system speed dial numbers are entered in MMC 705; key functions are assigned to individual keyphones (or "keysets") using MMC 722; and system dialling codes (such as extension numbers and feature codes) can be changed in MMC 724.

## 1.3 Programming Levels

There are three levels of programming: System level, Customer level and Station level. System and Customer levels allow system-wide programming and are under passcode protection to restrict access. System programming is done by the system installer (or system technician), usually on a one-off basis, but also to manage any changes in the customer's requirements. Customer programming is done by the system administrator, on a day to day basis, to manage station users' requirements. Station level programming does not require a passcode, allowing station users to make simple changes to their keyset features.

To prevent conflicting data from being entered, only one person at a time can enter System or Customer programming. If you attempt to enter programming mode while another keyset is being used for programming, your display shows [xxx PGM MODE] where "xxx" is the keyset extension number of the station in programming mode. While programming is in progress, normal system operation is not affected.

## 1.3.1 System Level

This level is entered via MMC 800 and requires the installer's (technician's) passcode. This is the highest level and allows access to all system programs, station programs and maintenance programs. The installer (sometimes called the installing technician) also decides which programs are accessible to the customer (the system administrator) at Customer level.

All MMCs are accessible at this level.

#### 1.3.2 Customer Level

This level is entered via MMC 200 and requires the customer's passcode. It allows access to station programs and system programs permitted by the system installer in MMC 802. When the system administrator uses the customer passcode to access station programs, data for all stations can be viewed or changed. Changes can be made either system-wide or to selected keysets. (The system administrator should also refer to the *System Administration* manual for their keyphone system if this is available.)

Accessible MMCs at this level are designated by the installer.

#### 1.3.3 Station Level

The system administrator or keyset user can access certain programs at a station without using a passcode. At this level, only data for the selected station can be changed. You should refer to the instructions provided in the *Samsung DCS Keyset User Guide*.

Accessible MMCs at this level are nos. 100–121.

## 1.4 Keys Used for Programming

Programming may be done from any 6-button (6B), 12-button (12B) or 24-button (24B) keyset with a liquid crystal display (LCD). (Refer to the *Samsung DCS Keyset User Guide* for a full description of keyset operation.)

### 1.4.1 Soft Keys

The three keys directly below the LCD are called soft keys. The left-hand soft key is designated as the LEFT soft key. This key is used to save any changed data while programming, or to move the cursor to the left on the LCD.

The right-hand soft key is designated as the RIGHT soft key. This key is used to save any changed data while programming, or to move the cursor to the right on the LCD.



DCS Euro Display Keysets

## 1.4.2 Other Keys

The following keys perform special functions:

VOLUME UP (+) / DOWN (-)

KEYPAD

HOLD

ANS/RLS

Scroll up/down through available options\*

Enter data using keys 0–9 and \*, and dial options\*

Clear previous entry

Select "ALL" option (e.g. to make data apply to all, rather than selected, stations)

SPEAKER

Store data and advance to next MMC

TRSF Enter programming mode or

Store data and exit programming mode

<sup>\*</sup> Note: Many MMCs allow you to dial codes using the keypad to select options quickly. Alternatively, you can press the VOLUME Up and Down keys (+ and -) to scroll through and select options. Use whichever method you prefer.

The 6, 12 or 24 extra programmable keys can be set up to perform specific functions when pressed during normal operation. During programming, some of these keys also perform other specific functions. This is described in the individual MMC program procedure where applicable.

## 1.5 Programming Procedures

## 1.5.1 Precautions When Programming

- The keyset must be on-hook (handset down) to allow programming.
- Programming is available on any digital keyset with an LCD.
- Programming is available only on digital telephones (not analogue ones).
- If 'INVALID DATA' appears in the LCD while programming, you should re-enter the correct data.
- When you have successfully completed an entry, the LCD automatically changes for the next step.
- Programming halts if you have not pressed a key for a certain period of time (30 seconds by default, but this can be changed).
- Programming halts if you pick up the handset while programming.
- If you pick up the handset while programming, or the telephone plug is pulled out, any new data shown in the LCD are saved.



## <u>IMPORTANT</u> When installing and programming a 'default' system <u>for the first time:</u>

The system requires that you select the correct software version for your country (e.g. by selecting "UK") before you can do any other programming via either a keyphone (KMMC programming) or a PC (PCMMC programming).

To select the country:

- 1. Press the TRSF key.
- 2. Enter 800 followed by the default passcode (4321)

The system sounds a warning and displays on the keyset:

ENABLE TECH. PROG SELECT COUNTRY

Use the VOLUME Up/Down keys to select the country and press the RIGHT soft key. The keyset displays:

DEFAULTING SYSTM ARE YOU SURE? NO

Use the VOLUME Up/Down keys to select YES and press the RIGHT soft key. When defaulted to the correct version, you can open programming as described next. The country version selected can be changed in MMC 812, *Select Country*.

## 1.5.2 Opening System or Customer Programming

To open programming:

- 1. Press the TRSF key.
- 2. Enter the MMC program number 200 (for Customer level programming) or 800 (for System level programming).
- 3. Enter the relevant passcode.
- 4. Press key 1 (or use the VOLUME Up or Down key) to select 'ENABLE'.
- 5. Press the SPEAKER key to have the program selection mode appear (or press the TRSF key to halt programming).
- 6. Enter the MMC number, or select the program number with the Up or Down key and press the SPEAKER key.

When opening system programming, you are advised to check MMC 812 (Select Country) to ensure that the correct country has been selected **before** you do any other programming.

Carefully follow the instructions given with each MMC to program your system correctly.

### 1.5.3 Opening Station Level Programming

To open programming:

- 1. Press the TRSF key.
- 2. Enter the MMC program number.

Carefully follow the instructions given with each MMC to program your system correctly.

#### 1.5.4 Programming DCS-408 and 408i Systems

Although physically similar in appearance, the "408" and "408i" are different systems and may have different programming requirements and features. For example, the 408i supports ISDN whereas the 408 does not. Thus, an MMC relevant to one system may not be relevant to the other. Similarly, where an MMC relates to both systems, some features available on the 408i system may not be available on the 408 system, and vice versa. This will be indicated in the MMC description, where appropriate.

These systems also differ significantly from all other keyphone systems, both in size and physical appearance. In comparison with other systems, when programming your 408 or 408i:

Extension, group and trunk numbers are two digits by default (e.g. extension 21, trunk 71, etc). All other systems use 3-digit numbers by default (e.g. extension 201, trunk 701, etc).\* Examples of programming shown in this manual use 3-digit numbers for convenience only.

(\*Unless changed by the system installer in MMC 724.)

- You can set up to four 'Normal' station groups. Group types AA, VM/AA and UCD are not permitted.
- Only two trunk groups, 8 and 9, are available. (All other systems support groups 9 and 80–82.)

## Part 2. Program MMC List & Default Data

2.1	Program (MMC) List		
100:	STATION LOCK	317:	ASSIGN STATION/STATION USE
100:	CHANGE USER PASSCODE	317.	DISTINCTIVE RING
101.	CALL FORWARD	310.	BRANCH GROUP
		_	
103:	SET ANSWER MODE	400:	CUSTOMER ON/OFF PER TRUNK
104:	STATION CREED DIAL	401:	CO/PBX LINE
105:	STATION SPEED DIAL	402:	TRUNK DIAL TYPE
106:	STATION SPEED DIAL NAME	403:	TRUNK TOLL CLASS
107:	KEY EXTENDER	404:	TRUNK NAME
108:	STATION STATUS	405:	TRUNK NUMBER
109:	DATE DISPLAY	406:	TRUNK RING ASSIGNMENT
110:	STATION ON/OFF	407:	FORCED TRUNK RELEASE
111:	KEYSET RING TONE	408:	ASSIGN TRUNK MUSIC ON HOLD SOURCE
112:	ALARM REMINDER	409:	TRUNK STATUS READ
113:	VIEW MEMO NUMBER	410:	ASSIGN DISA TRUNK
114:	STATION VOLUME	411:	ASSIGN E1 SIGNAL TYPE
115:	SET PROGRAMMED MESSAGE	412:	ASSIGN TRUNK SIGNAL
116:	ALARM AND MESSAGE	414:	MPD/PRS SIGNAL
119:	SET CLIP DISPLAY	415:	REPORT TRUNK ABANDON DATA
121:	KEYSET LANGUAGE	416:	ASSIGN AC15 TRANSLATION
200:	OPEN CUSTOMER PROGRAMMING	417:	PRI CRC4 OPTION
201:	CHANGE CUSTOMER PASS CODE	418:	CARD RESTART
202:	CHANGE FEATURE PASSCODES	419:	BRI OPTION
203:	ASSIGN UA DEVICE	420:	PRI OPTION
204:	COMMON BELL CONTROL	421:	MSN DIGIT
205:	ASSIGN LOUD BELL	422:	ASSIGN TRUNK COS
206:	BARGE-IN TYPE	423:	S/T MODE
207:	ASSIGN VM/AA PORT	424:	S0 MAPPING
208:	ASSIGN RING TYPE	426:	TRUNK GAIN CONTROL
209:	ASSIGN ADD-ON MODULE	427:	R2MFC SIGNAL
210:	CUSTOMER ON/OFF	428:	ASSIGN TRUNK/TRUNK USE
211:	DOOR RING ASSIGNMENT	500:	SYSTEM-WIDE COUNTERS
212:	ALARM RINGING STATION	501:	SYSTEM-WIDE TIMERS
213:	ALARM MESSAGE	502:	STATION-WIDE TIMERS
214:	DISA ALARM RINGING STATION	502:	TRUNK-WIDE TIMERS
214:	VOICE DIALLER OPTIONS	503.	PULSE MAKE/BREAK RATIO
	VOICE DIALLER ASSIGNMENTS		
216:		505:	ASSIGN DATE AND TIME
217:	CCC OPTION	506:	TONE CADENCE
219:	COMMON RELAY SERVICE TYPE	507:	ASSIGN AUTO NIGHT TIME
220:	ISDN SERVICE TYPE	508:	CALL COST
300:	CUSTOMER ON/OFF PER STATION	509:	C.O. TONE CADENCE
301:	ASSIGN STATION COS	510:	SLI RING CADENCE
302:	PICKUP GROUPS	511:	MW LAMP CAD
303:	ASSIGN BOSS/SECRETARY	512:	ASSIGN HOLIDAY
304:	ASSIGN STATION/TRUNK USE	600:	ASSIGN OPERATOR GROUP
305:	ASSIGN FORCED CODE	601:	ASSIGN STATION GROUP
306:	HOT LINE	602:	STATION GROUP NAME
308:	ASSIGN BACKGROUND MUSIC SOURCE	603:	ASSIGN TRUNK GROUP
309:	ASSIGN STATION MUSIC ON HOLD	604:	ASSIGN STATION TO PAGE ZONE
310:	LCR CLASS OF SERVICE	605:	ASSIGN EXTERNAL PAGE ZONE
311:	ASSIGN SIM PARAMETER	606:	ASSIGN SPEED BLOCK
312:	ALLOW CLIP	607:	UCD OPTIONS
313:	ASSIGN PIN CODE	608:	ASSIGN CLIP REVIEW BLOCK
314:	CONFIRM OUTGOING CALL	700:	COPY COS CONTENTS
315:	SET RELOCATION	701:	ASSIGN COS CONTENTS
316:	COPY STATION USABLE	701:	TOLL DENY TABLE
510.	JOI I JIMHON JONDLL	102.	IOLL DEIVI INDLE

703:	TOLL ALLOWANCE TABLE	736:	ASSIGN AA MOH
704:	ASSIGN WILD CHARACTER	737:	DECT SYSTEM CODE
705:	ASSIGN SYSTEM SPEED DIAL	738:	DECT CLEAR REGISTRATION
706:	SYSTEM SPEED DIAL BY NAME	739:	BSI DOWNLOAD
707:	AUTHORISATION CODE	740:	STATION PAIR
708:	ACCOUNT CODE	741:	BSI CARD RESTART
709:	PBX ACCESS CODE	742:	BSI STATUS
710:	LCR DIGIT TABLE	743:	DECT BASE STATION (DBS) STATUS
711:	LCR TIME TABLE	744:	DECT REGISTRATION ON/OFF
712:	LCR ROUTE TABLE	745:	BSI CARRIER
713:	LCR MODIFY DIGIT TABLE	750:	VM CARD RESTART
714:	DDI NUMBER & NAME TRANSLATION	751:	ASSIGN MAILBOX
715:	PROGRAMMED STATION MESSAGE	752:	AUTO RECORD
716:	UK LCR OPTION	753:	WARNING DESTINATION
717:	PIN CODE	754:	VM HALT
718:	MY AREA CODE	755:	VM ALARM
720:	COPY KEY PROGRAMMING	756:	ASSIGN VM MOH
721:	SAVE STATION KEY PROGRAMMING	757:	VM IN/OUT
722:	STATION KEY PROGRAMMING	800:	ENABLE TECHNICIAN PROGRAM
723:	SYSTEM KEY PROGRAMMING	801:	CHANGE TECHNICIAN PASSCODE
724:	DIAL NUMBERING PLAN	802:	CUSTOMER ACCESS MMC NUMBER
725:	SMDR OPTIONS	803:	ASSIGN TENANT GROUP
726:	VM/AA OPTIONS	804:	SYSTEM I/O PARAMETER
727:	SYSTEM VERSION DISPLAY	805:	TX LEVEL & GAIN
728:	CLIP TRANSLATION TABLE	806:	CARD PRE-INSTALL
730:	AA RECORD GAIN	807:	VOLUME CONTROL
731:	AA RAM CLEAR	808:	T1 TRUNK CODING
732:	AA TRANSLATION TABLE	809:	SYSTEM MMC LANGUAGE
733:	AA PLAN TABLE	810:	HALT PROCESSING
734:	AA MESSAGE MATCH	811:	RESET SYSTEM
735:	AA USE TABLE	812:	SELECT COUNTRY

## 2.2 Default Data

## **Station Programs**

		DCS	CI	CII	816	408	408i	
100:	STATION LOCK	Υ	Υ	Υ	Υ	Υ	Υ	ALL STATIONS UNLOCKED
101:	CHANGE USER PASSCODE	Υ	Υ	Υ	Υ	Υ	Υ	ALL STATION PASCODES=1234
102:	CALL FO RWARD	Υ	Υ	Υ	Υ	Υ	Υ	ALL STATION=0 (FWD CANCEL)
103:	SET ANSWER MODE	Υ	Υ	Υ	Υ	Υ	Υ	ALL KEYSETS 'RING' RING FREQUENCY DEFAULT=5
104:	STATION NAME	Υ	Υ	Υ	Υ	Υ	Υ	NONE
105:	STATION SPEED DIAL	Υ	Υ	Υ	Υ	Υ	Υ	NONE
106:	STATION SPEED DIAL NAME	Υ	Υ	Υ	Υ	Υ	Υ	NONE
107:	KEY EXTENDER	Υ	Υ	Υ	Υ	Υ	Υ	NONE
108:	STATION STATUS	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 108
109:	DATE DISPLAY	Y	Υ	Υ	Y	Υ	Y	COUNTRY: WESTERN CLOCK: 24-HOUR DISPLAY: LOWERCASE
110:	STATION ON/OFF	Y	Y	Y	Y	Y	Y	AUTO HOLD: OFF AUTO TIMER: ON HEADSET MODE: OFF HOT KEYPAD: ON KEY TONE: ON PAGE REJOIN: ON RING PREFERENCE: ON CALL COST: OFF AME BGM: OFF AME PSWD: OFF
111:	KEYSET RING TONE	Υ	Υ	Υ	Υ	Υ	Υ	SELECTION=5
112:	ALARM REMINDER	Υ	Υ	Υ	Υ	Υ	Υ	ALARMS SET TO NOTSET
113:	VIEW MEMO NUMBER	Υ	Υ	Υ	Υ	Υ	Υ	NO MEMOS ENTERED
114:	STATION VOLUME	Y	Y	Y	Y	Y	Y	RING VOL: 4 OFF HOOK RING VOL: 4 HANDSET VOL: 4 SPEAKER VOL: 13 BGM VOL: 13
115:	SET PROGRAMMED MESSAGE	Υ	Υ	Υ	Υ	Υ	Υ	NO MESSAGES SELECTED
116:	ALARM AND MESSAGE	Υ	Υ	Υ	Υ	Υ	Υ	ALARMS SET TO NOTSET
119:	SET DISPLAY	Υ	Υ	Υ	Υ	N	Υ	NAME FIRST
121:	KEYSET LANGUAGE	Υ	N	Υ	Υ	Υ	Υ	ENGLISH

## System Programs

		DCS	CI	CII	816	408	408i	
200:	OPEN CUSTOMER PROGRAMMING	Υ	Υ	Υ	Υ	Υ	Υ	CLOSED (DISABLED)
201:	CHANGE CUSTOMER PASSCODE	Υ	Υ	Υ	Υ	Υ	Υ	PASSCODE =1234
202:	CHANGE FEATURE PASSCODES	Y	N	Y	Y	Y	Y	DAY/NIGHT=0000 DISA ALARM=5678 ALARM CLR=8765 AA RECORD=4321 DECT (BSI) REGISTER =4321
203:	ASSIGN UA DEVICE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
204:	COMMON BELL CONTROL	Υ	Υ	Υ	Υ	Υ	Υ	CONTINUOUS
205:	ASSIGN LOUD BELL	Υ	N	Υ	Υ	Υ	Υ	UNASSIGNED
206:	BARGE-IN TYPE	Υ	Υ	Υ	Υ	Υ	Υ	NO BARGE IN
207:	ASSIGN VM/AA PORT	Υ	Υ	Υ	Υ	Υ	Υ	NORMAL PORT
208:	ASSIGN RING TYPE	Υ	Υ	Υ	Υ	Υ	Υ	ICM RING
209:	ASSIGN ADD-ON MODULE	Υ	Υ	Υ	Υ	N	N	NONE FOR MASTER
210:	CUSTOMER ON/OFF	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 210
211:	DOOR RING ASSIGNMENT	Υ	Υ	Υ	Υ	Υ	Υ	STATION GROUP 500 (or 50)
212:	ALARM RINGING STATION	Υ	N	Υ	N	N	N	ALL SENSORS RING 500 DAY/NIGHT
213:	ALARM MESSAGE	Υ	N	Υ	N	N	N	NONE
214:	DISA ALARM RINGING STATION	Υ	Υ	Υ	Υ	Υ	Υ	DAY/NIGHT=500 (or 50)
215:	VOICE DIALLER OPTIONS	Υ	Υ	Υ	N	N	N	2CH-7USER-20BIN
216:	VOICE DIALLER ASSIGNMENTS	Υ	Υ	Υ	N	N	N	NONE
217:	CCC OPTION	N	Υ	N	N	N	N	NONE
219:	COMMON RELAY SERVICE TYPE	N	N	Υ	Υ	Υ	Υ	SEE MMC 219
220:	ISDN SERVICE TYPE	Υ	Υ	Υ	Υ	N	Υ	VOICE
300:	CUSTOMER ON/OFF PER STATION	Y	Y	Y	Y	Y	Y	STN CALL PRT : OFF FWD DLY USE : OFF OTHER FEATURES SET TO ON
301:	ASSIGN STATION COS	Υ	Υ	Y	Y	Υ	Υ	DAY CLASS = 1 NIGHT CLASS = 1
302:	PICKUP GROUPS	Υ	Υ	Υ	Υ	Υ	Υ	ALL STATIONS GROUP 1
303:	ASSIGN BOSS/SECRETARY	Υ	Υ	Υ	Υ	Υ	Υ	NONE
304:	ASSIGN STATION/TRUNK USE	Y	Υ	Y	Υ	Υ	Υ	DIAL = YES ANS = YES
305:	ASSIGN FORCED CODE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
306:	HOT LINE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
308:	ASSIGN BACKGROUND MUSIC SOURCE	Υ	Υ	Y	Y	Υ	Υ	NONE
309:	ASSIGN STATION MUSIC ON HOLD	Υ	Υ	Υ	Υ	Υ	Υ	NONE
310:	LCR CLASS OF SERVICE	Y	Υ	Y	Y	Υ	Υ	LEAST COST ROUTING COS 1

		DCS	CI	CII	816	408	408i	
311:	ASSIGN SIM PARAMETER	Y	N	N	N	N	N	SIM TYPE = DTE CALL MODE = MANUAL ANS MODE = MANUAL AUTO BAUD = ON DTR CHECK = ON ECHO = ON PROTOCOL = V110 SPEED = 9600 CHAR LENGTH = 8 BITS PARITY = NONE STOP BIT = 1
312:	ALLOW CLIP	Υ	Υ	Υ	Υ	N	Υ	RCV=YES, SEND=YES, INFO=CO Tel
313:	ASSIGN PIN CODE	N	Y	Ν	N	N	N	ALL STATIONS ARE CODE #1
314:	CONFIRM OUTGOING CALL	Υ	N	Υ	Υ	Υ	Υ	NONE
315:	SET RELOCATION	Υ	N	Υ	Υ	Υ	Υ	NONE
316:	COPY STATION USABLE	Υ	N	Υ	Υ	N	N	NONE
317:	ASSIGN STATION/STATION USE	Υ	N	Υ	Υ	N	N	DIAL=YES
318:	DISTINCTIVE RING	Υ	N	Υ	Υ	Υ	Υ	T=F-STN, C=F-STN
319:	BRANCH GROUP	-	-	-	-	-	-	NOT USED IN UK
400:	CUSTOMER ON/OFF PER TRUNK	Υ	Y	Y	Y	Y	Y	1A2 EMULATE: OFF TRUNK INC DND: OFF TRUNK FORWARD: ON LCR ALLOW:OFF
401:	C.O./PBX LINE	Υ	Υ	Υ	Υ	Υ	Υ	ALL TRUNKS C.O. LINE
402:	TRUNK DIAL TYPE	Υ	Υ	Υ	Υ	Υ	N	ALL TRUNKS DTMF
403:	TRUNK TOLL CLASS	Υ	Y	Υ	Υ	Υ	Υ	ALL TRUNKS F-STN DAY/NIGHT
404:	TRUNK NAME	Υ	Υ	Υ	Υ	Υ	Υ	NO NAMES ENTERED
405:	TRUNK NUMBER	Υ	Υ	Υ	Υ	Υ	Υ	NO NUMBERS ENTERED
406:	TRUNK RING ASSIGNMENT	Υ	Υ	Υ	Υ	Υ	Υ	ALL TRUNKS DAY/NIGHT: 500 (or 50)
407:	FORCED TRUNK RELEASE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
408:	ASSIGN TRUNK MUSIC ON HOLD SOURCE	Υ	Υ	Y	Υ	Υ	Y	TONE
409:	TRUNK STATUS READ	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 409
410:	ASSIGN DISA TRUNK	Υ	Υ	Υ	Υ	Υ	Υ	ALL TRUNKS NORMAL
411:	ASSIGN E1 SIGNAL TYPE	-	ı	-	-	-	-	NOT USED IN UK
412:	ASSIGN TRUNK SIGNAL	Υ	Υ	Υ	N	N	N	IMMEDIATE
414:	MPD/PRS SIGNAL	Υ	Υ	Υ	Υ	Υ	N	NONE
415:	REPORT TRUNK ABANDON DATA	Υ	Υ	Υ	Υ	N	Υ	REPORT=YES
416:	ASSIGN AC15 TRANSLATION	Υ	Υ	Υ	N	N	N	UNUSE DID TRANS
417:	PRI CRC4 OPTION	Υ	N	Υ	N	N	N	CRC4 ON
418:	CARD RESTART	Υ	Υ	Υ	Υ	N	Υ	NONE

		DCS	CI	CII	816	408	408i	
419:	BRI OPTION	Υ	Y	Y	Y	N	Υ	CHANNEL ANY: YES BRI MODE: P-P DDI DLSEND: OVERLAP BRI CODING: A-LAW POWERFEED: NO
420:	PRI OPTION	Υ	N	Y	N	N	N	CHANNEL ANY: YES PRI MODE: DDI DLSEND: OVERLAP
421:	MSN DIGIT	Υ	Υ	Υ	Υ	N	Υ	NONE
422:	ASSIGN TRUNK COS	Υ	Y	Υ	Υ	Υ	Υ	DAY CLASS: 1 NIGHT CLASS: 1
423:	S/T MODE	Υ	Υ	Υ	Υ	N	Υ	TRUNK
424:	So MAPPING	Υ	Υ	Υ	Υ	N	Υ	NONE
426:	TRUNK GAIN CONTROL	Υ	N	Y	Υ	Υ	Υ	RX = +0.0 dB, $TX = +0.0 dB(ALL TRUNKS)$
427:	R2MFC SIGNAL	N	N	N	N	N	N	NOT USED IN UK
428:	ASSIGN TRUNK/TRUNK USE	Υ	Ν	Υ	Υ	N	N	DIAL=YES
500:	SYSTEM-WIDE COUNTERS	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 500
501:	SYSTEM-WIDE TIMERS	Υ	Υ	Υ	Υ	Υ	Υ	SEE TABLE OF TIMERS AND VALUES IN MMC 501
502:	STATION-WIDE TIMERS	Υ	Υ	Υ	Y	Υ	Y	NO ANS FWD: 015 SEC DTMF DURATION: 100 MS FIRST DGT DELAY: 600 MS
503:	TRUNK-WIDE TIMERS	Y	Y	Y	Y	Y	Y	ANS.BAK TM: 600 MS CLEARING: 002 SEC CO SUPV TM: 400 MS DTMF DURATION: 100 MS FIRST DGT DELAY: 600 MS FLASH TIME: 070 MS NO RING TM: 004 SEC PAUSE TIME: 003 SEC PRS DET TM: 000 MS RNG DET.TM: 300 MS WINK: 200 MS MF/DP INT TM: 0800 MS MFR DLY TM: 000 SEC
504:	PULSE MAKE/BREAK RATIO	Y	Y	Υ	Υ	Υ	N	MAKE/BREAK = 33 PULSES PER SECOND = 10
505:	ASSIGN DATE AND TIME	Y	Υ	Y	Υ	Υ	Υ	FOLLOWS S/W VERSION RELEASE DATE
506:	TONE CADENCE	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 506
507:	ASSIGN AUTO NIGHT TIME	Υ	Υ	Υ	Υ	Υ	Υ	NONE
508:	CALL COST	Y	Y	Y	Y	Υ	Y	UNIT COST PER MP: 200 PENCE CALL COST RATE: 100%
509:	C.O. TONE CADENCE	N	Υ	N	N	N	N	SEE MMC 509
510:	SLI RING CADENCE	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 510
511:	MW LAMP CAD	Υ	N	Υ	N	N	N	ON: 1000MS, OFF: 1000MS
512:	ASSIGN HOLIDAY	Υ	N	Υ	Υ	Υ	Υ	NONE
600:	ASSIGN OPERATOR GROUP	Υ	Υ	Υ	Υ	Υ	Υ	DAY/NIGHT: 500 (or 50)

		DCS	CI	CII	816	408	408i	
601:	ASSIGN STATION GROUP	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 601
602:	STATION GROUP NAME	Υ	Υ	Υ	Υ	Υ	Υ	NONE
603:	ASSIGN TRUNK GROUP	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 603
604:	ASSIGN STATION TO PAGE ZONE	Υ	Υ	Y	Υ	Υ	Υ	NO STATIONS ASSIGNED 'ALL ZONE' IS SET
605:	ASSIGN EXTERNAL PAGE ZONE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
606:	ASSIGN SPEED BLOCK	Y	Υ	Y	Υ	Y	Y	SYSTEM: SEE MMC 606 STATIONS: ONE BIN OF 10 ENTRIES
607:	UCD OPTIONS	Υ	Υ	Υ	Υ	N	N	SEE MMC 607
608:	ASSIGN CLIP REVIEW BLOCK	Υ	Υ	Υ	Υ	N	Υ	ONE BIN OF 10 ENTRIES
700:	COPY COS CONTENTS	Υ	Υ	Υ	Υ	Υ	Υ	NONE
701:	ASSIGN COS CONTENTS	Y	Y	Y	Y	Y	Y	TOLL LEVEL: ALL COS=A ALL FEATURES (EXCL. OVERRIDE)=YES
702:	TOLL DENY TABLE	Υ	Υ	Υ	Υ	Υ	Υ	ALL ENTRIES=0
703:	TOLL ALLOWANCE TABLE	Υ	Υ	Υ	Υ	Υ	Υ	ALL ENTRIES=0
704:	ASSIGN WILD CHARACTER	Υ	Υ	Υ	Υ	Υ	Υ	ALL X, Y, Z=1
705:	ASSIGN SYSTEM SPEED DIAL	Υ	Υ	Υ	Υ	Υ	Υ	NONE
706:	SYSTEM SPEED DIAL BY NAME	Υ	Υ	Υ	Υ	Υ	Υ	NO NAMES
707:	AUTHORISATION CODE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
708:	ACCOUNT CODE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
709:	PBX ACCESS CODE	Υ	Υ	Υ	Υ	Υ	Υ	NONE
710:	LCR DIGIT TABLE	Y	Υ	Y	Υ	Y	Y	DEPENDS ON S/W VER- SION
711:	LCR TIME TABLE	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 711
712:	LCR ROUTE TABLE	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 712
713:	LCR MODIFY DIGIT TABLE	Υ	Υ	Y	Υ	Υ	Υ	DEPENDS ON S/W VER- SION
714:	DDI NUMBER AND NAME TRANSLA- TION	Υ	Υ	Y	Υ	N	Υ	SEE MMC 714
715:	PROGRAMMED STATION MESSAGE	Y	Υ	Y	Y	Y	Y	20 MESSAGES (10 PRE- PROGRAMMED) (SEE MMC 715)
716:	UK LCR OPTIONS	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 716
717:	PIN CODE	N	Υ	N	N	N	N	NONE
718:	MY AREA CODE	-	_	ı	_	_	_	NOT USED IN UK
720:	COPY KEY PROGRAMMING	Υ	Υ	Υ	Υ	Υ	Υ	NONE
721:	SAVE STATION KEY PRO GRAMMING	Υ	Υ	Υ	Υ	Υ	Υ	RESTORE
722:	STATION KEY PROGRAMMING	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 722
723:	SYSTEM KEY PROGRAMMING	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 723
724:	DIAL NUMBERING PLAN	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 724
725:	SMDR OPTIONS	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 725
726:	VM/AA OPTIONS	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 726

		DCS	CI	CII	816	408	408i		
727:	SYSTEM VERSION DISPLAY	Υ	Υ	Υ	Υ	Υ	Υ	INSTALLED CARD VERSIONS	
728:	CLIP TRANSLATION TABLE	Υ	Υ	Υ	Υ	N	Υ	NONE	
730:	AA RECORD GAIN	Υ	N	Υ	Υ	N	N	+0.0 dB	
731:	AA RAM CLEAR	Υ	Υ	Υ	Υ	N	N	NONE	
732:	AA TRANSLATION TABLE	Υ	Υ	Υ	Υ	N	N	SEE MMC 732	
733:	AA PLAN TABLE	Υ	Υ	Υ	Υ	N	N	SEE MMC 733	
734:	AA MESSAGE MATCH	Υ	Υ	Υ	Υ	N	N	MSG INDEX NO.	
735:	AA USE TABLE	Υ	Υ	Υ	Υ	N	N	PLAN 01	
736:	ASSIGN AA MOH	Υ	Υ	Υ	Υ	N	N	NOT USE	
737:	DECT SYSTEM CODE	Y	Υ	Υ	N	N	N	AUTH CODE: FFFF SYSTEM ID: 000	
738:	DECT CLEAR REGISTRATION	Υ	Υ	Υ	N	N	N	FORCED MODE	
739:	BSI DOWNLOAD	Υ	Υ	Υ	N	N	N	NONE	
740:	STATION PAIR	Υ	Υ	Υ	Υ	N	N	NONE	
741:	BSI CARD RESTART	Υ	Υ	Υ	N	N	N	NONE	
742:	BSI STATUS	Υ	Υ	Υ	N	N	N	NONE	
743:	DBS STATUS	Υ	Υ	Υ	N	N	N	NONE	
744:	DECT REGISTRATION ON/OFF	Υ	Υ	Υ	N	N	N	DISABLE	
745:	BSI CARRIER	Υ	Υ	Υ	N	N	N	1111111111	
750:	VM CARD RESTART	Υ	N	Υ	N	N	N	DOWNLOAD=YES	
751:	ASSIGN MAILBOX	Υ	N	Υ	N	N	N	ALL STN=YES, ALL GRP=NO	
752:	AUTO RECORD	Y	N	Υ	N	N	N	MB=NONE, PORT=NONE CALL=I	
753:	WARNING DESTINATION	Υ	N	Υ	N	N	N	DEST=500	
754:	VM HALT	Υ	N	Υ	N	N	N	NONE	
755:	VM ALARM	Υ	N	Υ	N	N	N	THRESHOLD=80%	
756:	ASSIGN VM MOH	Υ	N	Υ	N	N	N	NOT USE	
757:	VM IN/OUT	Υ	N	Υ	N	N	N	IN/OUT	
800:	ENABLE TECHNICIAN PROGRAM	Υ	Υ	Υ	Υ	Υ	Υ	DISABLE	
801:	CHANGE TECHNICIAN PASSCODE	Υ	Υ	Υ	Υ	Υ	Υ	DEFAULT PASSCODE = 4321	
802:	CUSTOMER ACCESS MMC NO.	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 802	
803:	ASSIGN TENANT GROUP	Υ	N	N	N	N	N	ALL ASSIGNMENTS TENANT 1	
804:	SYSTEM I/O PARAMETER	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 804	
805:	TX LEVEL AND GAIN	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 805	
806:	CARD PRE-INSTALL	Υ	Υ	Υ	Υ	N	N	NONE	
807:	VOLUME CONTROL	Υ	Υ	Υ	Υ	Υ	Υ	SEE MMC 807	
808:	T1 TRUNK CODING	-	_	-	_	-	-	NOT USED IN UK	
809:	SYSTEM MMC LANGUAGE	Υ	N	Υ	Υ	Υ	Υ	ENGLISH	
810:	HALT PROCESSING	Υ	Υ	Υ	Υ	N	N	NONE	
811:	RESET SYSTEM	Υ	Υ	Υ	Υ	Υ	Υ	NONE	
812:	SELECT COUNTRY	Υ	N	Υ	Υ	Υ	Υ	NONE	

## 2.3 System Configuration: Quick Reference

Description	DCS	Compact I	Compact II	816	408	408i
AA card port numbers	3951–8	3951-6	381-6 <sup>1</sup>	381–4	N/A	N/A
AA Translation tables 1 & 2 (entries)	100	100	100	50	N/A	N/A
Account codes	500	250	200	200	100	100
Authorisation codes	250	100	100	30	10	10
BGM port numbers	3701-2	371–2	371–2	371–2	371	371
CALL keys (max.)	8	8	5	4	2	2
Classes of Service (COS)	30	30	30	10	4	4
CLIP Translation Table entries	250	250	200	200	N/A	100
Daughterboards (keyset)	KSU	Any DLI port	Motherboard	None	None	None
DDI entries	200	200	200	50	N/A	20
DECT ports	48	24	24	N/A	N/A	N/A
LCR Digit Table (max. entries)	500	500	500	300	100	100
MOH port numbers	3701–2	371–2	371–2	371–2	371	371
Operator Groups (part of Station Group)	1	1	1	1	1	1
Operator Group members (sequential / distributed ring)	32	30	30	16	8	8
Operator Group members (unconditional ring)	32	30	10	16	8	8
Page zones (no. of internal)	4	4	4	4	2	2
Page zones (no. of external)	4	4	4	1	1	1
Pickup Groups	20	20	20	8	4	4
S0 bus ports	32	32	24	16	None	2

## 2.3 System Configuration: Quick Reference (cont'd)

Description	DCS	Compact I	Compact II	816	408	408i
Speed dials (total)	1500	500	600	500	300	300
Speed dials (system)(max.)	500	500	500	300	200	200
Station Groups (number of)	30	30	20	10	4	4
Station Group members (sequential / distributed ring)	48	30	30	16	8	8
Station Group members (unconditional ring)	32	30	10	16	8	8
Station Group numbers	500–529	500–529	500–519	500–509	50–53	50-53
Trunk Groups (number of)	11	11	11	4	2	2
Trunk Group members	80	10	40	10	4	4
Trunk Group numbers	9, 80–89	9, 80–89	9, 80–89	9, 80–82	9, 8	9, 8
UCD Groups	10 <sup>2</sup>	10 <sup>2</sup>	5 <sup>3</sup>	34	N/A	N/A
Voice dial card port numbers	3551–2	3551–2	355–6	N/A	N/A	N/A

#### Notes:

<sup>&</sup>lt;sup>1</sup>Misc 2 card=381-4, AA card=381-6, both cards installed=381-90

<sup>&</sup>lt;sup>2</sup>UCD Group can be created from any Station Group 501–529 (CI) or last 10 Station Groups 520–529 (DCS)

<sup>&</sup>lt;sup>3</sup>UCD Group can only be created from last 10 Station Groups 510–519

<sup>&</sup>lt;sup>4</sup>UCD Group can only be created from last three Station Groups 507–509

## Part 3. Special Applications

Part 3 provides additional information covering the following topics:

- Voice Mail / Auto Attendant Integration
- Individual Station Page
- CLIP (Calling Line Identification Presentation)
- Toll Restriction (Call Barring) Overview
- So Overview

## Voice Mail/Auto Attendant Integration (In-Band / SMDI)

This section focuses mainly on in-band integration. Systems may alternatively accommodate Bellcore standard SMDI—available by setting in MMC 210 (SMDI VMS SET option).

Because of the increased popularity of voice mail and auto attendant use, all DCS systems include many programmable options to address this demand. The degree of integration that can be achieved depends on the abilities of the voice mail/auto attendant (VM/AA) system as well as the telephone system.

The following describes the capabilities provided by systems for voice mail via in-band integration.

#### **Hardware Provisions**

- The VM/AA system must be connected to single line circuits on any SLI card.
- Each port is equipped with a dedicated DTMF receiver for detecting DTMF signalling from the VM/AA.
- These ports also provide an instant break in loop current when the calling party hangs up. This is called a disconnect signal.

#### **Software Provisions**

- Screened Or Unscreened Transfer
  There are no special codes needed to transfer a call. Simply hookflash, receive transfer dial tone and dial the destination.
- Direct In Lines
  Any C.O. call can be assigned to ring at an individual station or a station hunt group assigned to the VM/AA.
- Calls or Recalls to the Operator
   Dialling 0 will always result in a ringback signal. If the operator is busy, the call continues to ring in queue to the operator.
- Message Waiting
   A VM/AA port can leave a message at any station or group of stations. The message waiting indication can be set or cancelled at any station or station group with or without the stations ringing.

#### In-Band Signalling

Systems can be programmed to send the calling station's extension number after the voice mail system answers. These DTMF signals may include a leading digit to indicate the type of call and additional information about the original caller. DTMF signals may also be substituted for call progress tones to speed up voice mail call processing. This program allows call forwarding to a mailbox and bypassing of the main greeting for automatic message retrieval. Blind (unscreened) transfers may be performed because the recall will be correctly identified.

Note: The effectiveness of this program depends on the ability of the voice mail system to make use of this information.

#### • Station Hunt Group With Overflow

Each station group can have an individual overflow destination with an individual overflow timer. The overflow destination will ring whenever a call to the group is not answered. If the voice mail system becomes inoperative, calls are automatically routed to the overflow destination.

#### • Internal Call Forwarding to Voice Mail

This option in MMC 300 provides the ability to allow or deny call forwarding of internal calls to voice mail. This feature conserves disk drive space by only storing calls originating outside the system.

#### One-Touch Voice Mail Access

One-touch speed dial keys can be programmed to automatically dial, log into and retrieve messages from voice mail.

#### Call Progress Tones

The only tones sent to a VM/AA port are dial tone, busy and ringback. To eliminate confusion, busy tone is substituted for DND or error tones on voice mail ports only.

## **Individual Station Page**

Keyphone systems were not designed to permit page announcements to individual keysets. However, a forced auto answer key (FAUTO) can be used to do this.

- 1. Program a keyset for RING in MMC 103.
- 2. Assign a FAUTO key (in MMC 722) to each keyset that is allowed to page individual keysets.
- 3. Call another station. When you hear ringback tone, press the FAUTO key. The ringing will stop and an Auto Answer call is set up.

Note: To prevent the use of this feature from getting out of control, only assign FAUTO keys to those keysets needing to page individual keysets.

# CLIP (Calling Line Identification Presentation)

#### **Hardware Provisions**

ISDN trunk cards.

#### **Software Provisions**

The MMCs related to CLIP are listed below with a short description of their uses. They are listed in the recommended order in which they should be programmed. This sequence is suggested so that the installer/technician gets a better understanding of how the feature works. There is no technical reason to strictly follow this sequence.

MMC 312     (ALLOW CLIP)	Used to determine which keysets are allowed to receive CLIP displays.
MMCs 722 and 723     (STATION & SYSTEM KEY PROGRAMMING)	It is strongly recommended that all keysets allowed CLIP in MMC 312 are programmed with a CLIP key using this MMC.
MMC 728     (CLIP TRANSLATION TABLE)	Allows for the creation of a list of names that correspond to numbers received from the Central Office (C.O.). These names will be displayed when a call rings in that has NUMBER ONLY data provided by the C.O.
MMC 725     (SMDR OPTIONS)	Provides the ability to print CLIP data and abandoned calls on the Station Message Detail Recording (SMDR) report.
MMC 119     (SET CLIP DISPLAY)	Station users can determine what CLIP data is displayed when a call rings at the user's station.
MMC 501     (SYSTEM-WIDE TIMERS)	You may need to adjust the CLIP DISPLAY timer. This is the length of time that CLIP data is displayed at users' stations after the CLIP key is pressed.
MMC 415     (REPORT TRUNK ABANDON DATA)	Used to determine which trunks will record data in the Call Abandon list and print with an Abandon "A" flag on the SMDR report.
MMC 608     (ASSIGN CLIP REVIEW BLOCK)	Used to assign CLIP Review blocks to keysets to allow the user to review CLIP data for previous calls.
MMC 701     (ASSIGN COS CONTENTS)	All CLIP features are included in this MMC so that the system installer can allow or deny them.
MMC 724     (DIAL NUMBERING PLAN)	CLIP features are included in this MMC to allow the system installer to assign an access code where necessary.

# Toll Restriction (Call Barring) Overview

The system allows each station to be assigned a class of service (COS) for day and night modes. Into this COS is brought the dialling restrictions to be applied to each station. Dialling restrictions are applied in MMC 702 (Toll Deny Table) and MMC 703 (Toll Allowance Table).

Eight levels of restriction are available to stations: A, B, C, D, E, F, G and H. Level A imposes no restrictions on station dialling; level H restricts stations to *internal calls* only; and levels B to G are programmable. In addition, the Wild Card Table (MMC 704) can be used to provide more flexibility when programming.

#### **Toll Restriction Rules**

- The Deny Table entries prevent certain numbers being dialled.
- The Allowance Table entries are the ONLY exceptions to the Deny Table entries.
- Listing codes in the Allowance Table with no entries in the Deny Table gives "no restriction".
- A wild card in any position in the Deny Table means an exception exists in the Allowance Table for the digits defined by the wild card.
- A wild card at the end of an entry means that more digits may be dialled.
- Never put a single wild card as an entry in the Allowance Table.
- When changing an entry in the BCDEFG status, ALL digits must be entered.

#### **Use of Deny Table**

#### Example

Let's assume that you want to restrict (bar) the dialling of the following codes to your users: 0860 and 0850 car phone numbers, 0891and 0898 premium rate numbers, 00 International numbers and 01 STD numbers. You would set up the Deny Table as follows:

	TOLL DENY TABLE						
ENTRY	DIGITS	В	С	D	Е	F	G
001	0860	1	0	0	0	0	0
002	0850	1	0	0	0	0	0
003	0891	1	1	1	1	0	0
004	0898	1	1	1	1	0	0
005	00	1	1	0	0	0	0
006	01	1	0	0	1	0	0

Note: The number of entries allowed varies between systems (see MMC 702).

From the above table ("1" means a number is barred):

- Stations with Toll Level B applied will be barred all the codes listed.
- Stations with Toll Level C applied will be barred 0891, 0898 and 00 calls.
- Stations with Toll Level D applied will be barred 0891 and 0898 calls.
- Stations with Toll Level E applied will be barred 0891, 0898 and 01 calls.

• Stations with Toll Levels F or G applied will have no restrictions.

#### Use of Wild Cards and the Allowance Table

The Wild Card Table in MMC 704 appears as follows.

WILD CARD	0	1	2	3	4	5	6	7	8	9	*	#
X	0	0	0	0	0	0	0	0	0	0	0	0
Υ	0	0	0	0	0	0	0	0	0	0	0	0
Z	0	0	0	0	0	0	0	0	0	0	0	0

The digits 0–9, \* and # are values that each of the wild cards X, Y and Z can take. This is explained later. (You are also unlikely to use any wild card apart from X.)

In the Deny Table, the STD code 01 has been barred to users with a B or E Toll level. It may, however, be necessary to allow some STD codes to be dialled. For example, the codes 01869, 01993, and 01235 are codes local to Oxford and you may want users in the Oxford area to have access to these codes, with all other STD codes barred. You can achieve this using the Wild Card Table and Toll Allowance Table as follows:

Delete entry 006 in the Deny Table and add the following entry:

	TOLL DENY TABLE						
ENTRY	DIGITS	В	С	D	Е	F	G
006	01XXX	1	1	1	1	0	0

and in the Toll Allowance Table make the following entries:

	TOLL ALLOWANCE TABLE						
ENTRY	DIGITS	В	С	D	Е	F	G
001	01869	1	1	1	1	0	0
002	01993	1	1	1	1	0	0
003	01235	1	1	1	1	0	0

In the above table, any station assigned a Toll level B, C, D or E will be allowed to dial only 01869, 01993 and 01235 numbers, but all other STD codes will be barred. Stations with a Toll level F or G will be barred from dialling all STD codes.

The changes necessary in the Wild Card Table to implement these requirements are shown below, where the Wild Card character X represents any value between 0 and 9 (i.e. a "1" is placed in the field for any value that X is allowed to represent).

WILD CARD	0	1	2	3	4	5	6	7	8	9	#	*
X	1	1	1	1	1	1	1	1	1	1	0	0
Υ	0	0	0	0	0	0	0	0	0	0	0	0
Z	0	0	0	0	0	0	0	0	0	0	0	0

## So Overview

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#### Introduction

In the DCS there are two line cards for ISDN. One is the PRI card containing one Primary Rate Interface; the other is the BRIN card containing four Basic Rate Interfaces. For Compact (I and II) and 816 systems there are two types of BRI card, one with two BRI access, the other with four.

The following topics are covered:

Hardware specification of each card

Installation

Operation

ISDN features supported

- Note: 1. This document is based on BRI and PRI V2.0 (Nov 4 1996) or later. Therefore, some features are not applicable to the old version.
  - 2. Main CPU software versions required are 4.0 or later (DCS), 2.3 or later (CII), 1.02 or later (816).

#### **Specifications**

#### PRI

(The PRI option is not applicable to Compact I, 816 or 408/408i systems.)

The card has the following configuration:

Contains one PRI access with RJ-45 interface having  $120\Omega$  line termination.

Operates in LT-T mode only. You can only connect to a PSTN ISDN Network Termination Port (NT).

#### **BRI**

The different types of BRI card are shown in Table 1.

System	Card name	Number of BRI access	Power feeding to S port
DCS	BRIN	4	YES
	BRI (old)	4	NO
Compact II	4BRI	4	YES
	2BRI	2	YES
Compact I &	4BRI	4	NO
816	2BRI	2	NO

Table 1 - BRI cards

Note: The only difference between these cards is the number of access, and power feeding capability.

Each BRI / BRIN access has the following features:

Each port operates in either LT-T or LT-S mode. Every setting is done by MMC - there is no jumper or DIP switch to set. You can connect an NT line or ISDN terminals. (See note, below.)

For LT-S ports, you can decide whether or not power is supplied to that port by MMC 419

32 numbers (DCS—range 7801 to 7832) or 24 numbers (Compact II—range 7801 to 7824) are reserved for terminals attached to the LT-S ports. Each number can be assigned to only one port. However, a port can have more than one number. (That is, two ISDN terminals with the same MSN number cannot exist in different LT-S ports.)

Each So bus must be terminated with a  $100\Omega$  termination resistor. The original BRI cards did not have this resistor. However, it is fitted to cards manufactured from mid 1997. It is important that this termination is present on each installation, and should be checked by the installer.

Note

- 1. In BRI, LT-T and LT-S mode can be selected only by MMC programming. However, you should connect the Tx and Rx cable pair from the MDF correctly. Tx and Rx connections are reversed between LT-T and LT-S mode (see Table 15).
- 2. If you are connecting a T0 port to an NT, take care if there is a termination present somewhere other than on the BRI card on the bus.

#### **ISDN Services**

#### Outgoing calls when origination party is non-So terminal

When an extension seizes an ISDN TRK or So terminal attached to the system, the ISDN bearer capability (BC) and high layer compatibility (HLC) will be coded as in Table 2.

ORIGINATION	BC	HLC
DGP (Digital keyphone)	Speech	Telephony
SLT (ICM/CO ring in MMC 208)	3.1 kHz Audio	Telephony
SLT (DATA ring in MMC 208)	3.1 kHz Audio	Telephony

Table 2 - Coding of BC/HLC when an extension seizes an ISDN TRK or S0 terminal

#### Incoming calls when destination party is non-So terminal

When an incoming call is present on the ISDN TRK or So port, the call will be accepted if the following condition is satisfied (Table 3). Calls with other BC or HLC will be rejected.

ВС	HLC	DESTINATION
Speech	Telephony	DGP (Digital keyphone)
		SLT (ICM/CO ring in MMC 208)
3.1 kHz Audio	Telephony	SLT (ICM/CO ring in MMC 208)
3.1 kHz Audio	None	DGP
		SLT (ICM/CO ring in MMC 208)
3.1 kHz Audio	Fax G2/3	SLT (DATA ring in MMC 208)

Table 3 - Accepted BC and HLC when destination is a non-S0 terminal

#### Accepted BC and HLC combinations on the ISDN TRK or So port

For calls between So and ISDN TRK, the following BC and HLC combinations (Table 4) will be accepted, regardless of which party is the originator.

BC	HLC	LLC
Speech	Telephony	A-law
3.1 kHz Audio	Telephony	A-law
3.1 kHz Audio	none	A-law
3.1 kHz Audio	Fax G2/3	A-law
Unrestricted Digital Info	none	none
Unrestricted Digital Info	Teletex	none
Unrestricted Digital Info	OSI	none
Unrestricted Digital Info	Video New	none
Unrestricted Digital Info	Mixed	none
56 kHz Data	none	none
V.110	none	proper value
V.120	none	proper value
Video	none	none
7 kHz Audio	none	none
Unrestricted Digital Info	Fax G4	Fax G4

Table 4 - Accepted BC and HLC when destination is a non-S0 terminal

#### Supported bearer capability

Speech, Unrestricted Data, 3.1 kHz Audio, 7 kHz Audio, Video

#### Supported high layer compatibility

Telephony, G3 Fax, G4 Fax, Mixed Mode, Teletex, Videotex, Telex, OSI.

#### **Supported ISDN supplementary services**

Service	Note
DDI	PRI DDI Mode and BRI T P-P DDI
MSN	BRI T P-M MSN
CLIP	Incoming call and outgoing call
Sub Addressing	Sub-address of incoming / outgoing call
AOC	ETSI AOC-D Currency/Unit
	ETSI AOC-E Currency/Unit
	Italy
	Holland
	Portugal
	Belgium

Table 5 - Supported ISDN supplementary services

#### Installation

The installation procedure is as follows:

- 1) Switch off the power to the system.
- 2) Insert the card in the appropriate slot.
- 3) Execute MMC 811 (Reset System).
- 4) Carry out related MMC programming according to your intended use of the card.
- 5) Run MMC 418 (Card Restart).

#### Note:

- In DCS, both BRI and PRI must be installed in the Basic Key Service Unit (not the Expansion Cabinet).
- The PRI card must be installed in the first slot with the next even-numbered slot empty.
- 100Ω line termination may not be present on the BRI card. If not, termination should be provided somewhere outside the BRI card.
- In BRI, LT-T and LT-S mode can be selected only by MMC programming. However, you should connect the Tx and Rx cable pair from MDF correctly. Tx and Rx connections are reversed between LT-T and LT-S mode (see Table 15).

#### **Operation**

#### **Ports**

After installation, the system allocates a port number to each B-channel in exactly the same way as the analogue trunk case. Thus, a BRI will be assigned eight port numbers, while a PRI will be assigned 30.

Note: To avoid confusion, the words "port" and "access" are used here with different meanings. "Port" is used to specify one B-channel, while "access" specifies one BRI span which consists of two B-channels and one D-channel.

#### PRI & BRI LT-T Mode

#### Making an outgoing call

#### Overlap sending

You can seize a port by dialling the port number (e.g. 701). When you see SETUP ACK displayed on your keyset, you can dial the destination number.

#### **Enblock sending**

You can make a call through the *enblock* sending mode port by dialling the port number and the destination number followed by #.

#### Incoming call routing

This depends on the mode of BRI/PRI set by MMC 419/420. See Table 6.

Operational mode	Associated table	Note
PRI NOR	MMC 406	This table has global meaning -
BRI P-P NOR	"TRK RING"	applied to the ports set to DDI
BRI P-M NOR		
PRI DDI	MMC 712	Same as above
BRI P-P DDI	"DDI TABLE"	
BRI P-M NOR	MMC 421	A table is required for each BRI
	"MSN DIGIT"	access

Table 6 - Incoming call routing according to MMC 419/420

#### **BRI LT-S Mode**

Note: All of the following examples are valid only after programming with the appropriate MMC. Refer to Part 4 of this manual.

Making a call from a DCS subscriber (DGP/SLT) to an ISDN terminal attached to LT-S port To call a terminal attached to an LT-S port, dial the MSN of the terminal. If a terminal with MSN of 7803 is attached to 703, and you dialled 7803, a SETUP message will be sent out through 703 with calling party number of 7803. All terminals with MSN of 7803 will alert.

Alternatively, to call a terminal (or terminals), dial the port number. This time the calling party number of the SETUP message is vacant. All the terminals attached to that port will alert, with no regard to MSN number.

In the above cases, dial is always sent in enblock mode.

#### Caution

When making a call from an S0 terminal, take care with the CLI number. It is usually sent when the call is made, and if that number is not registered in MMC 424 the system will disconnect the call.

#### Making a call from a terminal attached to LT-S port to a DCS subscriber (DGP/SLT)

To call a DCS subscriber from an ISDN terminal, dial the number you want to call. It is of no concern to the BRI card whether the terminal sends the number in enblock or overlap mode.

Making a call from a terminal attached to LT-S port to a remote terminal through a TRK Dial the TRK number followed by the destination number. ISDN TRK and analogue TRK operate in the same way as seen from a terminal. When calling through an ISDN TRK there

is no relationship or restriction between the dial sending mode of the terminal and the ISDN TRK. (DATA calls must use an ISDN TRK.)

#### Routing an incoming call to the terminals attached to LT-S port

Incoming calls are routed according to the properties of the selected TRK. Routing is controlled by the MMC tables. You can put a terminal number into the DDI, MSN or TRUNK RING table as a destination, with or without a wild card digit. You can then answer the incoming call from the terminal.

#### **Features Reference Tables**

Tables 7 and 8 explain briefly which system features are applicable to ISDN cards.

#### **Related Timers**

Feature	Implemented	Note
ATT Recall Time	YES	You can check the version of BRI or
		PRI
C.O C.O. Disconnect	NO	Only for analogue trunk
Dial Pass Time	NO	Only for analogue trunk
DISA Disconnect	NO	Only for analogue trunk
DISA Lock Out Timer	NO	Only for analogue trunk
DISA Pass Check	NO	Only for analogue trunk
First Digit Time		
Inter Digit Time		
Overlap Inter Digit	YES	Inter Digit time in overlap send- ing/receiving

Table 7 - Related DCS timers

Note: These values can be changed in MMC 501 or 503.

#### PRI and BRI LT-T Port

#### Call feature capability

Feature	Implemented	Note
Transfer	NO	Transfer to remote user through ISDN TRK is not allowed
Conference	YES	Conference with remote user through ISDN TRK
Forward	YES	External Forward - forward to remote user through ISDN TRK
SMDR	YES	SMDR report of the calls through ISDN TRK port
Toll Check	YES	Toll check through ISDN TRK port
DISA	YES	Use an ISDN TRK as DISA outgoing line

Table 8 - Call feature abilities of PRI & BRI LT-T

#### MMC dependency

MMC	Related	Note
MMC 403 Trunk Toll Class	YES	
MMC 404 Trunk Name	NO	
MMC 404 Trunk Number	NO	For an outgoing call, if there is no matching number in the DDI table this number will be used as calling party number
MMC 406 Trunk Ring Assignment	YES	PRI Mode: NOR BRI Mode: P-P NOR, P-M NOR
MMC 407 Forced Trunk Release	YES	
MMC 408 Assign Trunk Music On Hold Source	YES	
MMC 409 Trunk Status Read	YES	Displays the Cabinet / Slot / Port numbers
MMC 410 Assign DISA Trunk	YES	
MMC 411 E1TRK Signal	NO	
MMC 412 Assign Trunk Signal	NO	Only for AC15
MMC 414 MPD/PRS Signal	NO	Analogue only
MMC 415 Report Trunk Abandon Data	YES	
MMC 416 Assign AC15 Translation	NO	Only for AC15
MMC 417 PRI CRC4 Option	YES	
MMC 418 Card Restart	YES	Restarts PRI or BRI
MMC 419 BRI Option	YES	
MMC 420 PRI Option	YES	
MMC 421 MSN Digit	YES	BRI Mode: P-M MSN
MMC 422 Assign Trunk COS	YES	
MMC 423 S/T Mode	YES	Only for BRI
MMC 424 S0 Mapping	YES	Only for BRI S port
MMC 508 Call Cost	NO	
MMC 509 C.O. Tone Cadence	NO	Only for Analogue trunk
MMC 603 Assign Trunk Group	YES	
MMC 702 Toll Deny Table	YES	
MMC 703 Toll Allowance Table	YES	
MMC 714 DDI Table	YES	PRI: DDI BRI: P-P DDI

Table 9 - MMC dependency

#### PRI and BRI LT-S Port

#### Call feature capability

For LT-S ports, only basic call functions are provided - you cannot use other functions (transfer, forward, hold etc) from an LT-S terminal. However, a DGP can transfer/forward a call to an LT-S terminal. Other features (conference, hold etc) operate in a similar way.

There is no COS check for an LT-S port.

#### **Pin Assignment of Connectors**

#### **PRI**

PRI card has one RJ-45 connector with the pin assignments shown in Table 10.

Pin Number	Assignment	
1	Rx	
2	Rx	
4	Tx	
5	Tx	

Table 10 - Pin assignments of RJ-45 at customer premises side for PRI

#### BRI

#### Champ connector

#### **DCS**

Function	Colour	Colour	Function
Tx of P1	W/BL	BL/W	Tx of P1
Rx of P1	W/O	O/W	Rx of P1
Tx of P2	W/BR	BR/W	Tx of P2
Rx of P2	W/SL	SL/W	Rx of P2
Tx of P3	R/O	O/R	Tx of P3
Rx of P3	R/GR	GR/R	Rx of P3
Tx of P4	R/SL	SL/R	Tx of P4
Rx of P4	BK/BL	BL/BK	Rx of P4

Table 11 - Champ connector pin assignment

Note: Tx and Rx has no polarity.

#### Compact I

Function	Colour	Colour	Function
Tx of P1	W/BL	BL/W	Tx of P1
Rx of P1	W/O	O/W	Rx of P1
Tx of P2	W/GR	GR/W	Tx of P2
Rx of P2	W/BR	BR/W	Rx of P2
Tx of P3	W/SL	SL/W	Tx of P3
Rx of P3	R/BL	BL/R	Rx of P3
Tx of P4	R/O	O/R	Tx of P4
Rx of P4	R/GR	GR/R	Rx of P4

Table 12 - Champ connector pin assignment (Compact I)

Note: Table 12 is based on expansion slot 1 of Compact I. Tx and Rx has no polarity.

#### Compact II

Function	Colour	Colour	Function
Tx of P1	SL/P	P/SL	Tx of P1
Rx of P1	BR/P	P/BR	Rx of P1
Tx of P2	GR/P	P/GR	Tx of P2
Rx of P2	O/P	P/O	Rx of P2
Tx of P3	BL/P	P/BL	Tx of P3
Rx of P3	SL/Y	Y/SL	Rx of P3
Tx of P4	BR/Y	Y/BR	Tx of P4
Rx of P4	GR/Y	Y/GR	Rx of P4

Table 13 - Champ connector pin assignment (Compact II)

Note: Table 13 is based on expansion slot 1 of Compact II. Tx and Rx has no polarity.

#### 816

Function	Colour	Colour	Function
Tx of P1	W/GR	GR/W	Tx of P1
Rx of P1	W/BR	BR/W	Rx of P1
Tx of P2	W/SL	SL/W	Tx of P2
Rx of P2	R/BL	BL/R	Rx of P2
Tx of P3	R/O	O/R	Tx of P3
Rx of P3	R/GR	GR/R	Rx of P3
Tx of P4	R/BR	BR/R	Tx of P4
Rx of P4	R/SL	SL/R	Rx of P4

Table 14 - Champ connector pin assignment (816)

Note: Tx and Rx has no polarity.

#### RJ-45 pin assignment for BRI

User Side (LT-T)	Pin Number	NT Side (LT-S)
Tx	3	Rx
Rx	4	Tx
Rx	5	Tx
Tx	6	Rx

Table 15 - Pin assignment of RJ-45 for BRI

Note: DCS-408 and 408i users should refer to the Installation Manual provided with their system for details of pin connections for BRI.

### Making an RJ-45 connector extension to BRI

As shown in Table 15, LT-S (NT side) and LT-T (User side) have different pin assignments in RJ-45. You can use the pin assignment tables (11–14) with Table 15 according to the function of the BRI port. You should connect pins with the pins in Table 15 that have the same name.

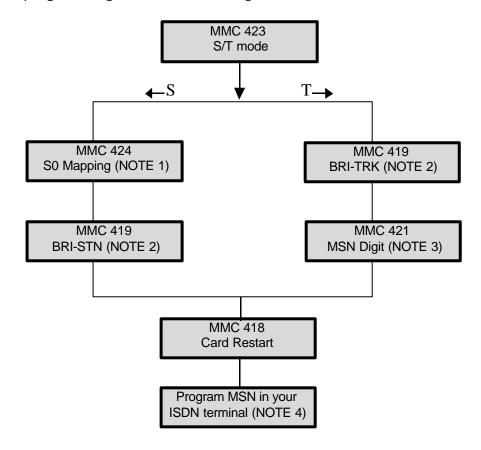
Note: RJ-45 sockets come in different styles which look similar. However, pin numbers may be terminated in different places. Therefore, always check the pin numbers on your connectors.

#### **BRI Related MMC Procedure**

There are several MMCs related to BRI cards. Because some MMCs have dependencies on other MMCs, it could become cumbersome to do MMC programming correctly. You should, therefore, program these MMCs in a pre-defined order, as described in this section. Be sure to follow this order, or some of the MMC data will be lost.

#### **Order of Programming**

Carry out programming as shown in the diagram, below.



#### Note:

- 1. This item does not have to be programmed prior to MMC 419 or MMC 418 (because those MMCs have no effect on this item). However, this item must be preceded by MMC 423.
- 2. This item displays its name as "BRI-TRK" or "BRI-STN" according to the port setting in MMC 423.
- 3. This item is only applicable when a BRI access is programmed as P-MP MSN in MMC 419.
- 4. Only for a STATION port set in MMC 423.

#### **Example of programming a STATION port**

Assume that you have a BRI card installed in DCS and its ports are numbered from 701 to 708. You want to use the 4th BRI access (707 and 708) as a STATION port to connect ISDN terminals. The procedure is:

#### Step 1

Select the functional mode of that port as STATION in MMC 423 (S/T Mode). You can set either 707 or 708 to STATION.

#### Step 2

Choose whether you want to supply power to that BRI access or not. If you do, set the POWER FEED option to YES in MMC 419.

#### Step 3

Restart the BRI card by executing MMC 418 (Card Restart) so that the changes you made can take effect.

#### Step 4

Program MMC 424 (So Mapping) to map an ISDN number into a port. You must also input the "mapped number" as MSN to the ISDN terminals connected to that BRI access. If you mapped 7807 into 707, you must set the MSN of the terminals connected to 707 (or 708) to 7807.

Now, if you dial 7807 from a keyphone (DGP), a SETUP message will be sent out through 707 (or 708) with the called party number of 7807. There can be a number of terminals connected to 707 (or 708) but only terminals with MSN of 7807 will alert. Alternatively, if you dial 707 (or 708) from a DGP, SETUP message will be sent out through 707 (or 708) without the called party number. All terminals connected to 707 (or 708) will alert.

#### **BRI Access**

In MMCs 419, 421, 423 and 424, which are related to BRI cards, you can see the "port" number displayed as "7x(x)". Each port stands for a B-channel. Thus, two adjacent ports make up a BRI access. You need only change the settings for one of the two ports for that BRI access.

For example, you may see port 709 and 710 are displayed respectively in the MMCs, but these ports are for the same BRI access. If you change settings for 709 you also change settings for 710, and vice versa.

### Part 4. MMC Programs

This part contains all the MMC programs provided for your keyphone system, presented in numerical order.

The procedure described here for a particular MMC may be slightly different on your system and some LCD displays may not be exactly as shown. For example, port numbers may be different for the system you are programming. Refer to the section *System Configuration: Quick Reference* in Part 1 for the relevant options for your system.

Also, 408 and 408i systems employ 2-digit extension and group numbers by default, unlike other systems which use 3-digit numbers by default. (These dialling number plans can be changed by the system installer using MMC 724.)

Remember that the displays shown for each MMC in this manual are provided as examples, and should be used for guidance only.

- To identify which MMCs apply to your system, either refer to the MMC lists at the beginning of this manual, or locate the relevant MMC page here and refer to the tick box beneath the title: a tick (✓) next to the system name indicates it is applicable; a cross (✗) means it is not.
- The procedure described for each MMC assumes you are the installer or system
  administrator with system-wide access via a passcode. However, MMCs 100–121
  are also accessible to individual keyset users. If you are programming your own
  keyset at Station level, the procedure is different and you should refer to your Samsung DCS Keyset User Guide for details.
- The term "DCS" as used in this manual includes Compact I systems, except where otherwise indicated.
- Make sure the correct country is first selected (MMC 812) before carrying out any other programming.

#### MC: 100 **STATION LOCK**

Allows the system administrator to lock or unlock an individual station or all stations simultaneously. The three options are:

0 UNLOCKED Unlocks a locked station.

1 LOCKED OUT Prevents the station from accessing a C.O. line and initiating an ex-

ternal call

2 LOCKED ALL Prevents the station from initiating any actions.

#### **PROGRAM KEYS**

**UP & DOWN** Used to scroll through options **KEYPAD** Used to enter selections SOFT KEYS Move cursor left and right

Used to store data and advance to next MMC SPEAKER

Used to clear previous entry HOLD

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

1. Open programming and select 100 Display shows

[201] STN LOCK UNLOCKED

2. Dial station number (e.g., 205)

Use UP and DOWN to select station and use RIGHT soft key to move cursor

Press ANS/RLS to select all stations

[205] STN LOCK **UNLOCKED** 

[ALL] STN LOCK ??

3. Enter 0 to unlock, 1 to lock out or 2 to lock all (e.g., 1)

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

4. Press TRSF to save and exit

Press SPEAKER to save and advance to next MMC

**Default Data:** All stations unlocked

Related Items: Station user programming

[205] STN LOCK LOCKED OUT

### MMC: 101 CHANGE USER PASSCODE

Allows the system administrator to reset keyset passcodes to their default value of "1234." This MMC cannot display station passcodes; it can only reset them to default.

The passcode is used to lock or unlock the keyset for toll restriction (call barring) override and to access the DISA feature.

Note:

Default passcodes cannot be used for toll restriction override, DISA access or the walking class of service function.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 101 Display shows

2. Dial keyset number (e.g., 205)

Use UP or DOWN to scroll through keyset numbers and press RIGHT soft key to move the cursor right

3. Press HOLD to reset passcode

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: All station passcodes = 1234

Related Items: MMC 100 Station Lock

[<u>2</u>01] PASSCODE PASSCODE: \*\*\*

[205] PASSCODE PASSCODE: \*\*\*\*

[<u>2</u>05] PASSCODE PASSCODE : 1234

### MMC: 102 CALL FORWARD

Allows the system administrator to program the call forward destinations for station users. Also allows call forwarding to be set after the destination has been entered.

The system allows five types of call forwarding: FORWARD ALL, FORWARD BUSY, FORWARD NO ANSWER, and FORWARD EXTERNAL. The FORWARD BUSY/NO ANSWER option allows both BUSY and NO ANSWER options to be activated at the same time, provided that destinations have already been entered for both.

0 = FORWARD CANCEL 3 = NO ANSWER 1 = ALL CALL 4 = BUSY/NO ANSWER 2 = BUSY 5 = EXT (External)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 102
 Display shows

[<u>2</u>01] FORWARD 0:FORWARD CANCEL

2. Dial station number (e.g., 205)

ΩR

[205] FORWARD <u>0</u>:FORWARD CANCEL

Press UP or DOWN to select station and press RIGHT soft key to move cursor

3. Dial 0–5 to select forward type

OR

[205] FORWARD 1:ALL CALL: NONE

Press UP or DOWN to select forward type and press RIGHT soft key to move cursor

4. Dial destination number (e.g., 201)

OR

Press UP or DOWN to select destination and press RIGHT soft key to move cursor

[205] FORWARD 1:ALL CALL:20<u>1</u>

5. Dial 1 for YES, 0 for NO

OR

Press UP or DOWN to select YES or NO and press RIGHT soft key to return to step 2

[205] FORWARD CURENTLY SET :<u>Y</u>ES

6. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: All stations 0 (Forward Cancel)

Related Items: MMC 301 Assign Station COS

MMC 501 System-Wide Timers MMC 502 Station-Wide Timers MMC 701 Assign COS Contents MMC 722 Station Key Programming MMC 723 System Key Programming

### MMC: 103 SET ANSWER MODE

Allows the system administrator to change the answer mode of any keyset. Each keyset can have its answer mode set to one of the following options:

- 0. RING: The keyset will ring in one of eight custom ring patterns. Calls are answered by pressing the ANS/RLS key or by lifting the handset.
- 1. AUTO ANSWER: After giving a short attention tone, the keyset will automatically answer calls on the speakerphone. When a C.O. line is transferred to a keyset in Auto Answer mode, the screened portion of the call will be Auto Answer, but the keyset will ring when the transfer is complete if the user has not pressed the ANS/RLS key or lifted the handset.
- 2. VOICE ANNOUNCE: The keyset will not ring. After a short attention tone, callers can make an announcement but the ANS/RLS key or hand set must be used to answer calls.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 103
 Display shows

[<u>2</u>01] ANS MODE RING MODE

2. Dial keyset number (e.g., 205)

OR
Press UP or DOWN to select keyset
and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select All

[205] ANS MODE RING MODE

[ALL] ANS MODE

3. Dial 0, 1 or 2 to change ring mode OR

Press UP or DOWN to select ring mode and press RIGHT soft key to return to step 2

[205] ANS MODE <u>V</u>OICE ANNOUNCE

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: All keysets = RING

Ring frequency default = 5

Related Items: MMC 111 Keyset Ring Tone

### MMC: 104 STATION NAME

Allows the system administrator to enter a name, up to 11 characters, to identify an individual station.

Names are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the name is "SAM SMITH", press the number "7" four times to get the letter "S". Now press the number "2" once to get the letter "A" Continue selecting characters from the keypad to complete your name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	1	<	^	/	=
[	]	@	٨	(	)	_	+	{	}	-	;	"	$\rightarrow$	`

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper and lower case text.

ACTION DISPLAY

 Open programming and select 104 Display shows [<u>2</u>01] STN NAME

2. Dial station number (e.g., 205)

OR

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[205] STN NAME

3. Enter the station name using the procedure described above and press RIGHT soft key to return to step 2

[205] STN NAME SAM SMITH\_

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: None Related Items: None

### MMC: 105 STATION SPEED DIAL

Allows the system administrator to program personal speed dial numbers for stations. This may be particularly useful for single line telephones which are more difficult to program by the station user. Each station can have up to five blocks of speed dials—each containing 10 numbers (giving a total of 50 numbers)—assigned to it in MMC 606, *Assign Speed Block*. By default, each station has one block (for 10 numbers) assigned.

Speed dials are numbered 00–49. Each speed dial may contain a trunk or trunk group access code (e.g. 9) followed by a separator (–) and up to 24 digits to be dialled. These dialled digits can be 0–9, \* and #. If the system recognises a valid trunk or trunk group access number, it will automatically insert the separator.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD"B""C"Used to clear previous entryUsed to insert a flash code "F""C"Used to insert a pause code "P"

"D" Used to insert a pulse/tone conversion code "C"

"E" Used to mask/unmask following digits (shows as "[" or "]")
"F" Used to enter name for speed dial bin (see MMC 106)

Keys "A" to "F" are keys #19 to #24 on 24B keysets, or keys #7 to #12 on 12B keysets, or keys #1 to #6 on 6B keysets.

ACTION DISPLAY

 Open programming and select 105 Display shows [<u>2</u>01] SPEED DIAL 00 :

2. Dial station number (e.g. 205)

[205] SPEED DIAL <u>0</u>0 :

Press UP or DOWN to select station and press RIGHT soft key to move cursor

d, [<u>2</u>05] SPEED DIAL be NO SPEED BLOCK

If selected station has no speed dial blocks assigned, the display will be as shown and a new station may be selected.

3. Enter speed dial number (e.g., 05)

[205] SPEED DIAL 05: \_

Press UP or DOWN to select location and press RIGHT soft key to move cursor

4. Enter trunk access code (e.g., 9) followed by the number to be dialled (e.g., 08104264100)

[205] SPEED DIAL 05 : 9-08104264100\_

If you make an error, press the HOLD key to clear an entire entry or use the DOWN key to move the cursor back

5. Press the "F" key to access MMC 106, Station Speed Dial Name, to enter name

OR

Press the LEFT soft key to return to step 3 (new dial no)

OR

Press the RIGHT soft key to return to step 2 (new stn)

OR

Press TRSF to save and exit

OR

Press SPEAKER to save and advance to next MMC

Default Data: None

Related Items: MMC 106 Station Speed Dial Name

MMC 606 Assign Speed Block

## MMC: 106 STATION SPEED DIAL NAME

Allows a name, up to 11 characters, to be entered for each personal speed dial location. This name enables the speed dial number to be located when the directory dial feature is used. The directory dial feature allows the display keyset user to select a speed dial location by viewing its name.

Names are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the name is "SAM SMITH", press the number "7" four times to get the letter "S". Now press the number "2" once to get the letter "A" Continue selecting characters from the keypad to complete your name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	^	/	=
[	]	@	^	(	)	1	+	{	}		;	"	$\rightarrow$	,

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Wove cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper and lower case text.

ACTION DISPLAY

 Open programming and select 106 Display shows

2. Dial station number (e.g., 205)

Press UP or DOWN to select station and press RIGHT soft key to move cursor If selected station has no speed dial bins, the display will be as shown and a new station may be selected

3. Dial speed dial location (e.g., 01)

Press UP or DOWN to scroll through location numbers and press RIGHT soft key to move cursor

4. Enter the location name using the procedure described above and press RIGHT soft key to return to step 2

[<u>2</u>01] SPEED NAME 00:

[205] SPEED NAME <u>0</u>0:

[<u>2</u>05] SPEED NAME NO SPEED BLOCK

[205] SPEED NAME 01:\_

[205] SPEED NAME 01:SAM SMITH\_ Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 105 Station Speed Dial

MMC 606 Assign Speed Block

# MMC: 107 KEY EXTENDER DCS 7 CI 7 CII 7 816 7 408i 7 408 7

Used to view the programmable keys assigned to keyset stations. In addition, it allows the system administrator to assign key extenders to those programmed keys which can have extenders, making general access feature keys more specific. For example, you may want to set an SPD (Speed Dial) key to dial personal speed dial code 01 when selected. (Extenders may also be entered in MMC 722 or 723 when programming key assignments.) The feature keys that can have extenders are listed below.

FEATURE	FUNCTION		EXTE	NDER			
KEY		DCS	CII	816	408/408i		
BOSS	Boss and Secretary	1–4	1–4	1–4	1–2		
DIR	Directory dial by name type	1–3					
DP	Direct Pick Up	Extension or station group number					
DS	Direct Station Select	Station nur	mber				
FWRD	Call Forward	0–5					
GPIK	Group Pick Up	01–20	01–20	01–08	01–04		
IG	In/Out Group	500-529	500–519	500-509	50-53		
MMPG	Meet Me Page	0-9, *	0-9, *	0-4, 5, *	0-2, 5, *		
PAGE	Page	0-9, *	0-9, *	0-4, 5, *	0-2, 5, *		
PMSG	Programmed Station Message		01-	-20			
SG	Station Group	500-529	500-519	500-509	50-53		
SPD Speed Dial		00–49, 500–999	00–49, 500–999	00–49, 500–799	00–49, 500–699		
SP	UCD Supervisor	UCD/ACD Group Number N/A					
VT	VM Transfer	oup Number	-				

#### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **107**Display shows

OR

For 408 and 408i systems, display shows:

 $[\underline{2}01]$  EXT (MAST) 01:CALL1 →

OR

 $[\underline{2}1]$  EXT EXTEND 01:DT71 →

2. Dial station number (e.g., 205)

OR

Use UP or DOWN to scroll through station numbers and press RIGHT soft key to move the cursor

[205] EXT (MAST)  $\underline{0}$ 1:CALL1  $\rightarrow$ 

3. Enter key number (e.g., 18)

OR

Press UP and DOWN to scroll through keys and use RIGHT soft key to move the cursor

OR

Use above table to select desired extender System will return to this step

[205] EXT (MAST) 18:DS  $\rightarrow$  \_

205] EXT (MAST) 18:DS →DS207

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Note: If the RIGHT soft key will not move the cursor to the right, you are attempting to add an extender to a key that cannot have one (refer to the table, above, for allowed key extenders).

Default Data: None

Related Items: MMC 720 Copy Key Programming

MMC 721 Save Station Key Programming MMC 722 Station Key Programming MMC 723 System Key Programming

### MMC: 108 STATION STATUS

This is a **read-only** MMC. Displays the following attributes of a station port:

	DCS	Compact II	816	408 / 408i	
0	PORT NO: #: Cabinet (1-3)/Slot (1-7)/Port (1- 16)	PORT NO: Slot (BASE, OSLI, MISC, EX1-7)/Port (1-16)	PORT NO: 8DLI (01– 08) or 4SLI (01–04)	PORT NO: 4DLI (01– 04) or 4SLI (01–04)	
1	TENANT NUMBER: 1–2	TYPE: Type of phone (e.g. 12B EU)	TYPE: Type of phone (e.g. 12B EU)	TYPE: Type of phone (e.g. 12B EU)	
2	TYPE: Type of phone (e.g. 12B, 24B)	PICKUP GROUP: None, 01-20	PICKUP GROUP: None, 01-08	PICKUP GROUP: None, 01-04	
3	PICKUP GROUP: None, 01–20	SGR: Station Group Number	SGR: Station Group Number	SGR: Station Group Number	
4	SGR: Station Group Number	BOSS-SECR: None, BOSS, SECR	BOSS-SECR: None, BOSS, SECR	BOSS-SECR: None, BOSS, SECR	
5	BOSS-SECR: None, BOSS, SECR	PAGE: Page Zone (None, 1–4, *)	PAGE: Page Zone (None, 1-4, *)	PAGE: Page Zone (None, 1–2)	
6	PAGE: Page Zone (None, 1–4, *)	DAY COS NO: COS (01-30)	DAY COS NO: COS (01-10)	DAY COS NO: COS (1-4)	
7	DAY COS NO: COS (01-30)	NIGHT COS NO: COS (01-30)	NIGHT COS NO: COS (01–10)	NIGHT COS NO: COS (1-4)	
8	NIGHT COS NO: COS (01-30)	_	_	_	

#### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right
SPEAKER
Used to advance to next MMC

ACTION DISPLAY

Open programming and select 108
 Display shows first station (e.g. for Compact II)

[<u>2</u>01] STN STATUS PORT NO:BASE01

2. Dial station number (e.g., 205)

[205] STN STATUS PORT NO:EX1-01

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[205] STN STATUS PICKUP GROUP:01

3. Dial 0–8 using table above to select station status option

OR

Press UP or DOWN to select status and press RIGHT soft key to return to step 2

4. Press TRSF to exit

OR

Press SPEAKER to advance to next MMC

Default Data: Port No: Follows hardware position

Type: Follows phone type

Tenant Number: 1 (DCS only)

Pickup Group: 01
SGR: None
Boss-Secr: None
Page: None
Day COS No: 01 (or 1)
Night COS No: 01 (or 1)

Related Items: MMC 301 Assign Station COS

MMC 302 Pickup Groups

MMC 303 Assign Boss/Secretary MMC 601 Assign Station Group

MMC 604 Assign Station to Page Zone MMC 803 Assign Tenant Group (DCS only)

#### <u>MMC:</u> 109 DATE DISPLAY

Allows the system administrator to select the date and time display mode on a per-station basis or system-wide.

COUNTRY Sets overall display format and has two options:

> 0 = ORIENTALMM/DD DAY HH:MM 1 = WESTERNDAY DD MON HH:MM

**CLOCK** Sets format of clock display and has two options: 1

> 0 = 12 HOURDisplays 1 P.M. as 01:00 1 = 24 HOURDisplays 1 P.M. as 13:00

2 **DISPLAY** Sets format of DAY and MONTH display and has two options:

> 0 = UPPER CASEDisplays Friday as FRI and March as MAR 1 = LOWER CASE Displays Friday as Fri and March as Mar

**PROGRAM KEYS** 

**UP & DOWN** Used to scroll through options **KEYPAD** Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

Used to clear previous entry **HOLD** 

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

1. Open programming and select 109 Display shows

[<u>2</u>01] DAY FORMAT COUNTRY: WESTERN

2. Dial station number (e.g., 205)

Press UP or DOWN to select station and press

RIGHT soft key to move cursor

Press ANS/RLS for all keysets

[ALL]DAY FORMAT COUNTRY:?

[205] DAY FORMAT **COUNTRY:WESTERN** 

3. Dial 0–2 to select option (e.g. Country)

Press UP or DOWN to scroll through modes and

press RIGHT soft key to move cursor

[205] DAY FORMAT COUNTRY: WESTERN

[205] DAY FORMAT COUNTRY: ORIENTAL

4. Dial 0 or 1 to select option format (e.g. Oriental)

Press UP or DOWN to select format and

press RIGHT soft key to return to step 2

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** Country: Western

Clock: 24 hour Display: Lowercase

Related Items: MMC 505 Assign Date and Time

MMC 109 (Page 1 of 1)

### MMC: 110 STATION ON/OFF

Allows the system administrator to set any of the following keyset features.

AUTO HOLD Automatically places an existing C.O. call on hold if a CALL key,

trunk key or trunk route key is pressed during that call.

AUTO TIMER Automatically starts the stopwatch timer during a C.O. call. (CALL

COST option, below, should be OFF for this feature to work.)

HEADSET USE When ON, this feature disables the hookswitch allowing a headset

user to answer all calls by pressing the ANS/RLS key.

HOT KEYPAD When ON, this feature allows the user to dial numbers on the keypad

without having to first lift the handset or press the SPEAKER key.

KEY TONE Allows the user to hear a slight tone when pressing keys on the key-

set.

PAGE REJOIN Allows the user to hear the latter part of page announcements if the

keyset becomes free during a page.

RING PREFER When OFF, requires the user to press the fast flashing button to an-

swer a ringing call after lifting the handset.

CALL COST If enabled (ON), LCD shows real-time call cost based on Metering

Pulses arrived. (See AUTO TIMER option.)

AME BGM Determines whether a station using Answering Machine Emulation

will hear their personal greeting or background music (BGM) while callers are listening to the personal greeting. A BGM source must be selected for this to work. (Cadence and SVMi-4 voice mail systems

only.)

AME PSWD Sets the Answering Machine Emulation password ON or OFF. (Ca-

dence and SVMi-4 voice mail systems only.)

NOT CONT.CID When ON, the keyset displays the call timer for the duration of an in-

coming trunk call (if AUTO TIMER is ON). When OFF, the CLIP number for a call is displayed for the duration of the call. (Not applicable

to 408 systems.)

Note: Keyset users can set or change these options for their own keyset (refer to the *Samsung DCS Keyset User Guide* for details).

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 110 Display shows [<u>2</u>01] STN ON/OFF AUTO HOLD :OFF

2. Dial station number (e.g., 205)

[205] STN ON/OFF AUTO HOLD :OFF

Press UP or DOWN to select keyset and press RIGHT soft key to move cursor

[ALL] STN ON/OFF AUTO HOLD : ?

Press ANS/RLS for ALL

[205] STN ON/OFF HOT KEYPAD : <u>O</u>N

3. Press UP or DOWN to select option and press RIGHT soft key to move cursor

[205] STN ON/OFF HOT KEYPAD :<u>O</u>FF

4. Dial 1 for ON or 0 for OFF

OR
Press UP or DOWN to select ON or OFF and
press LEFT or RIGHT soft key to return to step 3

5. Press TRSF to store and exit
OR

Press SPEAKER to store and advance to next MMC

Default Data: Auto Hold Off

Auto Timer On Headset Use Off Hot Keypad On **Key Tone** On Page Rejoin On Ring Pref On Call Cost Off Not Cont.CID Off AME BGM Off AME PSWD Off

Related Items: MMC 301 Assign Station COS

MMC 701 Assign COS Contents

## MMC: 111 KEYSET RING TONE

Allows the system administrator to select the ring tone heard at each keyset. There are eight (1–8) ring tones available. A short tone burst of the selection will be heard when a key is pressed.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 111
 Display shows

2. Dial keyset number (e.g., 205)

OR

Press UP or DOWN to select station and press

RIGHT soft key to move cursor

OR

Press ANS/RLS to select All

3. Dial 1–8 to select ring tone

OR

Press UP or DOWN to select ring tone and press

RIGHT soft key to move cursor

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: SELECTION 5

Related Items: MMC 114 Station Volume

[<u>2</u>01] RING TONE SELECTION <u>5</u>

[205] RING TONE SELECTION <u>5</u>

[ALL] RING TONE SELECTION ?

[205] RING TONE SELECTION <u>6</u>

### MMC: 112 ALARM REMINDER

Allows the system administrator to set or change the alarm clock/appointment reminder feature for any station. Keyset users can set their own alarms. A number of alarms may be set for each station: three (1–3) for DCS systems or two (1–2) for Compact II, 816 and 408/408i systems. Each alarm may be defined as a one-time or TODAY alarm, or as a DAILY alarm, or NOTSET as described below. The TODAY darm is automatically cancelled after it rings, while the DAILY alarm rings every day at the same time.

Dial 0: NOTSET Dial 1: TODAY Dial 2: DAILY

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 112
 Display shows

[201] ALM CLK(1) HHMM: →NOTSET

2. Dial station number (e.g., 205)

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[205] ALM CLK(<u>1</u>) HHMM: →NOTSET

3. Dial alarm number (e.g., 2)

OR

Press UP or DOWN to select alarm and press RIGHT soft key to move cursor OR

Press LEFT soft key to return to step 2

[205] ALM CLK(<u>2</u>) HHMM: →NOTSET

4. Enter alarm time in 24-hour clock format (e.g., 1300)

Display will automatically advance to step 5

Dial valid entry from above list for alarm type (e.g. 2, DAILY)

OR

Press UP or DOWN to select alarm type and press RIGHT soft key to move cursor and return to step 2

6. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: Alarms set to NOTSET

Related Items: None

[205] ALM CLK (2) HHMM:1300**→** <u>N</u>OTSET

[205] ALM CLK (2) HHMM:1300**→**DAILY

### MMC: 113 VIEW MEMO NUMBER

Allows the system administrator to enter memos on stations. Up to three memos can be entered, depending on your system. MMC 116 (Alarm and Message) can be programmed to remind the station user to read the memo(s).

Each memo can be up to 13 characters long and is entered using the dial keypad. For example, press "6" once to enter the letter "M", and press "3" twice for an "E". Continue selecting characters from the keypad to complete the memo. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?	,	%	\$	-	<	>	/	=
[	]	@	٨	(	)	+	{	}		;	"	$\rightarrow$	`

#### **PROGRAM KEYS**

KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles uppercase and lowercase text.

ACTION DISPLAY

Open programming and select 113
 Display shows

[<u>2</u>01] VIEW MEMO 1:

2. Dial the station number (e.g., 205)

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[205] VIEW MEMO

3. Dial memo number (1–3)

Press UP or DOWN to select and press RIGHT soft key to move cursor

[205] VIEW MEMO 1:\_

4. Press RIGHT soft key to move cursor and add

[205] VIEW MEMO 1:CALL TOM

memo via dial keypad using above procedure

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 116 Alarm and Message

### MMC: 114 STATION VOLUME

Allows the system administrator to set volume levels for keysets.

0 RING VOLUME Set a level for ring volume. There are eight volume levels: level 1 is

the lowest and level 8 the highest.

1 OFF-RING VOL Set a level for off-hook ring volume. There are eight volume levels:

level 1 is the lowest and level 8 the highest.

2 HANDSET VOL Set a level for listening volume through handset. There are eight vol-

ume levels: level 1 is the lowest and level 8 the highest.

3 SPEAKER VOL Set a level for listening volume through speaker. There are 16 vol-

ume levels: level 1 is the lowest and level 16 the highest.

4 BGM VOLUME Set a level for background music volume. There are 16 volume lev-

els: level 1 is the lowest and level 16 the highest.

**PROGRAM KEYS** 

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 114
 Display shows

D' | | | ( 00E)

[<u>2</u>01] STN VOLUME RING VOLUME : 4

2. Dial station number (e.g. 205)

[205] STN VOLUME RING VOLUME : 4

3. Dial option number

OR

Press UP or DOWN to select option and press

RIGHT soft key

[205] STN VOLUME OFF-RING VOL: <u>4</u>

 Dial volume level using keypad (you will hear a brief tone for the level you select) and system returns to step 3

Press UP or DOWN to select volume (you will hear a brief tone for each level) and press RIGHT soft key to return to step  $3\,$ 

5. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: Ring Volume 4

Off-Hook Ring Volume 4
Handset Volume 4
Speaker Volume 13
BGM Volume 13

Related Items: MMC 111 Keyset Ring Tone

[205] STN VOLUME OFF-RING VOL: <u>3</u>

### MMC: 115 SET PROGRAMMED MESSAGE

Allows the system administrator to set a programmed message at individual or all keysets. There are 20 messages available (01–20). These messages are as set up in MMC 715, *Programmed Station Message*.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 115
 Display shows

[<u>2</u>01] PGMMSG(00) CANCEL PGM MSG

2. Dial station number (e.g., 205)

OR

[205] PGMMSG(<u>0</u>0) CANCEL PGM MSG

Press UP or DOWN to select station and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select All

[ALL]  $PGMMSG(\underline{?}?)$ 

[205] PGMMSG(<u>0</u>5)

PAGE ME

3. Dial 01–20 to select message number (e.g., 05)

OR

Press UP or DOWN to select message and press RIGHT soft key to return to step 2

OR

Select 00 to cancel a previously set message

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: No messages selected

Related Items: MMC 715 Programmed Station Message

MMC 722 Station Key Programming MMC 723 System Key Programming

### MMC: 116 ALARM AND MESSAGE

Allows the system administrator or technician to set or change the alarm clock/appointment reminder feature for individual or all stations. For DCS systems, three alarms (1–3) can be set for each station. For other systems, two alarms (1–2) can be set. Each alarm may be defined as a one-time or TODAY alarm, as a DAILY alarm, or NOTSET as described below. The TODAY alarm is automatically cancelled after it rings, while the DAILY alarm rings every day at the same time. It is also possible to set a message to display when the alarm is sounded.

Dial	Alarm Type
0	NOTSET
1	TODAY
2	DAILY

Messages are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the message is "MEETING", press the number "6" once to get the letter "M". Now press the number "3" twice to get the letter "E" Continue selecting characters from the keypad to complete your message. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	ı	٧	^	/	=
[	]	@	۸	(	)	_	+	{	}	-	;	"	$\rightarrow$	`

#### **PROGRAM KEYS**

UP & DOWN	Used to scroll through options
KEYPAD	Used to enter selections
SOFT KEYS	Move cursor left and right
SPEAKER	Used to store data and advance to next MMC
HOLD	Used to clear previous entry
"A"	Key #19 (24B keysets) or key #7 (12B keysets) or key #1 (6B key-
	sets) toggles upper case and lower case text.

ACTION DISPLAY

Open programming and select 116
 Display shows

[<u>2</u>01] ALM REM(1) HHMM: → NOTSET

2. Dial station number (e.g., 205)

HHN

Press UP or DOWN to select station and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select all stations

[205] ALM REM(1) HHMM: →NOTSET

[ALL] ALM REM(<u>1</u>) HHMM: →NOTSET

3. Dial alarm number (e.g., 2)

OF

Press UP or DOWN to select alarm and press RIGHT soft key to move cursor

[205] ALM REM(<u>2</u>) HHMM: → NOTSET

4. Enter alarm time in 24-hour clock format (e.g., 1300 for 1pm)

Display will automatically advance to step 5

[205] ALM REM(2) HHMM:<u>1</u>300→NOTSET

5. Dial valid entry from above list for alarm type (e.g. 2, DAILY)

OR

Press UP or DOWN to select alarm type and press RIGHT soft key to move cursor

[205] ALM REM(2) HHMM:1300**→** <u>D</u>AILY

6. Enter message using above method and press RIGHT soft key to return to step 2

[205] ALM REM(2) Meeting

7. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: Alarms set to NOTSET

Related Items: None

### MMC: 119 SET CLIP DISPLAY

Allows the system administrator or keyset user to change the order in which CLIP information is displayed on a keyset LCD. CLIP display options are as follows:

0 NO DISPLAY No CLIP data is displayed.

1 NUMBER FIRST CLIP number received from central office is displayed first.

2 NAME FIRST CLIP name is displayed first (if set in MMC 728)

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections

SPEAKER Save data and advance to next MMC

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 119 Display shows

2. Enter station number (e.g. 204)

OR

Press UP or DOWN to scroll through stations and press RIGHT soft key to select a station

OR

Press ANS/RLS to select ALL

Dial display option 0, 1 or 2 (e.g. 1)
 Press UP or DOWN to select option and press
 RIGHT or LEFT soft key to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to save and advance to next MMC

Default Data: NAME FIRST

Related Items: MMC 728 CLIP Translation Table

[<u>2</u>01] CLIP DISP. NAME FIRST

[204] CLIP DISP. NAME FIRST

[ALL] CLIP DISP.

[204] CLIP DISP. NUMBER FIRST

### MMC: 121 KEYSET LANGUAGE

Used to assign an LCD display based on a keyset user's own language. Options include some or all of the following, depending on your system:

ENGLISH
GERMAN
PORTUGAL
NORSK (NORWAY)
DANISH
DUTCH
ITALY
SPANISH

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 121 Display shows

2. Dial keyset number (e.g., 205)

OR

Press UP or DOWN to select keyset and press RIGHT soft key

OR

Press ANS/RLS to select All

3. Press UP or DOWN to select language and press RIGHT soft key.

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: ENGLISH

Related Items: Multi-Language

[<u>2</u>01] LANGUAGE ENGLISH

[205] LANGUAGE <u>E</u>NGLISH

[ALL] LANGUAGE

[205] LANGUAGE <u>G</u>ERMAN

### MMC: 200 **OPEN CUSTOMER PROGRAMMING**

Used to open (enable) or close (disable) customer-level programming by the system administrator. If programming is not opened and an attempt is made to access a customer-level MMC, the error message [NOT PERMIT] will be displayed. A four-digit passcode is required to enable customer programming (which can be changed in MMC 201, if required). Each digit can be 0-9. When opened, this MMC allows access to all MMCs specified by the system installer in MMC 802, Customer Access MMC Number.

#### **PROGRAM KEYS**

UP & DOWN Select open or closed KFYPAD Used to enter passcode

Save data and advance to next MMC SPEAKER

**Exit Programming TRSF** 

**ACTION DISPLAY** 

1. Press **TRSF 200** ENABLE CUS.PROG. Display shows PASSCODE:\_

2. Enter passcode ENABLE CUS.PROG.

Correct code shows ENABLE CUS.PROG. DISABLE

Incorrect code shows ENABLE CUS.PROG. PASSWORD ERROR

Dial 1 for ENABLE or 0 for DISABLE

Press UP or DOWN arrow key to select ENABLE or DISABLE and press RIGHT soft key

Press SPEAKER to advance to MMC entry level and press UP or DOWN key to select MMC (e.g. 212)

Enter MMC number and press RIGHT soft key to enter MMC

5. Press TRSF key to exit

**Default Data:** DISABLE (closed)

Passcode = 1234

Related Items: MMC 201 Change Customer Passcode

MMC 501 System-Wide Timers

MMC 802 Customer Access MMC Number

PASSCODE: \*\*\*\*

ENABLE CUS.PROG. **ENABLE** 

212:ALARM RING SELECT PROG. ID

# MMC: 201 CHANGE CUSTOMER PASSCODE

Used to change the passcode allowing access to MMC 200, *Open Customer Programming*, from its current value.

#### **PROGRAM KEYS**

KEYPAD Used to enter passcodes

SPEAKER Save data and advance to next MMC

ACTION DISPLAY

1. Open programming and select 201

CUST. PASSCODE NEW CODE:\_

2. Enter new passcode via dial keypad (maximum four digits)

CUST. PASSCODE NEW CODE: \*\*\*\*

3. Verify new passcode via dial keypad

CUST. PASSCODE VERIFY: \*\*\*\*

PASSCODE verify successful (go to step 4)
OR
PASSCODE verify failure

CUST. PASSCODE VERIFY: SUCCESS

(return to step 2)

CUST. PASSCODE VERIFY: FAILURE

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to
 next MMC

Default Data: Passcode = 1234

Related Items: MMC 200 Open Customer Programming

# MMC: 202 CHANGE FEATURE PASSCODES

DCS | **J** | CI | **X** | CII | **J** | 816 | **J** | 408i | **J** | 408 | **J** 

Your system supports some or all of the following features:

DAY/NIGHT DISA ALARM ALARM CLR AA RECORD DECT (BSI) REGISTER

This MMC is used to change the passcode for supported features

Note: The passcode is four digits long. Each digit can be 0-9.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter passcodes

SPEAKER Save data and advance to next MMC

ACTION DISPLAY

Open programming and select 202
 Display shows

CHANGE PASSCODE <u>D</u>AY/NIGHT :0000

Press UP or DOWN key to make selection Press RIGHT soft key to move cursor to passcode entry

CHANGE PASSCODE ALARM CLR :<u>8</u>765

CHANGE PASSCODE

ALARM CLR:9999

Enter new passcode via digits from dial keypad

Press RIGHT soft key to return to step 2 Continue to change other passcodes

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: DAY/NIGHT 0000

DISA ALARM 5678 ALARM CLR 8765 AA RECORD 4321 DECT REGISTER 4321

Related Items: MMC 212 Alarm Ringing Station

MMC 214 DISA Alarm Ringing Station

MMC 410 Assign DISA Trunk
MMC 507 Assign Auto Night Time
MMC 737 DECT System Code
MMC 744 BSI Registration On/Off

#### **MMC: 203 ASSIGN UA DEVICE**

Assigns the ringing device to be accessed when a Universal Answer (UA) key is pressed or the UA pickup code is dialled. UA assignment is made in MMC 601, Assign Station Group, for a group and then the group is entered here. The UA device can be one of the device types listed below. The device type is automatically determined by the directory number (DN) entered.

DII	RECTORY N	JMBER (DN	)	DEVICE TYPE	DESCRIPTION
DCS	CII	816	408/408i		
201–349	201–308	201–216	21–28	STATION	The UA device is a keyset or SLT.
3601-3602	361–365	361–362	361	RING PAGE	Ring over page.
500–529	500–519	500–509	50-53	STATION GROUP	The UA device is a station group.

Note: Only one of the above options can be selected. If the ability to ring more than one item (e.g., all four external page zones) is required, a station group containing all four zone codes must be created.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options Used to enter DN of selected device KEYPAD

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

**DISPLAY ACTION** 

1. Open programming and select 203 Display shows current assignment

2. Dial DN of UA device (e.g., 205)

Use UP and DOWN keys to scroll through available devices

Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**ASSIGN UA PORT** 205 -STATION

**ASSIGN UA PORT** 

NONE-NO UA

**Default Data:** None

Related Items: MMC 204 Common Bell Control

MMC 219 Common Relay Service Type

MMC 601 Assign Station Group MMC 605 Assign External Page Zone

## MMC: 204 COMMON BELL CONTROL

Determines whether the common bell relay contacts have an interrupted or continuous closure when activated. If interrupted is chosen, the relay follows an internal ring pattern of one second closed followed by three seconds open.

By default, all common bell relay pairs are assigned as:

**DCS**: 380x

Compact II: 363-365

816: 362

408 and 408i: 361

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections

SOFT KEYS Move cursor

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 204
 Display shows current setting

(Note: Display differs according to system)

[<u>3</u>801]COM. BELL CONTINUOUS

OR

[<u>3</u>63] COM/LD BELL CONTINUOUS

Dial common bell number OR

Press UP or DOWN key to make selection of common bell numbers and press RIGHT soft key to advance cursor

3. Dial 0 for continuous or 1 for interrupted operation

Use UP or DOWN to scroll through options Press RIGHT soft key to return to step 2 [3801]COM. BELL <u>I</u>NTERRUPTED

OR

[363] COM/LD BELL INTERRUPTED

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: Continuous

Related Items: MMC 203 Assign UA Device

MMC 219 Common Relay Service Type

MMC 601 Assign Station Group

### MMC: 205 ASSIGN LOUD BELL

Designates the station that controls the loud bell ring output of one of the following:

**DCS systems**—a Trunk A card. Each Trunk A card has one loud bell output; these outputs are given a Directory Number of 3901–3920 as a default value to enable them to be assigned.

Compact II systems—a Misc card (assigned in MMC 219, Common Relay Service Type).

**816 and 408/408i systems**—a base board (assigned in MMC 219, *Common Relay Service Type*).

The loud bell will follow the ring cadence of the designated station. Only a station can be assigned to control the loud bell; a station group cannot be assigned.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Clears previous entry

ACTION DISPLAY

Open programming and select 205
 Display shows current setting

2. Dial loud bell number (e.g., 362) OR

Use UP or DOWN to scroll through loud bell numbers and press RIGHT soft key to move the cursor

Enter station number (e.g., 201)
 OR
 Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: NONE (Unassigned)

Related Items: MMC 219 Common Relay Service Type

[362] LOUD BELL RING PAIR :<u>2</u>01

[<u>3</u>61] LOUD BELL

RING PAIR: NONE

[362] LOUD BELL

RING PAIR : NONE

# MMC: 206 BARGE-IN TYPE DCS 7 CI 7 CII 7 816 7 408i 7 408 7

The Barge In feature allows selected keysets to intrude on other keysets which are not set as secure from barge in. This MMC sets the type of barge-in that is permitted.

DIAL	TYPE OF BARGE-IN	DESCRIPTION
0	NO BARGE IN	Barge-in feature is unavailable regardless of a station's barge-in status.
1	WITH TONE	Barge-in will have an intrusion tone and display at the barged-in on station.
2	WITHOUT TONE	There is no barge-in tone or display at the barged-in on station and the barging-in station will be muted.

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 206 Display shows

Dial 0–2 to select barge-in type (e.g., 2)
OR
Press UP or DOWN to select barge-in type

Press TRSF to store and exit OR

and press RIGHT soft key

Press SPEAKER to store and advance to next MMC

BARGE IN TYPE NO BARGE IN

BARGE IN TYPE <u>W</u>ITHOUT TONE

Default Data: NO BARGE IN

Related Items: MMC 301 Assign Station COS

MMC 701 Assign COS Contents

## MMC: 207 ASSIGN VM/AA PORT

Enables SLI ports to be designated as NORMAL or VMAA. VMAA ports receive digits designated in MMC 726, *VM/AA Options*, and also receive a true disconnect signal upon completion of a call. Do not make VMAA ports data; this will return them to a single line port and stop voice mail integration. VMAA ports have the equivalent of data protect written in the program and are protected against tones.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 207 Display shows

2. Dial station number (e.g., 205)

OR

Press UP or DOWN to select station and press RIGHT soft key to move cursor

 Dial 1 or 0 to select port type (1=VMAA, 0=NORMAL) OR

Press UP or DOWN to select option and press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: NORMAL PORT

Related Items: MMC 601 Assign Station Group

MMC 726 VM/AA Options

[<u>2</u>09] VMAA PORT NORMAL PORT

[205] VMAA PORT <u>N</u>ORMAL PORT

[205] VMAA PORT <u>V</u>MAA PORT

# MMC: 208 ASSIGN RING TYPE

Provides the flexibility to program SLTs to have ICM ringing, C.O. ringing and data secure. With the many types of external ringing devices, all configurations can be met. DATA RING also has a positive disconnect signal. Do not make VM/AA ports data; this will return them to a single line port and stop voice mail integration.

### **OPTIONS**

- 0 ICM RING
- 1 C.O. RING
- 2 DATA RING

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 208
 Display shows

2. Dial SLT station number (e.g., 205)

Press UP or DOWN to select station and press RIGHT soft key to move cursor

3. Dial 0, 1 or 2 to select port type (e.g. 2) OR

Press UP or DOWN to select option and press LEFT or RIGHT soft key to return to step 2 above

Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[<u>2</u>09] RING TYPE ICM RING

[205] RING TYPE ICM RING

[205] RING TYPE <u>D</u>ATA RING

Default Data: ICM RING

Related Items: None

# MMC: 209 ASSIGN ADD-ON MODULE

Designates to which station an add-on module (AOM) is assigned.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

SOFT KEYS

Used to scroll through options

Used to enter selections

Move cursor left and right

RELEASE Used to store data and advance to next MMC

HOLD Clears previous entry

ACTION DISPLAY

Open programming and select 209
 Display shows first AOM

2. Dial AOM number

OR

Press UP or DOWN to scroll through AOM numbers and press RIGHT soft key to move the cursor

3. Enter station number, (e.g., 201)

OR

Press UP or DOWN to select station numbers

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: MASTER = NONE

Related Items: None

[<u>3</u>01] AOM MASTER MASTER:NONE

[301] AOM MASTER MASTER: <u>N</u>ONE

[301] AOM MASTER MASTER:20<u>1</u>

# MMC: 210 CUSTOMER ON/OFF

Allows the system administrator to set system features on or off. Not all features are available on all systems. Refer to the following table for details (a tick means "available").

FEATURE	DESCRIPTION	SYSTEM				
TEATORE	DESCRIPTION	DCS/CII	816	408/408i		
DISA PSWD	Determines whether outside customers are required to enter DISA passcode (Yes=ON, No=OFF).	<b>4</b>	<b>y</b>	1		
LCR ENABLE	Enables LCR feature in the system.	<b>√</b>	<b>√</b>	1		
SMDI VMS SET	Allows SMDI integration through RS-232 port for the external PC-based Voice Mail system	<b>\</b>	X	X		
PERI UCD SET	Periodic UCD information provider. Enables UCD statistics data on a per UCD group basis to print out on the I/O port which has been set as SMDR or UCD REPT in real time (see MMC 501- PERI UCD REPORT timer option). This allows extended manipulation of the information by an external third-party-provided software package.	<b>\</b>	1	x		
CID CODE INS	Allows the digit '1' to be automatically inserted for a toll call. (Not used in UK.)	✓	1	408i only		
DISA MOH	An additional option that can be presented to outside DISA callers: a variable indication provided by an MOH source instead of a fixed DISA dial tone.	1	1	1		
TRANSFER MOH	Callers who have been transferred from an extension or UCD group or AA group will hear MOH, until answered by the called extension, instead of ring back tone.	<b>&gt;</b>	<b>√</b>	1		
DSP SSPDNAME	LCD displays programmed name of SYSTEM SPEED bin (in MMC 706) if it has been programmed; if not, it shows digits programmed in MMC 705 even if this is set to ON.	<b>\</b>	1	1		
DID BSY ROUT	DDI calls to a busy extension can be routed to an assigned destination, in MMC 406, before the call is dropped.	<b>\</b>	1	408i only		
DID NOT ROUT	DDI calls with no mapping in MMC 714 can be routed to an assigned destination in MMC 406.	1	J	408i only		
ALL PICK UP	Independent pickup group, can pick up all calls.	X	1	1		
ARD TONE CHK	When system detects CO BUSY TONE from Central Office, it returns to autoredial state.	1	1	1		
VPN ENABLE	Allows use of VPN (Virtual Private Network) feature linked with network. (For future use.)	<b>√</b>	<b>√</b>	408 only		
ISDNTRK BUSY	Allows busy tone to be returned to incoming DDI calls to station group if all group members are busy. (Sequential or distribute groups only.)	<b>y</b>	X	408i only		
IN TOLL CHK	For future use.	1	<b>√</b>	1		
ISDN PROGCON	For future use.	1	✓	408i only		
ISDN KEYFAC	ISDN Key Facility.	<b>√</b>	<b>\</b>	408i only		

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 210 Display shows

TEN. ON AND OFF <u>D</u>ISA PSWD:ON

2. Dial option number (e.g. 01)

OR

Press UP or DOWN to select option Press RIGHT soft key to move cursor TEN. ON AND OFF LCR ENABLE :<u>O</u>FF

3. Dial 1 for ON or 0 for OFF

OR

Press UP or DOWN to make selection and press RIGHT soft key

TEN. ON AND OFF LCR ENABLE :ON

4. Repeat steps 2-3 for other options

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: DISA PSWD On

LCR ENABLE Off **SMDI VMS SET** Off **PERI UCD SET** Off CID CODE INS Off **DISA MOH** Off TRANSFER MOH Off **DSP SSPDNAME** Off **DID BSY ROUT** Off **DID NOT ROUT** On **ALL PICK UP** Off ARD TONE CHK On **VPN ENABLE** Off **ISDNTRK BUSY** Off IN TOLL CHK Off ISDN PROGCON Off

Related Items: None

## MMC: 211 DOOR RING ASSIGNMENT

Designates which devices will ring when a doorphone button is pressed for both day and night mode. Two types of device can ring: station and station group; these are listed below with their default directory numbers.

DEVICE	DEFAULT DIRECTORY NUMBER						
	DCS	Compact II	816	408/408i			
Station	201–349	201–308	201–216	21–28			
Station group	500-529	500-519	500-509	50-53			

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Clears previous entry ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 211
 Display shows first doorphone
 (If there is no doorphone interface module, you see "DOOR NOT EXIST")

[<u>2</u>01] DOOR RING D:500 N:500

2. Dial doorphone number (e.g., 210)

OR

Press UP or DOWN to scroll through doorphone numbers and use the RIGHT soft key to move cursor

OR

Press ANS/RLS to select all door ring

[210] DOOR RING D:<u>5</u>00 N:500

[ALL] DOOR RING D:<u>5</u>00 N:500

Enter new DAY selection via dial keypad (e.g. 301)
 OR

Press UP or DOWN key to make selection and press RIGHT soft key

[210] DOOR RING D:301 N:<u>5</u>00

4. Enter new NIGHT selection via dial keypad (e.g. 302)

OR

Press UP or DOWN key to make selection and press RIGHT soft key

[210] DOOR RING D:301 N:30<u>2</u>

5. Press RIGHT soft key to return to step 2

ЭR

Press LEFT soft key to return to step 3

ΟR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: Station group 500 for day and night (group 50 for 408/408i systems)

Related Items: None

# MMC: 212 ALARM RINGING STATION

Used to determine which devices will be alerted when an alarm sensor is activated.

Device	DCS	Compact II
Station	201-349	201 - 308
Station group	500-529	500 - 519

The above devices will ring like a doorphone and follow the door ring time-out. When ringing, display keysets show the display assigned in MMC 213, *Alarm Message*. The bottom line of the keyset display gives an option to clear the alarm. Ringing initiated by an alarm sensor is answered by going off-hook and on-hook again at a ringing keyset. If a device such as Ring Over Page or a common bell is the only device assigned to ring, it may be answered by assigning a direct pickup key with this device as the extender. If the alarm is unanswered by the door ring time-out, ringing will cease but the display will remain until cleared by dialling the alarm clear feature code (57) and passcode (default 8765).

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 212
 Display shows first sensor (3501 on DCS system or 351 on Compact II system)

[<u>3</u>501]ALARM RING D:500 N:500

2. Dial sensor number (e.g., 3502 or 352)

Use UP or DOWN to scroll through sensor numbers and press RIGHT soft key to advance cursor

[3502]ALARM RING D:<u>5</u>00 N:500

Enter valid ring destination for day (e.g., 205)
 OR

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

[<u>3</u>502]ALARM RING D:205 N:<u>5</u>00

Select night destination in the same way

 Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: All sensors ring 500 day/night Related Items: MMC 213 Alarm Message

## **MMC: 213 ALARM MESSAGE**

Allows the assignment of a name to an alarm sensor. Names are written using the dial keypad. Each press of a key selects a character and moves the cursor to the next position. For example, if the sensor name is "FIRE," press the number "3" three times to get the letter "F." Now press the number "4" three times to get the letter "I", and so on to complete the name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	>	/	=
]	]	@	^	(	)	-	+	{	}		;	=	$\rightarrow$	,

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

Used to clear previous entry HOLD

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper case and lower case text.

**ACTION DISPLAY** 

1. Open programming and select 213 Display shows (e.g. 351 for Compact II) [<u>3</u>51] ALARM NAME

2. Dial ALARM (e.g., 351 for Compact II or 3502 for DCS)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter name using method described above and press RIGHT soft key to return to step 2

[351] ALARM NAME

[351] ALARM NAME FIRE!

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

**Default Data:** None

Related Items: MMC 212 Alarm Ringing Station

# MMC: 214 DISA ALARM RINGING STATION

Assigns the DISA alarm to ring at a specific phone. It is recommended that the person who can clear the alarm also receives the notification. Both a day and a night destination can be selected. A valid destination can be:

DEVICE	DEFAULT DIRECTORY NUMBER					
	DCS	Compact II	816	408/408i		
Station	201–349	201–308	201–216	21–28		
Station group	500-529	500-519	500-509	50-53		

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 214
 Display shows

DISA ALARM RING D:<u>5</u>00 N:500

2. Enter in valid day destination number (e.g., 212) OR

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

DISA ALARM RING D:<u>2</u>12 N:500

3. Enter in valid night destination number (e.g., 205) OR

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

DISA ALARM RING D:212 N:205

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: Day 500 (50 for 408/408i)

Night 500 (50 for 408/408i)

Related Items: MMC 202 Change Feature Passcodes

MMC 410 Assign DISA Trunk

## MMC: 215 VOICE DIALLER OPTIONS

Assigns the VDIAL card with two (2) channels and seven (7) users or one (1) channel and five (5) users. When changing channel size, you will be prompted to 'clear RAM'. This is only for Voice Dialler, not the system. This will prevent accidental usage of pre-recorded names. It is advised that you clear RAM before assigning users in MMC 216, *Voice Dialler Assignments*.

VDIAL cards are numbered with odd numbers. For example, the first VDIAL card in the system is numbered 3551 (DCS) or 355 (Compact II). The second channel, if used, will be numbered 3552 (or 356). The second VDIAL card is numbered 3553 (or 357), and a second channel 3554 (or 358). If only one channel is assigned, the even number 3552 or 3554 (356 or 358) will not appear in MMC 216.

Option - 0 : 2CH-7USER-20BIN (7 USERS) 1 : 1CH-5USER-40BIN (5 USERS)

#### PROGRAM KEYS

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 215
 Display shows (3551 for DCS or 355 for CII, e.g. 3551)

[<u>3</u>551]VDIALER OPTN 2CH-7USER-20BIN

2. Enter Voice Dialler number, e.g. 3552, via dial keypad

Press UP or DOWN key to make selection Press RIGHT soft key to move cursor [3552]VDIALER OPTN <u>2</u>CH-7USER-20BIN

3. Select channel option by pressing UP or DOWN key to view selection

Press RIGHT soft key to make selection

[3552]VDIALER OPTN 1CH-5USER-40BIN

4. Enter 0 for NO or 1 for YES

Press UP and DOWN key to view selection Press RIGHT soft key to make selection [3552]VDIALER OPTN CLEAR RAM?<u>N</u>O

 Press TRSF to store and exit OR Press SPEAKER to store and advance

to next MMC

[3552]VDIALER OPTN CLEAR RAM?<u>Y</u>ES

Default Data: 2CH-7USER-20BIN

Related Items: MMC 216 Voice Dialler Assignments

MMC 722 Station Key Programming MMC 723 System Key Programming MMC 724 Dial Numbering Plan

**Keyset User Guide** 

# MMC: 216 VOICE DIALLER ASSIGNMENTS

DCS | **J** | CI | **J** | CII | **J** | 816 | **X** | 408i | **X** | 408 | **X** 

Allows a station to be assigned to a channel of the VDIAL card, to dial a personal speed dial number. The number of users assigned to this feature is controlled by MMC 215, *Voice Dialler Options*, which allows either two (2) channels with seven (7) users or one (1) channel with five (5) users.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 216
 Display shows (DCS=3551, Compact II=355, e.g. 355)

[<u>3</u>55]VDIALER USER USER 1 : NONE

Enter Voice Dialler number (e.g. 356) via dial keypad OR

Press UP or DOWN key to make selection Press RIGHT soft key to move cursor [356]VDIALER USER USER <u>1</u>: NONE

3. Enter user number (1-7/1-5) dependent on number of users allowed via MMC 215 (e.g. 5)

OR

Press UP or DOWN key to make selection Press RIGHT soft key to move cursor [356]VDIALER USER USER 5 : <u>N</u>ONE

4. Enter station number (e.g., 205) via dial keypad

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 3 to continue with entries

[356]VDIALER USER USER 5 : 20<u>5</u>

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 215 Voice Dialler Options

MMC 722 Station Key Programming MMC 723 System Key Programming MMC 724 Dial Numbering Plan

Keyset User Guide

## 

Used to select Call Cost Option and is related only to 131 Cable & Wireless service.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 217 Display shows

2. Use UP or DOWN to scroll through options

 Press TRANSFER to store and exit OR Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 313 Assign PIN Code

CCC OPTION <u>O</u>PTION : NONE

CCC OPTION OPTION: <u>S</u>TATION #

# MMC: 219 COMMON RELAY SERVICE TYPE

DCS | X | CI | X | CII | J | 816 | J | 408i | J | 408 | J

This MMC is used to define the function of :

- three common relays in the Compact II MISC card (363–365), or
- the common relay in the 816 base board (362), or
- the common relay in the 408/408i base board (361).

Each relay can be used for one of the following:

- 0 EXTERNAL PAGE
- 1 COMMON BELL
- 2 LOUD BELL
- 3 NOT USE

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 219 Display shows (e.g. 363)

2. **Compact II only** – dial relay number (e.g. 364)

Use UP or DOWN to scroll through numbers and press RIGHT soft key to move cursor

816/408/408i - press RIGHT soft key to move cursor

3. Dial relay function 0–3 (see table above) OR

Press UP or DOWN to scroll through options and press RIGHT soft key

[364]RELAY TYPE LOUD BELL

[363]RELAY TYPE

EXTERNAL PAGE

[364]RELAY TYPE <u>E</u>XTERNAL PAGE

4. **Compact II only**-Repeat step 2 for next relay

[364]RELAY TYPE NOT USE

5. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: EXTERNAL PAGE

Related Items: MMC 203 Assign UA Device

MMC 204 Common Bell Control MMC 205 Assign Loud Bell

MMC 605 Assign External Page Zone

## MMC: 220 ISDN SERVICE TYPE

Assigns the ISDN service type for SLT stations. Services consist of BC (Bearer Capability) and HLC (High Layer Capability).

	TYPE	DESCRIPTION	BC	HLC
0	VOICE	Voice service	Speech	Telephony
1	FAX 3	G3 FAX service	3.1kHz Audio	FAX G2/G3
2	AUDIO 3.1	3.1kHz Audio service	3.1kHz Audio	None
3	MODEM	MODEM service	3.1kHz Audio	Telephony

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 220 Display shows [<u>2</u>13] ISDN SRV VOICE

2. Dial station number (SLT only) (e.g., 215) OR

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[215] ISDN SRV <u>V</u>OICE

Select service type 0 - 3 (e.g. 2)
 OR
 Press UP or DOWN to select option and press

Press UP or DOWN to select option and pres RIGHT soft key

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

[215] ISDN SRV <u>A</u>UDIO 3.1

Default Data: VOICE

Related Items: None

# MMC: 300 CUSTOMER ON/OFF PER STATION

DCS | **/** | CI | **/** | CII | **/** | 816 | **/** | 408i | **/** | 408 | **/** 

Allows the following features to be enabled on individual stations.

ACCESS DIAL Determines whether a user can select a trunk or trunk group by dial-

ling its directory number (DN). This selection should be turned OFF

when using LCR.

MICROPHONE Allows keyset to be used in speakerphone mode.

OFF-HOOK RING Allows a short burst of ring tone to indicate another call.

SMDR PRINT When this is set OFF, C.O. calls to and from the station will not print

on SMDR. This includes transferred calls or calls picked up from

hold or park.

TGR ADV.TONE When this feature is set to ON, a warning tone will be heard each

time LCR advances to the next route.

VMAA FORWARD When this feature is set to ON, it allows calls to be forwarded to

voice mail.

STN CALL PRT Allows print out of station to station call.

FWD DLY USE When this feature is set to ON, calls will overflow to Forward No An-

swer destination when the Forward No Answer timer expires even when the Forward No Answer feature is not activated at the called

party extension.

Set Forward No Answer destination in MMC 102, *Call Forward*, but do not enable the feature. (Alternatively, use code 603 plus the sta-

tion number, then code 600 to cancel the feature.)

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 300 Display shows

[<u>2</u>01] CUS.ON/OFF ACCESS DIAL :ON

[205] CUS.ON/OFF ACCESS DIAL :ON

2. Dial station number (e.g., 205)

OR

Press UP or DOWN to select station

OF

Press ANS/RLS for all and press RIGHT soft key to move cursor

[ALL] CUS.ON/OFF ACCESS DIAL :ON

3. Press UP or DOWN to select feature and press RIGHT soft key to move cursor

[ALL] CUS.ON/OFF ACCESS DIAL :<u>O</u>N

4. Dial 1 for ON or 0 for OFF

OR

Press UP or DOWN to select ON/OFF and press RIGHT soft key

[ALL] CUS.ON/OFF ACCESS DIAL :<u>O</u>FF

Press LEFT soft key to return to step 2
 Press RIGHT soft key to return to step 1
 OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: STN CALL PRT : OFF

**FWD DLY USE: OFF** 

All other features set to ON

Related Items: LCR programming

# MMC: 301 ASSIGN STATION COS

Used to assign a day and night class of service to each station. A number of different classes of service can be defined in MMC 701, *Assign COS Contents*—i.e. 30 for DCS/Compact II systems (01–30), 10 for 816 systems (01–10) and four for 408/408i systems (1–4).

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 301
 Display shows

[<u>2</u>01] STN COS DAY:01 NIGHT:01

[205] STN COS DAY:<u>0</u>1 NIGHT: 01

2. Dial station number (e.g., 205)

OR

Press UP and DOWN to scroll through stations and press RIGHT soft key to advance to step 3 to enter Day COS

Press UP and DOWN to scroll through stations and press LEFT soft key to advance to step 4 to enter Night COS OR

Press ANS/RLS to select all stations

OR

[ALL] STN COS DAY:<u>?</u>? NIGHT:??

3. Enter day class of service (e.g., 05)

OR

Press UP and DOWN to scroll through classes of service and press RIGHT soft key to advance to step 4 to enter Night COS

OR

Press UP and DOWN to scroll through classes of service and press LEFT soft key to return to step 2 to enter other stations

DAY:<u>0</u>5 NIGHT:01

[205] STN COS

4. Enter night class of service (e.g., 05)

OR

Press UP and DOWN to scroll through classes of service and press RIGHT soft key to return to step 2 to enter other stations

OE

Press UP and DOWN to scroll through classes of service and press LEFT soft key to return to step 3

5. Press TRSF to save and exit

OR

Press SPEAKER to save and advance to next MMC

Default Data: Day class = 01 (or 1)

Night class = 01 (or 1)

Related Items: MMC 701 Assign COS Contents

MMC 301 (Page 1 of 1)

[205] STN COS DAY:05 NIGHT: <u>0</u>5

## MMC: 302 PICKUP GROUPS

Allows the assignment of stations into call pickup groups. Maximum number of pickup groups is:

**DCS and Compact II** - 20 **816** - 8 **408/408i** - 4

An unlimited number of members can belong to each group. Stations can only be in one pickup group at any given time.

## **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 302
 Display shows

2. Dial station number (e.g., 205)

ΩR

Use UP or DOWN to select station number and

press RIGHT soft key

OR

Press ANS/RLS key to select all

3. Dial pickup group number (e.g. 04)

OR

Press UP or DOWN to select group number

Press RIGHT soft key to return to step 2 to enter more stations

OR

Press LEFT soft key to return to step 3

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: All stations = group 01

Related Items: MMC 107 Key Extender

MMC 722 Station Key Programming MMC 723 System Key Programming

[<u>2</u>01] PICKUP GRP

PICKUP GRP :01

[205] PICKUP GRP PICKUP GRP :<u>0</u>1

OR

[ALL] PICKUP GRP PICKUP GRP :??

[205] PICKUP GRP PICKUP GRP :<u>0</u>4

## MMC: 303 ASSIGN BOSS/SECRETARY

Assigns BOSS stations to SECRETARY stations. One BOSS station can have up to four SECRETARY stations, and one SECRETARY station can have up to four BOSS stations.\* A dedicated BOSS key must be programmed on the SECRETARY keyset(s). A dedicated BOSS key must also be programmed on the BOSS keyset(s).

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

"F" Key #24 (24B keyset) or key #12 (12B keyset) or key #6 (6B keyset) is used

to toggle BOSS/SECRETARY field

ACTION DISPLAY

Open programming and select 303
 Display shows

BOSS STN:<u>N</u>ONE SECR 1:NONE

2. Dial BOSS station number (e.g., 205)

BOSS STN :205 SECR 1:<u>N</u>ONE

Press UP or DOWN to select station and press RIGHT soft key

3. Dial SECRETARY station number (e.g., 201)

Press UP or DOWN to select station

Press RIGHT soft key to return to step 3 to enter more SECR numbers

 Press LEFT soft key to return to step 2 and continue entries

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 722 Station Key Programming

BOSS STN:205 SECR 1:<u>2</u>01

BOSS STN:205 SECR <u>2</u>:202

<sup>\*</sup>Note: For 408/408i systems, a BOSS station can have up to two SECRETARY stations, and vice versa.

## **MMC: 304 ASSIGN STATION /** CII 🗸 816 | **4** | 408i | **4**

Allows trunks, on a per-station basis, to answer incoming calls, to dial out or to do both. If a station is set to DIAL:NO, the station will not have the ability to place a call. If the station is set to ANS:NO, the station cannot answer an incoming call.

Note: MMC 406, Trunk Ring Assignment, overrides this MMC for the Answer option.

#### PROGRAM KEYS

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

Used to select ALL ANS/RLS

**ACTION DISPLAY** 

 Open programming and select 304 Display shows

[<u>2</u>01] USE [701] DIAL:YES ANS:YES

2. Dial the station number (e.g., 205)

Press UP or DOWN key to select station and press RIGHT soft key

[205] USE [<u>7</u>01] DIAL:YES ANS:YES

3. Dial the trunk ID number (e.g., 704)

Press UP or DOWN key to select trunk and press RIGHT soft key

[205] USE [704] DIAL:YES ANS:YES

4. Press UP or DOWN key to select YES/NO option

Dial 1 for YES or 0 for NO and press RIGHT soft key to move cursor to ANS option

Press UP or DOWN key to select YES/NO

Option

OR

Dial 1 for YES or 0 for NO and press RIGHT soft key

to return to step 2

[205] USE [704] DIAL: NO ANS: YES

5. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: DIAL = YES

ANS = YES

Related Items: MMC 316 Copy Station Usable

> MMC 406 Trunk Ring Assignment MMC 722 Station Key Programming MMC 723 System Key Programming

[205] USE [704] DIAL:NO ANS: NO

## MMC: 305 ASSIGN FORCED CODE

Allows the assignment of either account or authorisation codes on a per-station basis or on an all-station basis.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

## **FEATURE KEYS**

0 NONE

- 1 AUTHORISE CODE
- 2 ACCOUNT CODE

ACTION DISPLAY

- Open programming and select 305 Display shows
- 2. Dial station number (e.g., 205)

OR

Press UP or DOWN key to select station and press RIGHT soft key to move cursor

ΟR

Press ANS/RLS to select all stations

3. Dial a feature option 0–2 (e.g., 2)

OR

Press UP or DOWN key to select option and press RIGHT soft key to return step 2

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 707 Authorisation Code

MMC 708 Account Code

[<u>2</u>01] FORCD CODE NONE

[205] FORCD CODE <u>N</u>ONE

OR

[ALL] FORCD CODE

[205] FORCD CODE <u>A</u>CCOUNT CODE

# MMC: 306 HOT LINE DCS 7 CI 7 CII 7 816 7 408 7 408 7

Allows a station to make an automatic internal or external call upon the expiration of a timer (see MMC 501, *System-Wide Timers*: 'Off-Hook Select Timer' option) to a predetermined number when the handset is lifted. The number can be a maximum of 18 digits including pauses, flash etc., in the dial string (the access code for a trunk is not counted).

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

"B" Used to insert a flash code "F" "C" Used to insert a pause code "P"

"D" Used to insert a pulse/tone conversion code "C"

"E" Used to mask/unmask following digits (shows as "[" or "]")

Keys "A" to "F" are keys #19 to #24 on 24B keysets, or keys #7 to #12 on 12B keysets, or keys #1 to #6 on 6B keysets.

ACTION DISPLAY

Open programming and select 306
 Display shows
 Press RIGHT soft key to advance cursor

[<u>2</u>01] HOT LINE NONE

Enter station number via dial keypad (e.g. 201)

Press UP or DOWN to make selection and press RIGHT soft key

[201] HOT LINE <u>N</u>ONE

 Enter station number to automatically dial via keypad (e.g. 202)—or press UP or DOWN to select OR

Enter a trunk to automatically dial (e.g. 701)—or press UP or DOWN to select—then press the RIGHT soft key and enter a maximum of 18 digits to dial.

[201] HOT LINE <u>2</u>02

[201] HOT LINE 701-01235987654\_

- 3. Press RIGHT soft key to return to step 2
- Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 501 System-Wide Timers (Off-Hook Select Timer)

# MMC: 308 ASSIGN BACKGROUND MUSIC SOURCE

Assigns a background music (BGM) source to keysets as follows.

**DCS** –There is a total of 19 possible music selections, but this is dependent on the number of Trunk A cards that are installed in the system. Only one music source is provided per Trunk A card. The system must have a Trunk A card installed to provide a BGM source. The default directory number of a BGM source is 3701–3719. (Internal music is always the odd numbered address, e.g. 3701, 3703.)

**Compact II**-There is a total of two possible music selections, but this depends on whether a Misc card is installed in the system. One music source is provided on the base board (switch select internal/external); the other external source is provided on the Misc card. The default directory number of a BGM source is 371–372.

**816 and 408/408i**–There is a music source on the base board (switch select internal/external). The default directory number of a background music source is 371.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 308
 Display shows current setting

2. Dial keyset number (e.g., 205)

OR

Use UP or DOWN to scroll through keyset numbers and press RIGHT soft key to move the cursor

Press ANS/RLS to select all stations

3. Enter source number (e.g., 3701)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 309 Assign Station Music On Hold

MMC 408 Assign Trunk Music On Hold Source

[<u>2</u>01] BGM SOURCE BGM SOURCE:NONE

[205] BGM SOURCE BGM SOURCE: <u>N</u>ONE

OR

[ALL] BGM SOURCE BGM SOURCE:?

[205] BGM SOURCE BGM SOURCE:<u>3</u>701

# MMC: 309 ASSIGN STATION MUSIC ON HOLD

Allows the system administrator to select which Music On Hold (MOH) source can be heard on each station. There are four possible selections for each music source: TONE, NONE, internal and external (customer-provided MOH source).

**DCS**–The system must have a Trunk A card installed to provide a music source. There is a total of 19 possible music selections, but this is dependent on the number of Trunk A cards in the system. Only one external music source is provided per Trunk A card. The default directory number of a music source is 3701–3719. (Internal music is always the odd numbered address, e.g. 3701, 3703.)

**Compact II**–There is a total of two possible music sources, but this depends on whether a MISC card is installed in the system. One music source is provided on the base board (switch select internal/external); the other external source is provided on the MISC card. The default directory number of a background music source is 371–372. (Internal music is always address 371.)

**816 and 408/408i**–There is a music source on the base board (switch select internal/external). The default directory number of a background music source is 371.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Wove cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 309
 Display shows current setting

2. Dial keyset number (e.g., 205)

ΩR

Use UP or DOWN to scroll through keyset numbers and press RIGHT soft key to move the cursor

Press ANS/RLS to select all stations

3. Enter source number (e.g., 371)
OR

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 308 Assign Background Music Source

MMC 408 Assign Trunk Music On Hold Source

[<u>2</u>01] STN MOH MOH SOURCE:TONE

[205] STN MOH MOH SOURCE:<u>T</u>ONE

OR

[ALL] STN MOH MOH SOURCE:?

[205] STN MOH MOH SOURCE:<u>3</u>71

## MMC: 310 LCR CLASS OF SERVICE

Assigns the LCR class of service allowed for a station on a per-station basis. Eight classes (1–8) can be assigned. (408/408i systems have four classes, 1–4.)

## **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 310 Display shows

2. Dial station number (e.g., 205)

OR

Press UP or DOWN to select station and press

RIGHT soft key to move cursor

OR

Press ANS/RLS to select All stations

3. Dial 1–8 to select class type (e.g. 3) OR

Press UP or DOWN to select class type and press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: Least Cost Routing COS 1

Related Items: LCR programming

[<u>2</u>01] LCR CLASS LCR CLASS 1

[205] LCR CLASS LCR CLASS <u>1</u>

OR

[ALL] LCR CLASS LCR CLASS <u>?</u>

[205] LCR CLASS LCR CLASS <u>3</u>

# MMC: 311 ASSIGN SIM PARAMETER DCS CI X CII X 816 X 408i X 408 X

Assigns and sets parameters for the serial interface module (SIM). Refer to tables 1-12, below.

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 311
 Display shows

[<u>2</u>56] SIM PARA SIM TYPE :DTE

2. Enter station number connected to SIM (e.g., 257) from dial keypad

[257] SIM PARA. SIM TYPE :DTE

OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

Enter desired selection from table 1 (00–10, e.g. 01)
 OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

Refer to table 1 for your selected option and go to the table indicated (e.g. 3) to enter required value (e.g. 0) using dial keypad or by pressing UP or DOWN key

Press RIGHT soft key to move cursor

[257] SIM PARA. CALL MODE: <u>A</u>WITH

[<u>2</u>57] SIM PARA. CALL MODE:<u>M</u>ANUAL

- 4. Repeat step 3 for all required options (00-10 in table 1)
- Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

TABLE 1. SIM PARAMETER								
00	SIM TYPE	=	Table 2					
01	CALL MODE	=	Table 3					
02	ANS MODE	=	Table 4					
03	AUTO BAUD	=	Table 5					
04	DTR CHECK	=	Table 6					
05	ECHO	=	Table 7					
06	PROTOCOL	=	Table 8					
07	SPEED	=	Table 9					
80	CHAR LENGTH	=	Table 10					
09	PARITY	=	Table 11					
10	STOP BIT	=	Table 12					

TABLE 2. SIM	ГҮРЕ	TABLE 8. PROTOCOL		
0 1 2 3	HOST MODEM DTE PRT	0	V110 V120	
TABLE 3. CALL	. MODE	TABLE 9. SPEE	D TABLE	
0 MANUAL 1 AUTO WITH 2 AUTO WITHOUT  TABLE 4. ANS MODE 0 MANUAL 1 AUTO		0 1 2 3 4 5 6 7 8	300 600 1200 2400 4800 9600 19200 38400 48000 56000	
TABLE 5. AUTO	BAUD	TABLE 10. CHAR LENGTH		
0 1	OFF ON	0 1 2 3	8 7 6 5	
TABLE 6. DTR	CHECK	TABLE 11. PARITY TABLE		
0	OFF ON	0 1 2	NONE ODD EVEN	
TABLE 7. ECHO		TABLE 12. STO	P BIT	
0	OFF ON	0 1 2	1 1.5 2	

Default Data: SIM Type = DTE

Call Mode = Manual
Ans Mode = Manual
Auto Baud = ON
DTR Check = ON
Echo = ON
Protocol = V110
Speed = 9600
Char Length = 8 Bits
Parity = None
Stop Bit = 1

Related Items: MMC 804 System I/O Parameter

## MMC: 312 ALLOW CLIP

DCS | **J** | CI | **J** | CII | **J** | 816 | **J** | 408i | **J** | 408 | **X** |

Allows the system installer or administrator to:

- allow or prevent receipt of CLIP data from the network
- request or restrict sending of CLIP data to the network.

Each station can have the following options:

**SND:** YES - request the network to send Caller ID when outgoing call is made.

NO - request the network NOT to send Caller ID when outgoing call is made.

**RCV**: YES - allow display of CLIP data at keysets.

NO - prevent display of CLIP data at keysets.

INFO: If YES selected for SND option, you can select the CLIP display option from

0 CO Tel

1 Extn. Number

2 CO + Extn. No.

3 DID Number.

## ACTION DISPLAY

Open programming and select 312
 Display shows

[<u>2</u>01] ALLOW CLIP RCV:YES SND:YES

2. Dial station number (e.g., 205)

OR

Press UP or DOWN to select station and press right soft key to move cursor

ΩR

Press ANS/RLS to select all

[205] ALLOW CLIP RCV:<u>Y</u>ES SND:YES OR

3. Dial 0 (NO) or 1 (YES) to select RCV option (e.g. 1) OR

Press UP or DOWN to select option and press right soft key to move cursor to SND field

[ALL] ALLOW CLIP RCV:<u>Y</u>ES SND:YES

[205] ALLOW CLIP RCV:YES SND:<u>Y</u>ES

4. Dial 0 (NO) or 1 (YES) to select SND option (e.g. 1)

Press UP or DOWN to select option and press right soft key

[205] ALLOW CLIP RCV:YES SND:<u>Y</u>ES

If you selected YES for SND option, display shows

13

Dial 0–3 to select INFO option OR

Press UP or DOWN to select

Press RIGHT soft key

[205] ALLOW CLIP INFO:<u>C</u>.O Tel. Press TRSF to store and exit
 OR
 Press SPEAKER to save and advance to next MMC

Default Data : RCV=YES

SND=YES INFO=CO Tel

Related Items: MMC 119 Set CLIP Display

# MMC: 313 ASSIGN PIN CODE

DCS | X | CI | J | CII | X | 816 | X | 408i | X | 408 | X

Assigns individual users to PIN codes in the system. For Cable & Wireless 131 service there is a maximum of four PIN codes allocated in the system, so users must be assigned to the PIN code used when dialling out on a Cable & Wireless Network.

This MMC is related only to 131 Cable & Wireless service.

## ACTION DISPLAY

- Open programming and select 313
   Display shows
- Dial the station number (e.g., 205)
   OR
   Press UP or DOWN key to select station and press RIGHT soft key to advance to step 3
- 3. Enter the pin code serial number (1, 2, 3 or 4, e.g. 1)
- Press TRSF to store and exit
   OR
   Press SPEAKER to store and advance to next
   MMC

Default Data: All stations are code #1

Related Items: MMC 217 CCC Option MMC 716 UK LCR Option

MMC 717 Pin Code

[<u>2</u>01] PIN CODE PIN CODE # : NONE

[205] PIN CODE PIN CODE # : <u>N</u>ONE

[205] PIN CODE PIN CODE # : 1

# MMC: 314 CONFIRM OUTGOING CALL

Allows outgoing call restriction, disconnect or confirm with tone.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

## **FEATURE KEYS**

0 NONE

1 CONFIRM TONE

2 DISCONNECT

ACTION DISPLAY

Open programming and select 314
 Display shows

[<u>2</u>01] CO CONFIRM NONE

2. Dial station number (e.g., 205)
OR

Press UP or DOWN key to select station and press RIGHT soft key to move cursor

[205] CO CONFIRM NONE

Dial a feature option 0-2 (e.g., 1)
 OR
 Press UP or DOWN key to select option
 and press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[205] CO CONFIRM CONFIRM TONE

Default Data: NONE

Related Items: MMC 501 System-Wide Timers

# MMC: 315 SET RELOCATION

DCS | **J** | CI | **X** | CII | **J** | 816 | **J** | 408 | **J** |

Used when a station moves its phone to another location (a different port). All relevant data for the phone are moved to the new location automatically.

## **ACTION**

- 1. Open programming and select **315** Display shows
- Dial the original station number (e.g. 205)
   OR
   Press UP or DOWN key to select station and press RIGHT soft key
- 3. Dial the new location's station number (e.g. 210)
- Press TRSF to store and exit
   OR
   Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: None

## **DISPLAY**

SET RELOCATION EXT\_ EXT

SET RELOCATION EXT205 EXT\_

SET RELOCATION EXT205 EXT210

## MMC: 316 **COPY STATION USABLE**

Copy the condition of station/trunk usability and station/station usability from one station to another station.

## **PROGRAM KEYS**

UP & DOWN Used to scroll through options **KEYPAD** Used to enter selections Move cursor left and right SOFT KEYS

Used to store data and advance to next MMC SPEAKER

HOLD Used to clear previous entry

**ACTION DISPLAY** 

Display shows

Open programming and select 316

2. Enter destination station number (e.g. 205)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter the source station number (e.g. 210)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** NONE

Related Items: MMC 304 Assign Station/Trunk Use

MMC 317 Assign Station/Station Use

[<u>2</u>01] CPY USABLE FROM:NONE

[205] CPY USABLE FROM: NONE

[<u>2</u>05] CPY USABLE FROM:210

# MMC: 317 ASSIGN STATION / STATION USE

Used to control whether a station can dial other stations.

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

(In the following example, you do not want station 205 to be able to dial station 204.)

 Open programming and select 317 Display shows [<u>2</u>01] USE [201] DIAL:YES

2. Dial the first station number (e.g., 205)

[205] USE [<u>2</u>01] DIAL:YES

Press UP or DOWN key to select station and press

RIGHT soft key

OR

Press ANS/RLS to select all stations

3. Dial the second station number (e.g., 204)

OR

Press UP or DOWN key to select station and press RIGHT soft key

[205] USE [204] DIAL:<u>Y</u>ES

4. Dial 1 for YES or 0 for NO

OR

Press UP or DOWN key to select YES/NO and press

RIGHT soft key to move cursor

[205] USE [204] DIAL:<u>N</u>O

5. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: DIAL=YES

Related Items: MMC 316 Copy Station Usable

# MMC: 318 DISTINCTIVE RING

DCS | **J** | CI | **X** | CII | **J** | 816 | **J** | 408i | **J** | 408 | **J** |

Sets a distinctive ring for stations. You can set both tone (T) and cadence (C) to one of eight ring values (1-8), or to follow the station ring (F-STN).

## **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

1. Open programming and select **318** Display shows

[<u>2</u>01] DIST.RING T:F-STN C:F-STN

2. Dial station number (e.g., 205) OR

Press UP or DOWN to select station and press RIGHT soft key to move cursor

[205] DIST.RING T:<u>F</u>-STN C:F-STN

3. Press UP or DOWN to select T value (e.g. 1) and press RIGHT soft key to move cursor to C field

[205] DIST.RING T:1 C:<u>F</u>-STN

4. Press UP or DOWN to select C value (e.g. 2)

[205] DIST.RING T:1 C:<u>2</u>

Press TRSF to store and exit OR

Press SPEAKER to save and advance to next MMC

Default Data : T: F-STN C: F-STN

Related Items: None

## MMC: 319 BRANCH GROUP

Not Used in the UK

## MMC: 400 CUSTOMER ON/OFF PER TRUNK

Assigns several options (listed below) on a per-trunk basis.

### **OPTIONS**

0 1A2 EMULATE Trunk override call (NO PRIVACY)
1 TRUNK INC DND Allows trunk to override DND (DIL)
2 TRUNK FORWARD Allows trunk to be forwarded

3 LCR ALLOW Allows LCR to be switched ON/OFF when a

trunk is directly accessed.

Note: '1A2 Emulation' means that a third party can be joined on an existing trunk conversation by pressing the DTS key for the line on their keyset.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

### ACTION DISPLAY

 Open programming and select 400 Display show

2. Dial trunk number (e.g. 704)

ΟR

Press UP or DOWN key to select trunk

OR

Press ANS/RLS for all trunks and press RIGHT soft key to move cursor to options

3. Dial option number from above list (0–3, e.g. 2) OR

Press UP or DOWN key to select option and press RIGHT soft key to move cursor

4. Dial 1 for ON or 0 for OFF

OR

Press UP or DOWN key to select ON/OFF and press RIGHT soft key to return to step 2

5. Press TRSF to store and exit

ΩR

Press SPEAKER to store and advance to next MMC

Default Data: 1A2 EMULATE Off

TRUNK INC DND Off TRUNK FORWARD On LCR ALLOW Off

Related Items: None

[<u>7</u>01] TRK ON/OFF 1A2 EMULATE:OFF

[704] TRK ON/OFF <u>1</u>A2 EMULATE:OFF

OR

[ALL] TRK ON/OFF 1A2 EMULATE :?

[704] TRK ON/OFF TRK FORWARD :<u>O</u>N

[704] TRK ON/OFF TRK FORWARD: <u>O</u>FF

## MMC: 401 C.O. / PBX LINE

Used to select the mode of the C.O. line. If PBX mode is chosen, this allows PBX access codes to be recognised, thus allowing more complete toll restriction (call barring). This mode is æsigned on a per-trunk basis. If a trunk requires the use of the RECALL key, it must be set to PBX mode. Options are:

0 CO LINE

1 PBX

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Wove cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 401 Display shows

2. Dial trunk number (e.g., 704)

OR

Use UP or DOWN to scroll through trunk numbers and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select ALL

3. Dial 1 for PBX or 0 for C.O.

OR

Use UP or DOWN to scroll through options Press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

ΟR

Press SPEAKER to store and advance to next MMC

Default Data: All trunks C.O. Line

Related Items: None

[<u>7</u>01] PBX LINE CO LINE

[704] PBX LINE <u>C</u>O LINE

OR

[ALL] PBX LINE

[704] PBX LINE PBX LINE

## MMC: 402 TRUNK DIAL TYPE

Used to determine the dialling type of each C.O. line. There are two options:

0 Dual tone multi frequency (DTMF)

1 Pulse (rotary dial)

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 402 Display shows

2. Dial trunk number (e.g., 704)

OR

Use UP or DOWN to scroll through trunk numbers and press RIGHT soft key to move the cursor

OR

Press ANS/RLS to select ALL

Dial 1 for PULSE or 0 for DTMF (e.g. 1)
 OR
 Use UP or DOWN to scroll through options

Press RIGHT soft keys to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: All trunks DTMF

Related Items: MMC 501 System-Wide Timers

MMC 503 Trunk-Wide Timers

[<u>7</u>01] DIAL TYPE DTMF TYPE

[704] DIAL TYPE <u>D</u>TMF TYPE

OR

[<u>A</u>LL] DIAL TYPE

[704] DIAL TYPE <u>D</u>IAL PULSE TYPE

### MMC: 403 TRUNK TOLL CLASS

Assigns toll class level assignments on a per-trunk or all-trunk basis in a day or night condition. The options for toll level will follow either the station class or the class of service defined in MMCs 702, *Toll Deny Table*, and 703, *Toll Allowance Table*. The toll classes available are listed below:

ENTRY NUMBER	CLASS TYPE	DESCRIPTION
0	F-STN	Follow station toll restriction
1	CLS-A	Follow toll class A (Unrestricted)
2	CLS-B	Follow toll class B
3	CLS-C	Follow toll class C
4	CLS-D	Follow toll class D
5	CLS-E	Follow toll class E
6	CLS-F	Follow toll class F
7	CLS-G	Follow toll class G
8	CLS-H	Follow toll class H (All restricted)

### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right
SPEAKER
Used to store data and advance to next MMC
HOLD
Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 403
 Display shows

2. Dial trunk number (e.g.704)

Use UP or DOWN to scroll through trunk numbers and press RIGHT soft key to move the cursor

Press ANS/RLS to select ALL

3. Enter day toll class (e.g. 2 for CLS-B)

Press UP or DOWN to scroll through toll classes and use RIGHT soft key to move the cursor

Enter night toll class (e.g., 2)
 OR
 Press UP or DOWN to scroll through toll classes

and use RIGHT soft key to return to step 2

5. Press TRSF to store data and exit OR

Press SPEAKER to store data and advance to next MMC

[701] TOLL CLASS D:F-STN N:F-STN

[704] TOLL CLASS D:<u>F</u>-STN N:F-STN

OR

[ALL] TOLL CLASS D:<u>F</u>-STN N:F-STN

[704] TOLL CLASS D:CLS-B N:<u>F</u>-STN

[704] TOLL CLASS D:CLS-B N:<u>C</u>LS-B Default Data: All trunks F-STN day/night

Related Items: MMC 301 Assign Station COS

MMC 507 Assign Auto Night Time MMC 701 Assign COS Contents

**Toll Restriction** 

### MMC: 404 **TRUNK NAME**

Allows a name, up to 11 characters, to be entered to identify an individual trunk.

Names are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the name is "TELECOMS", press the number "8" once to get the letter "T". Now press the number "3" twice to get the letter "E." Continue selecting characters from the keypad to complete the name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	>	/	=
[	]	@	٨	(	)	_	+	{	}	_	;	=	$\rightarrow$	`

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options/move cursor left or right

**KEYPAD** Used to enter selections SOFT KEYS Move cursor left and right

Used to store data and advance to next MMC SPEAKER

HOLD Used to clear previous entry

Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset) "A"

toggles upper case and lower case text.

**ACTION DISPLAY** 

1. Open programming and select 404 Display shows

[<u>7</u>01] TRUNK NAME

[704] TRUNK NAME

2. Dial trunk (e.g., 704)

Press UP or DOWN to select trunk and press the

RIGHT soft key to move the cursor

3. Enter trunk name using the procedure described

Press RIGHT soft key to return to step 2

[704] TRUNK NAME TELECOMS

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** No names entered

Related Items: MMC 104 Station Name

MMC 405 Trunk Number

## MMC: 405 TRUNK NUMBER

Allows a number, up to 11 digits, to be entered to identify an individual trunk.

Numbers are entered using the keypad. Pressing a key selects a digit and moves the cursor to the next position.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	>	/	=
]	]	@	٨	(	)	1	+	}	}		;	=	$\rightarrow$	`

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options/move cursor left or right

KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper case and lower case

ACTION DISPLAY

 Open programming and select 405 Display shows [<u>7</u>01] CO TEL NO.

2. Dial trunk (e.g., 704)

OR

Press UP or DOWN to select trunk and press RIGHT soft key to move the cursor

[704] CO TEL NO.

3. Enter the trunk number

[704] CO TEL NO. 305426410<u>0</u>

4. Press RIGHT soft key to return to step 2

OR

Press TRSF to store and exit

ΟR

Press SPEAKER to store and advance to next MMC

Default Data: No numbers entered

Related Items: MMC 404 Trunk Name

### MMC: 406 TRUNK RING ASSIGNMENT

Enables ringing to a specific station or a group of stations (or an auto attendant for systems other than 408/408i) when incoming calls are received. This MMC controls both day and night locations.

DEVICE		DEFAULT DIRECTORY NO.						
	DCS	Compact II	816	408/408i				
Station	201-349	201–308	201–216	21–28				
Station group	500-529	500-519	500-509	50-53				
AA	39xx	38x	38x	_				

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry ANS/RLS Used to select ALL (trunks only)

ACTION DISPLAY

 Open programming and select 406 Display shows [<u>7</u>01] TRK RING D:500 N:500

2. Dial trunk number (e.g., 704)

Use UP or DOWN to scroll through trunk numbers and press the RIGHT soft key to move the cursor

[704] TRK RING D:<u>5</u>00 N:500

3. Dial station number or station group number for day (e.g., 205)

OR

Press UP or DOWN key to select station number or station group number and press RIGHT soft key to move cursor

[704] TRK RING D:205 N:<u>5</u>00

4. Dial station number or station group number for night (e.g., 501)

OR

Press UP or DOWN key to select station number or station group number and press RIGHT soft key to move cursor

[704] TRK RING D:205 N:<u>5</u>01

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: All trunks day: 500, night: 500 (day and night=50 for 408/408i systems)

Related Items: MMC 202 Change Feature Passcodes

MMC 507 Assign Auto Night Time MMC 601 Assign Station Group

## MMC: 407 FORCED TRUNK RELEASE

Provides a positive forced trunk release to a specific trunk or all trunks in the event of a trunk lock-up.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 407 Display shows

2. Dial in trunk number (e.g., 704)

ΩR

Press UP or DOWN key selected trunk and press right soft key

OR

Press ANS/RLS to select all trunks

3. Dial 1 for YES or 0 for NO (e.g. 1)

System returns to step 2

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 603 Assign Trunk Group

[<u>7</u>01] TRK RELS. RELEASE? Y:1,N:0

[704] TRK RELS. RELEASE?\_Y:1,N:0

[ALL] TRK RELS. RELEASE?\_Y:1,N:0

[704] TRK RELS. RELEASE? Y:1,N:0

## MMC: 408 ASSIGN TRUNK MUSIC ON HOLD SOURCE

DCS | **J** | CI | **J** | CII | **J** | 816 | **J** | 408i | **J** | 408 | **J** 

Allows the system administrator to select which Music On Hold (MOH) source can be heard on each trunk. The possible selections for each music source are: TONE, NONE, internal and external (customer-provided MOH source).

### **DCS**

Connected to a Trunk A card. The default directory number of an MOH source is 37xx.

### Compact II

There is a total of two possible music sources, but this depends on whether a Misc card is installed in the system. One music source is provided on the base board (switch select internal/external); the other external source is provided on the Misc card. The default directory number of a background music source is 371–372.

#### 816 and 408/408i

There is a music source on the base board (switch select internal/external). The default directory number of a background music source is 371.

Note: Internal music is always the odd numbered address, e.g. 371, 3701, 3703.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 408
 Display shows current setting

2. Dial trunk number (e.g., 704)

ΛR

Use UP or DOWN to scroll through trunk numbers and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select ALL

3. Enter source number (e.g., 3701)

OR

Press UP or DOWN key to select option Press RIGHT soft key to return to step 2 above

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: TONE

Related Items: MMC 308 Assign Background Music Source

[<u>7</u>01] TRK MOH MOH SOURCE:TONE

[704] TRK MOH MOH SOURCE:<u>T</u>ONE

OR

[ALL] TRK MOH MOH SOURCE: ?

[704] TRK MOH MOH SOURCE:<u>3</u>701

## MMC: 409 TRUNK STATUS READ

**This is a read-only MMC**. Allows the status of trunks to be read in a format that will enable the servicing personnel to quickly identify the ownership and position of a trunk.

### **OPTIONS**

Dial	DCS	COMPACT II & 816 & 408/408i
00	Port Number	Port Number
01	Tenant Number	Type: e.g. LOOP, DDI, BRI, PRI
02	Type: e.g. LOOP, DDI, BRI, PRI	1A2 Emulation Status (On/Off)
03	1A2 Emulation Status (On/Off)	Trunk Forward Status (On/Off)
04	Trunk Forward Status (On/Off)	Line Type (CO/PBX)
05	Line Type (CO/PBX)	Dial Type (DTMF/Dial Pulse)
06	Dial Type (DTMF/Dial Pulse)	Day Toll Restriction
07	Day Toll Restriction	Night Toll Restriction
08	Night Toll Restriction	Day Ring Destination
09	Day Ring Destination	Night Ring Destination
10	Night Ring Destination	MOH Source
11	MOH Source	DISA Status
12	DISA Status	-

### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to scroll through options
Used to enter selections
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

1. Open programming and select **409** Display shows (e.g. for Compact II)

Enter trunk number via dial keypad (e.g., 704) OR

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

 Enter desired option 00-12 from table above OR Press UP or DOWN key to make selection

 Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

[<u>7</u>01] TRK STATUS PORT NO::EX1-01

[704] TRK STATUS PORT NO::EX1-04

[704] TRK STATUS <u>1</u>A2 EMULATE:OFF Default Data: Port Number=Trunk port number

Tenant No.=1
Type=Loop

1A2 Emulation=OFF

Trk Fwd=ON Line Type=CO Dial Type=DTMF Day Toll=F-STN Night Toll=F-STN

Day Ring Dest=500 (50 for 408/408i) Night Ring Dest=500 (50 for 408/408i)

MOH Source=Tone DISA Status=Normal

Related Items: MMC 400 Customer On/Off Per Trunk

MMC 401 C.O./PBX Line MMC 402 Trunk Dial Type MMC 403 Trunk Toll Class MMC 404 Trunk Name

MMC 406 Trunk Ring Assignment

MMC 408 Assign Trunk Music On Hold Source

MMC 410 Assign DISA Trunk

## MMC: 410 ASSIGN DISA TRUNK

Allows the system to have Direct Inward System Access (DISA). Because there is a possibility that unauthorised calls will be made via this feature, several safeguards have been added. The user must be informed of these to prevent unnecessary service calls. DISA can lock out when a predetermined number of invalid consecutive calls are attempted. Callers will then receive ring back tone until a programmable timer has expired. The \*key may be used to initiate new dial tone while in a station-to-station call. The #key may be used to terminate the DISA call and disconnect the central office line. Multiple central office calls and internal calls are possible.

Note: In order to use DISA, the caller must first dial a valid station number, followed by a four-digit pass-code. This passcode is defined in MMC 101, *Change User Passcode*. DISA users MUST change this passcode as the default number cannot be used.

### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry ANS/RLS Used to select ALL (trunks)

### **FEATURE KEYS**

0 NORMAL No DISA service

DAYDISA is available in day modeNIGHTDISA is available in night mode

3 BOTH DISA is available in both day and night mode

ACTION DISPLAY

 Open programming and select 410 Display shows

2. Dial trunk number (e.g., 704)

OR

Press UP or DOWN key to select trunk and press

RIGHT soft key

OR

Press ANS/RLS key to select all trunks

3. Dial an option (0-3) from above table

Press UP or DOWN key to select trunk and press RIGHT soft key to return to step 2

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: All trunks normal

Related Items: MMC 101 Change User Passcode

MMC 500 System-Wide Counters

MMC 210 Customer On/Off (DISA PSWD option)

[<u>7</u>01] DISA LINE NORMAL

[704] DISA LINE NORMAL

OR

[ALL] DISA LINE

[704] DISA LINE <u>N</u>IGHT

## MMC: 411 ASSIGN E1 SIGNAL TYPE

Not Used in UK

## MMC: 412 ASSIGN TRUNK SIGNAL

Allows for the assignment of AC15 cards for proper signalling. This MMC is only for analogue types of AC15 trunks. These trunks can also use the translation tables in MMC 714, *DDI Number and Name Translation*. The AC15 trunks are allowed the use of translation tables via MMC 416, *Assign AC15 Translation*. The signalling condition types are as follows:

- 0 IMMEDIATE START
- 1 DELAYED START
- 2 WINK START
- 3 NO ANSWER BACK
- 4 DIRECT BACK

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 412
 Display shows

[<u>7</u>01] TRK SIGNAL IMMEDIATE START

2. Enter desired trunk number (e.g., 705)

[705] TRK SIGNAL <u>I</u>MMEDIATE START

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

OR

Press ANS/RLS to select all trunks

Enter desired trunk type selection from above list OR

Press UP or DOWN key to make selection and press RIGHT soft key

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[705] TRK SIGNAL <u>W</u>INK START

Default Data: All AC15 trunks set to IMMEDIATE START

Related Items: MMC 714 DDI Number and Name Translation

# MMC: 414 MPD/PRS SIGNAL DCS 7 CI 7 CII 7 816 7 408i 7 408 7

Used on a per-trunk basis to define if a C.O. line is to be either a Metering Pulse (MPD) or a Polarity Reversal Signal (PRS) trunk. (Note: PRS is not available in the UK.)

A Meter Pulse Trunk will detect a C.O.-provided meter pulse. A Polarity Reversal trunk will detect the line reversal signal which may be provided by the C.O. when the other party answers the outgoing call or the outside party clears the call. If the trunk is designated as PRS detection, the call duration timer will be started and the results printed on the SMDR record. PRS detection is also essential for dropping a trunk-to-trunk conversation which is unsupervised by an internal party.

### **ACTION**

- Open programming and select 414
   Display shows
- Enter desired trunk number (e.g. 705)
   OR
   Press UP or DOWN key to select trunk and use LEFT or RIGHT soft key to move cursor
- 3. Press UP or DOWN key to scroll through options and use LEFT or RIGHT soft key to return to step 2
- Press TRSF to store and exit
   OR
   Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: MMC 508 Call Cost

### **DISPLAY**

[<u>7</u>01] TRK PRS NONE

[705] TRK PRS <u>N</u>ONE

[705] TRK PRS <u>M</u>PD

## MMC: 415 REPORT TRUNK ABANDON DATA

DCS | **J** | CI | **J** | CII | **J** | 816 | **J** | 408i | **J** | 408 | **X** 

Allows the system administrator or technician to enable or disable the reporting of abandoned C.O. calls for which CLIP information has been collected on a per-trunk basis.

There are two options for this MMC:

0 REPORT: NO Abandoned call records for incoming calls with CLIP information will not be

printed on SMDR or stored in the system abandoned call list.

These records will continue to be stored in the station review list.

1 REPORT: YES Abandoned call records for incoming calls with CLIP information will be

printed on SMDR or stored in the system abandoned call list.

These records will also be stored in the station review list.

Note: In order for these abandoned call records to print on SMDR, use MMC 725 (SMDR Options) and set Option 11 - Abandon Call - to YES.

ACTION DISPLAY

 Open programming and select 415 Display shows

2. Dial trunk number (e.g. 705)

Press UP or DOWN to select trunk and use LEFT or RIGHT soft key to move cursor

3. Dial 1 for YES or 0 for NO (e.g. 0) OR

Press UP or DOWN to scroll through options and use LEFT or RIGHT soft key to return to step 2

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data : REPORT: YES

Related Items: MMC 119 Set CLIP Display

MMC 312 Allow CLIP

MMC 608 Assign CLIP Review Block MMC 722 Station Key Programming MMC 723 System Key Programming

MMC 725 SMDR Options

MMC 728 CLIP Translation Table

[<u>7</u>01] TRK ABNDN REPORT : YES

[705] TRK ABNDN REPORT : <u>Y</u>ES

[705] TRK ABNDN REPORT : <u>N</u>O

## MMC: 416 ASSIGN AC15 TRANSLATION

Provides an AC15 tieline with the ability to use DDI translation tables (MMC 714). Options are:

0 UNUSE DID TRANS 1 USE DID TRANS

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

ACTION DISPLAY

Open programming and select 416
 Display shows

2. Enter desired trunk number (e.g., 705)

OR

Press UP or DOWN key to make selection and press

RIGHT soft key to move cursor

OR

Press ANS/RLS to select all trunks

3. Dial 0 or 1 to select option (e.g. 1)

ΩR

Press UP or DOWN key to make selection

3. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

[<u>7</u>01] TIE XLATE UNUSE DID TRANS

[705] TIE XLATE <u>U</u>NUSE DID TRANS

OR

[ALL] TIE XLATE <u>U</u>NUSE DID TRANS

[ALL] TIE XLATE <u>U</u>SE DID TRANS

Default Data: UNUSE DID TRANS

Related Items: MMC 714 DDI Number and Name Translation

### MMC: 417 PRI CRC4 OPTION

This option is used to enable/disable CRC4 generation and checking. It is useful with some networks which do not support CRC4 framing but only PCM30 framing. By default, the CRC option is ON.

Note: After changing this option, MMC 418, Card Restart, must be used to restart the card to make the change effective.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 417
 Display shows

Enter first trunk number in PRI card (e.g. 701)

Press UP or DOWN key to select first trunk number and press RIGHT soft key to move cursor

3. Enter 1 for ON or 0 for OFF

OR

Press UP or DOWN key to select and press RIGHT soft key

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: CRC4 ON

Related Items: MMC 418 Card Restart

[<u>7</u>01] PRI CRC4 ON

[701] PRI CRC4 <u>O</u>N

[701] PRI CRC4 <u>O</u>FF

# MMC: 418 CARD RESTART DCS 7 CI 7 CII 7 816 7 408 7

Enables any changes you make in MMC 417 (*PRI-CRC4 Option*), MMC 419 (*BRI Option*), MMC 420 (*PRI Option*) or MMC 423 (*S/T Mode*) and applies them, as appropriate, to each BRI or PRI card that you restart.

Note: PRI is not available on 816 or 408i systems.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 418
 Display shows

[<u>7</u>01] RESTART CARD RESTART ? NO

Enter first trunk number in ISDN card (e.g. 701)

Press UP or DOWN key to select first trunk number and press RIGHT soft key to move cursor

[701] RESTART CARD RESTART ? <u>N</u>O

3. Press UP or DOWN key to select YES or NO and press RIGHT soft key (If you select NO, system returns to step 2)

[701] RESTART CARD RESTART ? <u>Y</u>ES

 You are asked to confirm your selection Enter 1 for YES or 0 for NO OR

Press UP or DOWN key to select and press RIGHT soft key

(If you select YES, the card is restarted)

[701] RESTART ARE YOU SURE ? <u>Y</u>ES

5. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 417 PRI CRC4 Option (DCS & Compact II)

MMC 419 BRI Option

MMC 420 PRI Option (DCS & Compact II)

MMC 423 S/T Mode

## 

This MMC comprises two groups of items. One group is for the "TRUNK" ports as set in MMC 423, *S/T Mode*, and the other is for the "STATION" ports. *Be aware that some items will not be available on certain types of system.* 

Note: For each BRI access, two adjacent ports are assigned. You need only change the value for one of the two ports; the value for the other port will be changed automatically.

### Ports Programmed as "TRUNK" in MMC 423

Display shows "BRI-TRK". Items to select include some or all of the following: BRI MODE, CHANNEL ANY, DLSEND and BRI CODING.

### BRI MODE

**P-P DDI**: When BRI line is point-to-point configuration and is a DDI line. Incoming calls

are placed as set in MMC 714 (DDI Number & Name Translation). All incoming calls through the DDI trunk will be placed according to the setting of the DDI

table.

P-M NOR: When BRI line is point-to-multipoint configuration and is not an MSN line In-

coming calls are placed as set in MMC 406 (Trunk Ring Assignment)

P-M MSN: When BRI line is point-to-multipoint configuration and is an MSN line. The sys-

tem can manage up to eight MSN numbers for each MSN BRI access. Incoming calls through PMP MSN ports are handled as set in MMC 421 (MSN)

Digit). Each BRI access requires its own table.

P-P NOR: When BRI line is point-to-point configuration and is not a DDI line. Incoming

calls are placed as set in MMC 406 (Trunk Ring Assignment).

### CHANNEL ANY

This field can be set to YES or NO and is referenced when a user attempts an outgoing call while that port is busy.

If CHANNEL ANY is NO, user hears busy tone.

If CHANNEL ANY is YES, the system checks if the adjacent port (another B channel in the same BRI access) is free. If it is free, the user can call through that port. Otherwise, the user hears busy tone.

### DLSEND

This field is provided to set the dial sending mode to "enblock" or "overlap" on an individual port basis.

### BRI CODING

A-LAW or U-LAW (A-LAW in UK)

Note: Any change to BRI MODE option is effective only after restart of the BRI card. Use MMC 418, *Card Restart*, to restart the card.

### Ports Programmed as "STATION" in MMC 423

Display shows "BRI-STN". Items to select include some or all of the following: CHANNEL ANY, POWER FEED (see note) and BRI CODING.

### CHANNEL ANY

(See above.)

#### POWER FEED

This field determines if power to a BRI access will be supplied (YES or NO).

### Note:

- 1. Any change to The Power Feed option is effective only after restarting the BRI card. Use MMC 418 to restart the card.
- 2. Only DCS (excluding Compact I) and Compact II systems provide a Power Feed option to the S0 Interface. (See Table 1 in the *S0 Overview* section of this manual (Part 3, Special Applications).)

### BRI CODING

A-LAW or U-LAW (A-LAW in UK)

In BRI-STN, options DLSEND and BRI MODE are not included because the system uses implicit data for these: enblock for DLSEND and P-MP for BRI MODE.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 419 Display shows [<u>7</u>01] BRI-TRK CHANNEL ANY : YES

OR

[<u>7</u>01] BRI-STN CHANNEL ANY : YES

2. Dial BRI trunk number (e.g. 703) OR

Press UP or DOWN key to select the port For TRUNK ports (TRK), go to step 3.a For STATION ports (STN), go to step 3.b

3.a Display is as shown for TRUNK ports
Use the RIGHT soft key to position the cursor under
CHANNEL ANY

[703] BRI-TRK <u>C</u>HANNEL ANY : YES 3.a.1 Press UP or DOWN key to choose item (CHANNEL ANY, BRI MODE, DLSEND, BRI CODING)

Press RIGHT soft key to move the cursor

Use UP or DOWN key to select option (e.g. P-P DDI for

BRI MODE)

If you press RIGHT soft key, cursor moves under trunk

number (step 3.a)

If you press LEFT soft key, cursor returns to option

(e.g. BRI MODE)

3.a.2 For other items, repeat step 3.a.1

[<u>7</u>03] BRI-TRK CHANNEL ANY: YES

[703] BRI-TRK

BRI MODE:P-P DDI

3.a.3 For another port, repeat from step 2 When finished, go to step 4

3.b Display is as shown for STATION ports

[<u>7</u>03] BRI-STN CHANNEL ANY: YES

3.b.1 Press UP or DOWN key to choose item: CHANNEL ANY, POWER FEED (DCS/Compact II only), BRI COD-

> Press RIGHT soft key to move cursor and make selection

- 3.b.2 For other items, repeat step 3.b.1
- 3.b.3 For another port, repeat from step 2
  - 4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data: CHANNEL ANY:** YES

> BRI MODE: P-P DDI DLSEND: **OVERLAP** POWER FEED: **BRI CODING:** A-LAW

Related Items: MMC 418 Card Restart

MMC 421 MSN Digit MMC 423 S/T Mode

MMC 714 DDI Number and Name Translation

# MMC: 420 PRIOPTION DCS 7 CI 7 816 7 408 7 408 7

Allows the system DDI/NORMAL access and sets dial sending mode (DLSEND) on an individual port basis to OVERLAP or ENBLOCK. However, if you change the dial sending mode of one port, all other ports must be set to the same dial sending mode. If your PRI line is not registered for DDI service at the Central Office, you can use NORMAL service (e.g. subaddress or normal trunk incoming service). If you set PRI MODE to DDI, you can service DDI (Direct Dial Inward) to a specific station or station group according to DDI NUMBER TABLE.

There is also a CHANNEL ANY option. If set to YES, when a call is initiated the channel used is specified by the network; if set to NO, when a call is initiated the DCS/Compact II will specify which channel to use.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 420 Display shows

[<u>7</u>01] PRI OPTION CHANNEL ANY:YES

2. Dial PRI trunk number (e.g. 704)

Press UP or DOWN key to select the port Press the RIGHT soft key to move the cursor [704] PRI OPTION <u>C</u>HANNEL ANY:YES

Press UP or DOWN key to make selection (CHANNEL ANY, PRI MODE or DLSEND) and press RIGHT soft key to move the cursor [704] PRI OPTION DLSEND : <u>O</u>VERLAP

4. Use UP or DOWN key to make selection and press RIGHT soft key to return to step 2

[704] PRI OPTION DLSEND : ENBLOCK

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: CHANNEL ANY: YES

PRI MODE: DDI

DLSEND: OVERLAP

Related Items: MMC 418 Card Restart

MMC 406 Trunk Ring Assignment

MMC 714 DDI Number and Name Translation

#### 

Provides a method of assigning an incoming MSN call to a specific station. If any entry in MSN DIGIT TABLE matches an incoming call's called party number, either the specific station is alerted, if it is programmed to accept the call, or the call is cleared if it is programmed to reject the call.

If the incoming called party number does not have a matching entry in the MSN table, the operator is alerted.

You can give each MSN number to a specific station and you can select a call waiting option: when a destination is busy, the incoming call must be cleared or camped-on to the station (which is alerted to the call).

There is a total of eight entries on a trunk basis and each entry consists of the following fields:

DIGITS Digits to be received (maximum of 10).

DAY DEST Destination in day mode - can be a station or a station group.

Repeat (B) will be acceptable to the system if received digit is within

numbering plan for a station or station group.

NIGHT DEST Destination in night mode - can be a station or a station group.

Repeat (B) will be acceptable to the system if received digit is within

numbering plan for a station or station group.

CALL WAIT Toggles YES or NO: if YES then the call will be camped-on at busy

destination while NO gives busy indication.

OPTION Accept: the selected destination party will be alerted.

Reject: the call is cleared.

Note: For each BRI access, two adjacent ports are assigned. You need only change the value for one of the two ports; the value for the other port will be changed automatically.

### PROGRAM KEYS

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 421 Display shows [<u>7</u>01]MSN DGT (1) DGT:

2. Enter trunk number (e.g. 704)

[704]MSN DGT (<u>1</u>) DGT:

Press UP or DOWN key to scroll through ports and press RIGHT soft key to move cursor

[704]MSN DGT (4) DGT:\_

3. Enter the location 1-8 (e.g. 4)

Press UP or DOWN to select location and press RIGHT soft key to move cursor

4. Enter digits to be translated (e.g. 4603881) via dial keypad and press RIGHT soft key to move to the destination DGT:4603881\_

selection (Max. digits is 10)

5. Enter day destination via dial keypad (e.g. 204) OR

Press UP or DOWN key to make selection and press RIGHT soft key

[704]MSN DGT (4) →D:20<u>4</u> N:

6. Enter night destination via dial keypad (e.g. 202) OR

Press UP or DOWN key to make selection and press RIGHT soft key

[704]MSN DGT (4) →D:204 N:20<u>2</u>

7. Enter 1 for YES or 0 for NO (for Call Waiting) OR

Press UP or DOWN key to make selection and press RIGHT soft key

[704]MSN DGT (4) CW:<u>N</u>O OPT:ACEPT

8. Enter 1 for ACCEPT or 0 for REJECT (for Option)

Press UP or DOWN key to make selection and press RIGHT soft key

[704]MSN DGT (4) CW:NO OPT: <u>A</u>CEPT

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 419 BRI Option

MMC 420 PRI Option

#### DCS / CI

Used to assign a day and night class of service (COS) to each trunk. For DCS and Compact II systems there are 30 (01-30) different classes of service. For 816 systems there are 10 (01-10). For 408/408i systems there are four (1–4). These are defined in MMC 701, Assign COS Contents. According to the assigned COS, an outside caller to the system via a DISA line without a passcode may have restricted access to system features.

### **PROGRAM KEYS**

DCS

UP & DOWN Used to scroll through options Used to enter selections KEYPAD Move cursor left and right SOFT KEYS

SPEAKER Used to store data and advance to next MMC

Used to clear previous entry HOLD

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

1. Open programming and select 422 Display shows first trunk

2. Dial trunk number (e.g. 705)

Use UP and DOWN to scroll through trunks and press

RIGHT soft key

OR

Press ANS/RLS to select all stations

3. Enter day class of service (e.g. 05)

Use UP and DOWN to scroll through classes of service and press RIGHT soft key

4. Enter night class of service (e.g. 05)

Use UP and DOWN to scroll through classes of service and press RIGHT soft key to return to step 2

5. Press TRSF to save and exit

OR

Press SPEAKER to save and advance to next MMC

**Default Data: DAY CLASS: 01 (1)** 

NIGHT CLASS: 01 (1)

Related Items: MMC 301 Assign Station COS

> MMC 410 Assign DISA Trunk MMC 701 Assign COS Contents

[<u>7</u>01] TRK COS DAY:01 NIGHT:01

[705] TRK COS DAY:<u>0</u>1 NIGHT: 01

OR

[ALL] TRK COS DAY:<u>?</u>? NIGHT:??

[205] TRK COS DAY:05 NIGHT: <u>0</u>1

[205] TRK COS DAY:05 NIGHT: <u>0</u>5

#### **MMC: 423** S/T MODE DCS \ **✓** CII 🗸 816 **4** 408i **4** 408 X CI

Used to select the function of each BRI access. You can set a BRI access as "TRUNK" to which an ISDN C.O. line is connected, or as "STATION" to which an ISDN terminal is connected.

For each BRI access, two adjacent ports are assigned. You need only change the value for one of the two ports; the value for the other port will be changed automatically.

Note: Any change made in this MMC will take effect only after restarting the BRI card. Use MMC 418, Card Restart, to restart the card.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options Used to enter selections **KEYPAD** Move cursor left and right SOFT KEYS

SPEAKER Used to store data and advance to next MMC

**HOLD** Used to clear previous entry

**ACTION DISPLAY** 

Open programming and select 423 Display shows

[<u>7</u>01] S/T MODE **TRUNK** 

2. Dial BRI trunk number (e.g. 703)

Press UP or DOWN key to select the port Use the RIGHT soft key to position the cursor under TRUNK (or STATION)

[703] S/T MODE **T**RUNK

Press UP or DOWN key to make selection (TRUNK or STATION) Press RIGHT soft key to position the cursor under

the port number again

[703] S/T MODE **STATION** 

- For other ports, repeat steps 2 and 3
- 5. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

**Default Data: TRUNK** 

Related Items: MMC 418 Card Restart

MMC 419 BRI Option MMC 424 S0 Mapping

# MMC: 424 S0 MAPPING DCS 7 CI 7 CII 7 816 7 408 7 408 8

Generates a table by which an ISDN terminal number is mapped onto a BRI STATION port.

For a detailed description and other MMC-related procedures, refer to BRI Related MMC Procedure in the *So Overview* section of this manual (see Part 3, "Special Applications").

Note: For each BRI access, two adjacent ports are assigned. You need only map a number onto one of the two ports. You can map only one port to each number. This means you can't use the same number in more than one BRI access. However, more than one number can be mapped onto a port and used in a BRI access.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Wove cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 424
 Display shows

2. Dial an ISDN terminal number (e.g. 7803)

Press UP or DOWN key to select the number and press RIGHT soft key to move cursor

3. Dial an ISDN station number (e.g. 703)

Press UP or DOWN key to select the number and press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

[7803]S0 MAPPING

[7801]S0 MAPPING

[7803]S0 MAPPING

NONE

**NONE** 

703

Default Data: NONE

Related Items: MMC 419 BRI Option

MMC 423 S/T Mode

## MMC: 426 TRUNK GAIN CONTROL DCS 7 CI 7 816 7 408 7

This MMC procedure allows trunk gain control.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry ANS/RLS Used to select ALL trunks

ACTION DISPLAY

 Open programming and select 426 Display shows

2. Dial trunk number (e.g., 704)

OR

Press UP or DOWN key to select trunk and press

RIGHT soft key

OR

Press ANS/RLS to select ALL trunks

Press UP or DOWN key to select trunk RX gain and press RIGHT soft key

Press UP or DOWN key to select trunk TX gain and press RIGHT soft key

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[<u>7</u>01] TRUNK GAIN RX: +0.0 TX: +0.0

[704] TRUNK GAIN RX: <u>+</u>0.0 TX: +0.0

OR

[ALL] TRUNK GAIN RX: <u>+</u>0.0 TX: +0.0

[704] TRUNK GAIN RX: +1.0 TX: <u>+</u>0.0

[<u>7</u>04] TRUNK GAIN RX: +1.0 TX: +1.0

Default Data: RX = +0.0, TX = +0.0 dB for all trunks

Related Items: None

## MMC: 427 R2MFC SIGNAL

Not Used in UK

## MMC: 428 ASSIGN TRUNK / TRUNK USE

Used to control whether an incoming trunk can dial calls for specific trunks. (In the following example, you don't want trunk 705 to dial calls for 708.)

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 428 Display shows

[<u>7</u>01] USE [702] DIAL:YES

2. Dial the incoming trunk number (e.g., 705)

[705] USE [<u>7</u>02] DIAL:YES

Press UP or DOWN key to select trunk and press RIGHT soft key

OR

Press ANS/RLS to select all trunks

3. Dial the trunk number (e.g., 708)

OR

Press UP or DOWN key to select trunk and press RIGHT soft key

4. Dial 1 for YES or 0 for NO

OR

Press UP or DOWN key to select YES/NO and press RIGHT soft key

5. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

[705] USE [708]

[705] USE [708]

DIAL: YES

DIAL: NO

Default Data: DIAL=YES

Related Items: None

## MMC: 500 SYSTEM-WIDE COUNTERS DCS 7 CI 7 CII 7 816 7 408 7

Used to set the values of the system counters. The counters are listed below with a brief description of each.

DIAL	COUNTER	DESCRIPTION
0	ALARM REMINDER	The number of times that an alarm reminder will ring a station before cancelling. RANGE = $1-99$ .
1	AUTO REDIAL	The number of times the system will redial an outside number after the auto redial feature has been activated. RANGE = 1–15.
2	DISA CALL	Sets the maximum number of internal calls that can be made after accessing a DISA line. RANGE = 1–99.
3	DISA LOCK	Number of attempts the system will allow to incorrectly access a DISA line before locking out the DISA line. RANGE = 1–99.
4	NEW CALL	Number of times the system will allow a user to signal New Call on a C.O. line during one call. RANGE = 1–99.
5	UCDS VISUAL ALARM*	Used to set the Visual Alarm threshold. It is triggered when the number of calls waiting to be answered in the UCD group reaches this value. RANGE = 0-25.
6	UCDS AUDIO ALARM*	Used to set the Audio Alarm threshold. It is triggered when the number of calls waiting to be answered in the UCD group reaches this value. RANGE = 0-25
7	UCD CS LEVEL 1*	Provides call wait indication level 1 if number of calls waiting to be answered in UCD group reaches this value. RANGE = 0-25.
8	UCD CS LEVEL 2*	Provides call wait indication level 2 if number of calls waiting to be answered in UCD group reaches this value. RANGE = 0-25.

<sup>\*</sup> Options 5–8 are not available on 408/408i systems.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

**ACTION** 

 Open programming and select 500 Display shows

2. Enter number from above list (e.g., 6) OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter in new value via dial keypad If entry is valid, system will return to step 2

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: Alarm Reminder 5
Auto Redial 5

DISA Call 99
DISA Lock 3
New Call 99
UCDS Visual Alarm 0
UCDS Audio Alarm 0
UCD CS Level 1 0
UCD CS Level 2 0

Related Items: MMC 501 System-Wide Timers

### **DISPLAY**

<u>A</u>LARM REM.CNTER 05→

UCDS VISUAL ALARM 00→\_

UCDS VISUAL ALARM 00→0<u>2</u>

# MMC: 501 SYSTEM-WIDE TIMERS DCS 7 CI 7 CII 7 816 7 408 7

Allows the adjustment of individual system timers as necessary. Some timers can be disabled by setting the time to all zeros (000).

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 501
 Display shows first timer value

2. Press UP or DOWN key to select timer (e.g. KMMC Lock Out) and press RIGHT soft key to move cursor

3. Enter new value using keypad If valid, system returns to step 2

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

 $\underline{A}$ A INT DGT TIME 05 SEC  $\rightarrow$ 

KMMC LOCK OUT TM  $30 \text{ SEC} \rightarrow \_$ 

KMMC LOCK OUT TM 30 SEC → 255

Default Data: See table of timers and values, below

Related Items: None

### **Timers**

Note that some timers apply only to certain systems. These are indicated in the list.

TIMER NAME	DEFAULT	RANGE
AA INT DGT (not 408/408i)	05 SEC	1-25 SEC
AA NO ACT (not 408/408i)	10 SEC	1-25 SEC
AA TRANS (not 408/408i)	00 SEC	0-25 SEC
ALERT TONE	1000 MS	100-2500 MS
ALM REM.INTERVAL	25 SEC	1-255 SEC
ALM REM.RING OFF	10 SEC	1-25 SEC
ATT.RECALL	30 SEC	1-255 SEC
AUTO REDIAL INT.	30 SEC	1-255 SEC
AUTO REDIAL RLS.	45 SEC	1-255 SEC
BARGE-IN TONE INT	1300 MS	100-9900 MS
CALLBACK NO ANS	30 SEC	1-255 SEC
CAMP ON RECALL	30 SEC	1-255 SEC
CLIP DISPLAY (not 408)	5 SEC	1-25 SEC
CLIP MSG RECEIVE (not 408)	6 SEC	1-25 SEC
CO CLEAR (408 only)	30 SEC	0-255 SEC
CO CONFIRM	3 MIN	0-255 MIN
CO-CO DISCONNECT	20 MIN	0-255 MIN
CONFER TONE INT	9900 MS	100-9900 MS
CONFIRM TONE	1000 MS	100-2500 MS
CRD TONE INT (not 816 or 408/408i)	30 SEC	1-255 SEC
DIAL PASS	5 SEC	1-25 SEC
DISA DISCONNECT	30 MIN	1–255 MIN
DISA LOCK OUT	30 MIN	1–255 MIN
DISA NOANS DISC	30 SEC	0-255 SEC
DISA PASS CHECK	30 MIN	1–255 MIN
DISPLAY DELAY	3 SEC	1-255 SEC
DOOR LOCK RELEASE	500 MS	100-2500 MS
DOOR RING DETECT	50 MS	10-250 MS
DOOR RING OFF	30 SEC	1-255 SEC
E-HOLD RECALL	45 SEC	0-255 SEC
EXT.FWD DELAY	10 SEC	1–255 SEC
FIRST DIGIT	10 SEC	1–255 SEC
HOK FLASH MAX	120 MS	20–2500 MS
HOK FLASH MIN	80 MS	20–2500 MS
HOOK OFF	200 MS	100–2500 MS
HOOK ON	200 MS	20–2500 MS
INQUIRY RELEASE	30 SEC	1–255 SEC
INTER DIGIT	10 SEC	1–255 SEC
KMMC LOCK OUT	30 SEC	10–255 SEC
LCR ADVANCE	5 SEC	1–255 SEC
LCR INTER DIGIT	5 SEC	1–255 SEC
MCL DELAY	4 SEC	1-8 SEC
OFF HOOK SELECT	15 SEC	1–255 SEC
OFF HOOK SELECT	5 SEC	1–255 SEC
OHVA ANSWER	10 SEC	1–255 SEC
OVERLAP INT DGT (not 408)	7 SEC	1 - 15 SEC
PAGE TIME OUT	20 SEC	1–255 SEC
PAGE TONE	500 MS	100–2500 MS

45 SEC	0-255 SEC
5 MIN	1-60 MIN
2000 MS	1000–9900 MS
2 MIN	1–255 MIN
15 SEC	1-255 SEC
30 SEC	1-255 SEC
15 SEC	1-255 SEC
45 SEC	0-255 SEC
20 SEC	0-255 SEC
0 SEC	0-255 SEC
0 SEC	0-255 SEC
5 SEC	1-99 SEC
8 SEC	5-15 SEC
_	_
_	_
5 SEC	3-99 SEC
	5 MIN 2000 MS 2 MIN 15 SEC 30 SEC 15 SEC 45 SEC 20 SEC 0 SEC 0 SEC 5 SEC 8 SEC

### **Timer Descriptions**

**AA INT DGT:** Controls the grace period between dialling valid digits before transferring call to INVLID DEST as set in MMC 733 on a per-plan basis.

**AA NO ACT:** Time AA will wait for first digit for processing, after which call is transferred to the destination set in NO ACT DEST in MMC 733.

**AA TRANS:** After this time, compare input digit with AA translation table (MMC 732) and transfer to destination.

**ALERT TONE**: Sets the duration of the attention tone preceding a call to a keyset in the Voice Announce or Auto Answer mode. This tone also precedes a forced Auto Answer call.

**ALM REM INTERVAL:** Controls the time between ring attempts at a station when alarm reminder is set.

**ALM REM RING OFF:** Controls the length of the ring cycle when alarm reminder is set at a station.

**ATT RECALL:** The length of time a transfer recall will ring at a station before recalling the operator.

**AUTO REDIAL INT:** Controls the time between attempts after RETRY dialling is set on a station.

**AUTO REDIAL RLS:** Controls the duration of a Ring No Answer condition on a retry number dialled before the auto redial is automatically cancelled.

BARGE-IN TONE INT: Controls the interval between the tones sent to the station being barged in on

**CALLBACK NO ANS:** Controls the time before the callback is automatically cancelled when a callback detects Ring No Answer.

**CAMP ON RECALL:** Controls how long a camped-on call will stay at a destination before recalling to the transferring station.

CLIP DISPLAY: The amount of time that the Calling Line ID information remains on the keyset's display. While on a trunk conversation, users are allowed to review received CLIP by pressing *SCROLL* → *CLIP* soft key, but LCD will automatically go back to trunk conversation status on expiration of this timer.

CLIP MSG RECEIVE: The amount of time that the system will allow a valid message from the C.O.

C.O. CLEAR: The length of time a Direct Trunk Select key remains busy after cleardown.

**CO CONFIRM:** After this time, the outgoing call is disconnected or you can hear the confirm tone.

**C.O.- C.O. DISCONNECT:** Monitors the duration of an unsupervised conference; when it expires, both trunks are disconnected.

**CONFER TONE INT**: Controls the intervals between the tones heard by the parties in a conference.

**CONFIRM TONE:** The tone heard when a feature is activated or deactivated.

**CRD TONE INT**: Controls the interval of the intermittent tone presented to station users whose calls are being recorded using the Auto Record feature (see CADENCE documentation).

**DIAL PASS:** The wait time for preventing the misdialling of an outgoing call. After the last digit has been dialled, the voice path is connected.

**DISA DISCONNECT:** Controls the maximum duration of a DISA call.

**DISA LOCK OUT:** Controls the time period for which a DISA call is not allowed to be made after the DISA error counter has expired (MMC 500).

**DISA NOANS DISC:** Controls the time period after which a DISA call is disconnected if the call is not answered.

**DISA PASS CHECK**: Defines the time period before the system clears the incorrect passcode counter.

**DISPLAY DELAY:** Controls how long information is shown in the LCD. This timer also controls how long error tone is heard.

**DOOR LOCK RELEASE:** Controls how long the door lock relay is activated.

**DOOR RING DETECT:** Controls the period of time before a call is answered by the door phone.

**DOOR RING OFF:** Controls the duration of ringing at the door ring destination before automatically cancelling.

**E-HOLD RECALL:** Controls how long a call is held exclusively at a station before recalling. See *ATT Recall Time*.

**EXT. FWD DELAY:** Controls the External Call Forward feature which allows a station to ring before the call is placed on external call forwarding.

**FIRST DIGIT:** Controls how long the system will wait for dialling to begin before dropping the dial tone and returning the user to error tone.

**HOK FLASH MAX:** Monitors the duration of a hookswitch flash to ensure that the flash is valid and not a line noise or an accidental hookswitch bounce (LONGEST DURATION).

**HOK FLASH MIN:** Monitors the duration of a hookswitch flash to ensure that the flash is valid and not a line noise or an accidental hookswitch bounce (SHORTEST DURATION).

**HOOK OFF:** Controls the time before dial tone is sent to a single line station.

**HOOK ON:** Sets the minimum amount of time that the system will recognise as an SLT hang up. (Must be greater than HOK FLASH MAX.)

**INQUIRY RELEASE:** Monitors the duration of the action of the soft key to determine when to return the LCD back to a normal status. This timer affects only display phones.

**INTER DIGIT:** Controls the grace period between dialling valid digits before dropping the call and returning the user to error tone.

**KMMC LOCK OUT:** Controls the grace period between programming actions while in a programming session (KMMC not PCMMC). The timer automatically returns the system to secure programming status.

**LCR ADVANCE:** Controls the period of time before selecting the next allowable route when a station is allowed to route advance.

**LCR INTER DIGIT:** Controls the grace period between dialling valid digits before dropping the call and returning the user to error tone.

MCL DELAY: Controls the time when the system should start transmitting Authorisation Code after sending MCL access code (Cable & Wireless 131 access).

**OFF HOOK RING:** Controls the duration of time between ring bursts to a user who has a camped-on call.

**OFF HOOK SELECT:** Controls the grace period before placing a internal/external call as programmed in MMC 306.

**OHVA ANSWER:** Controls the duration of an OHVA call before automatic rejection. When a user receives OHVA with voice interrupt, this situation will last until this timer expires. If LCD phones receive OHVA, REJECT will appear at righthand side of bottom line while this timer is activated.

**OVERLAP INT DGT:** Controls the grace period between receiving address information in overlap receiving mode via BRI/PRI line. After expiration of this timer the system operator will be alerted.

**PAGE TIME OUT:** Controls the duration of a page announcement.

**PAGE TONE:** Controls the duration of tone burst heard over the page prior to the page announcement.

**PARK RECALL:** Controls the period of time a call is parked before recalling to the call park originator.

**PC-MMC LOCK:** Monitors PCMMC activity, drops the link if no action is created by PCMMC and returns the system to secure program status.

**PERI UCD REPORT:** Controls the interval between periodic UCD reports being output to the applicable port.

**POWER DOWN:** Sets the duration of disconnect signal for VM/AA ports.

**RECALL DISCONNECT:** The time an attendant recall rings before being disconnected. See *ATT Recall Time*.

**RECALL WAIT:** This is the time any recall (hold or transfer) continues to recall at your station before it recalls to the operator.

**SMDR START/DIAL PULSE (ROTARY):** This grace period timer starts SMDR recording for rotary dialling. This timer also controls the LCD duration timer on the keysets. The duration time displayed and the SMDR time duration will be the same.

**SMDR START/DTMF:** This grace period timer starts SMDR recording for touchtone dialling. This timer also controls the LCD duration timer on the keysets. The duration time displayed and the SMDR time duration will be the same.

**SYS HOLD RECALL:** Determines the time calls can be left on hold before recalling the holding station. Setting timer to 000 means no recalling will take place.

**TRANSFER RECALL:** Determines the time that transferred calls ring before recalling. See *Recall Wait Time*.

**UCDS AUDIO ALARM:** Determines how long the longest waiting call can be held before the system gives an audio alarm to the UCD supervisor.

**UCDS VISUAL ALARM:** Determines how long the longest waiting call can be held before the system gives a visual alarm to the UCD supervisor.

VMS UCD MSG: Not used in UK.

**VOICE DIAL DELAY:** Monitors the duration of the interaction between main software and Voice Dialler

### MMC: 502 STATION-WIDE TIMERS

Allows certain station timer values to be changed on a per-station basis or for all stations. It is not advisable to change these values without assistance from Technical Support.

NO ANS FWD This timer controls how long the station will ring before a Forward on

No Answer takes place. (Range: 001- 255 sec.)

1 DTMF DURATION This timer governs the duration of DTMF digit which is transmitted to

an external VM system port. It is useful for customising a voice mail

system. (Range: 100 - 9900 msec.)

2 FIRST DGT DFI AY This timer is valuable for the system administrator to insert a suitable

delay for generating DTMF digits, for commencing in-band integra-

tion. (Range: 100 - 9900 msec)

Note: It is reasonable for the system administrator to use trial and error to find a suitable value for 1 and 2 above according to the characteristics of the selected VM system.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options **KFYPAD** Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

Open programming and select 502 Display shows

[<u>2</u>01] NO ANS FWD 015 SEC →\_

[205] NO ANS FWD

015 SEC →\_

OR

2. Dial station number (e.g., 205)

Press UP or DOWN key to select station and press

RIGHT soft key

Press ANS/RLS to select all stations and press RIGHT

soft key

[ALL] NO ANS FWD 015 SEC →\_

3. Enter new value (must be three digits) via dial keypad (e.g., 020)

System will return to step 2

[205] NO ANS FWD 015 SEC  $\rightarrow$ 020

4. Dial timer number from above list (e.g. 1)

Press UP or DOWN key to select and press RIGHT soft

key to move cursor

[205] DTMF DUR. 0100 MS →\_

5. Enter new timer value (must be four digits, e.g. 0200) System returns back to step 2

[205] DTMF DUR. 0100 MS  $\rightarrow$ 020 $\underline{0}$ 

Press TRSF to store and exit

 $\cap R$ 

Press SPEAKER to store and advance to next MMC

Default Data: NO ANS FWD 015 sec

DTMF DURATION 100 msec FIRST DGT DELAY 600 msec

Related Items: MMC 102 Call Forward

MMC 207 Assign VM/AA Port MMC 726 VM/AA Options

### MMC: 503 **TRUNK-WIDE TIMERS**

DCS \ CI ✓ CII ✓ 816 ✓ 408i ✓ 408 **•** 

Allows certain trunk timer values to be changed on a per-trunk basis or for all trunks. It is not advisable to change these values (with the exception of trunk flash time) without assistance from Technical Support.

TIMER	RANGE	D	DIAL		
			408/408i	Other Systems	
ANS.BAK TM	0100-2500 MSEC	0600 MSEC	00	00	
CLEARING	0100-2500 MSEC	2000 MSEC	01	01	
CO SUPV TM	0100-2500 MSEC	0400 MSEC	02	02	
DTMF DURATION	0100-2500 MSEC	0100 MSEC	03	03	
FIRST DGT DELAY	0100-2500 MSEC	0600 MSEC	04	04	
FLASH TIME	0100-2500 MSEC	0070 MSEC	05	05	
NO RING TM	001-255 SEC	004 SEC	06	06	
PAUSE TIME	001–255 SEC	003 SEC	07	07	
PRS DET TM	0000-2500 MSEC	0000 MSEC	80	08	
RNG DET.TM	0100-2500 MSEC	0300 MSEC	09	09	
WINK TIME	0100-0300 MSEC	0200 MSEC	n/a	10	
MF/DP INT TM	0100-9900 MSEC	0800 MSEC	10	11	
MFR DLY TM	00-25 SEC	00 SEC	11	12	

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options **KEYPAD** Used to enter selections SOFT KEYS Move cursor left and right

Used to store data and advance to next MMC SPEAKER

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

Open programming and select 503 1. Display shows

[<u>7</u>01] ANS.BAK TM 0600 MS  $\rightarrow$ 

2. Dial trunk number (e.g., 704)

Press UP or DOWN key to select trunk and press RIGHT soft key to move cursor OR

Press ANS/RLS to select all trunks and press RIGHT soft key to move cursor

[704] ANS.BAK TM 0600 MS  $\rightarrow$ 

OR

[ALL] ANS.BAK TM 0600 MS  $\rightarrow$ 

3. Dial timer number from above list

Press UP or DOWN key to select timer and press RIGHT soft key to move cursor

[704] DTMF DUR.  $0600 \, \text{MS} \rightarrow$ 

4. Enter new timer value (must be four digits, e.g., 0700) System returns to step 2

[704] DTMF DUR. 0600 MS  $\rightarrow$ 0700

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: See table above

Related Items: None

## MMC: 504 PULSE MAKE/BREAK RATIO DCS 7 CI 7 CII 7 816 7 408i x 408 7

Allows the value of pulses per second and the duration of the make/break time to be changed. This only affects rotary dial trunks.

### **FEATURE KEYS**

Dial 0 Make/Break ratio (01–99)
Dial 1 Pulse Per Second (10 or 20)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 504 Display shows MAKE/BREAK RATIO 33 MAKE→

2. Dial 0 or 1 for option (e.g. 1) OR

Press UP or DOWN key for selection and press RIGHT soft key to move cursor

PULSE PER SECOND 10 PPS  $\rightarrow$ \_

3. Dial in new value (e.g. 20) and system returns to step 2

PULSE PER SECOND 10 PPS →20

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: Make/Break = 33

Pulses Per Second = 10

Related Items: MMC 402 Trunk Dial Type

### 

Allows the system clock date and time to be set.

### **FEATURE KEYS**

W Day 0-6 (0:SUN, 1:MON, 2:TUE, 3:WED, 4:THU, 5:FRI, 6:SAT)

MM Month 01–12 DD Date 01–31

YY Year 00–99 (e.g. 02 for 2002)

HH Hour 00–23 MM Minute 00–59

### **PROGRAM KEYS**

KEYPAD Used to enter selections

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

I. Open programming and select **505**Display shows system date and time

OLD: 1110299: 1147
NEW: WMMDDYY: HHMM

2. Enter new date and time using above table OLD: 1110299:1147

NEW:3110501:1445

3. Verify time and date Reenter if necessary OLD: 3110501:1445

NEW: WMDDYY: HHMM

4. Press TRSF to store and exit

OK -----

Press SPEAKER to store and advance to next MMC

Default Data: Follows software version release date

Related Items: None

## MMC: 506 TONE CADENCE DCS 7 CI 7 CII 7 816 7 408 7

Sets and changes tone cadences on a system-wide basis. There are 14 tones available, as listed below. Tones can be set to 'interrupt' or 'continuous', and interrupt tone cadences can be customised. Some systems may require default settings to comply with local operating companies.

### **FEATURE KEYS**

DIAL 0 INTERRUPT TONE
DIAL 1 CONTINUOUS TONE

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

### **TONES**

BUSY TONE Busy tone

CONFM/BARGE Confirm tone and Barge-in tone

DIAL TONE Dial tone

DND/NO MORE DND tone and No More Call key tone

ERROR TONE Error tone

HOLD/CAMPON Hold tone and Camp-on tone

MSGWAT TONE Message waiting tone

RGBACK TONE Ringback tone

RING TONE Ring over page tone (to external page port)

TRSFER TONE Transfer dial tone

DID RNGBACK AC15 ringback tone (not 408 systems)

CO BUSY CO Busy tone
CO RINGBACK CO DIAL CO Dial tone

ACTION DISPLAY

 Open programming and select 506 Display shows

2. Press UP or DOWN key to select tone (e.g. TRSFER) and press RIGHT soft key

3. Dial 0 for INTERRUPT tone or 1 for CONTINUOUS tone

ΩR

Press UP or DOWN key to select and press RIGHT soft

key

<u>B</u>USY TONE INTERRUPT TONE

TRSFER TONE INTERRUPT TONE

 If you selected INTERRUPT tone, dial in new value(s) for interrupt times (must be four digits each – sequence on/off/on/off)
 Press RIGHT soft key to advance cursor

TRSFER TONE : <u>0</u>100 0100 0100 0100

Press RIGHT soft key to advance cursor Press LEFT soft key to retreat cursor If valid entry, system returns to step 2

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

### **Default Data:**

Tone	On	Off	On	Off
BUSY TONE	350	350	350	350
CONFIRM/BARGE-IN TONE	50	50	50	50
DIAL TONE		CONTI	NUOUS	
DND/NO MORE TONE	250	250	250	250
ERROR TONE	100	100	100	100
HOLD/CAMP-ON TONE	500	3500	500	3500
MESSAGE WAIT TONE	CONTINUOUS			
RING BACK TONE	400	200	400	2000
RING TONE	1000	3000	1000	3000
TRANSFER TONE	100	100	100	100
DID RINGBACK	1000	3000	1000	3000
CO BUSY	350	350	350	350
CO RINGBACK	400	200	400	2000
CO DIAL	1000	250	1000	250

Note: All times are in milliseconds.

Related Items: None

### MMC: 507 ASSIGN AUTO NIGHT TIME

Enters the system into night mode automatically by utilising time and day tables. A NIGHT key is not needed as the system will switch automatically. (However, it is useful to have a dedicated key so the status can be manually changed if necessary.) The start time is the time the system switches from day to night service; the end time is when it switches back from night to day service (e.g., start 1730 WED, end 0800 THUR).

All times are entered in 24-hour clock format (e.g. 1730 is 5.30pm).

#### **FEATURE KEYS**

0	SUN	4	THU
1	MON	5	FRI
2	TUE	6	SAT
2	WED		

### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 507 Display shows NIGHT TIME (<u>S</u>UN) ST: END:

2. Dial day number (0-6 e.g., 3)

Press UP or DOWN key to select day and press RIGHT soft key to advance cursor

NIGHT TIME (<u>W</u>ED) ST: END:

Dial in start time for night (e.g. 1730)
 If time entered is valid, cursor moves to end time Enter end time (e.g. 0800)
 If time entered is valid, system returns to step 2

NIGHT TIME (WED) ST:1730 END:080<u>0</u>

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 722 Station Key Programming

MMC 723 System Key Programming

## MMC: 508 CALL COST DCS 7 CI 7 CII 7 816 7 408 7 408 7

Allows the system administrator to set the Call Cost attributes generated by the system during a call. This information can be displayed on the keyphone LCD during a call or as an SMDR record.

Attributes are as follows:

0 UNIT COST PER MP When the system is installed to receive MP on a C.O. outgoing call. It

is used for generating total call cost by multiplying it by the number

of pulses. Allows a maximum value of 5000.

1 CALL COST RATE This generates additional call cost calculated by multiplying this rate

by the original call cost. Ranges from 100 to 255.

### WARNING

Changing a value when there is a call in progress may result in an inaccurate call cost.

• This MPD facility requires the Meter Pulse Detection version of the trunk card. It is not available on the standard product.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 508
 Display shows

<u>U</u>NIT COST PER MP 0200PENCE→

2. Dial 0 or 1 (e.g. 1)

OR

Press UP or DOWN key for selection and press RIGHT

soft key to move cursor

CALL COST RATE  $100\% \rightarrow \_$ 

3. Enter new value (e.g. 110 for 110 percent)

System returns to step 2

 $\underline{C}$ ALL COST RATE 110% →

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: UNIT COST PER MP 200 pence

CALL COST RATE 100 percent

Related Items: MMC 110 Station On/Off

MMC 414 MPD/PRS Signal

### 

Allows customising of the tone cadence provided from the analogue trunk on a system-wide basis. There are three types of tone available through this MMC. The control of the tone cadence may be changed from interrupt tone to continuous tone. Some DCS systems may require default settings to comply with local operating companies. These tones are mainly used for performing Automatic Redial depending on call progress tones on request from internal users on a trunk call.

Once busy tone is detected from the Central Office, the call is automatically released and is queued for redial after expiration of the Auto Redial Interval timer (see MMC 501).

### **FEATURE KEYS**

DIAL 0 INTERRUPT TONE
DIAL 1 CONTINUOUS TONE

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

### **TONES**

BUSY TONE RINGBACK TONE DIAL TONE

ACTION DISPLAY

 Open programming and select 509 Display shows

2. Press UP or DOWN key to select tone Press LEFT soft key and advance to step 3

Dial 0 for INTERRUPT tone or 1 for CONTINUOUS tone
 OR
 Press UP or DOWN key to select and press RIGHT soft

 If you selected INTERRUPT tone, dial in new value(s) for interrupt times (must be four digits each – sequence on/off/on/off)

Press RIGHT soft key to advance cursor Press LEFT soft key to retreat cursor If valid entry, system returns to step 2 <u>C</u>O BUSY TONE INTERRUPT TONE

<u>C</u>O RGBACK TONE CONTINUOUS TONE

CO RGBACK TONE INTERRUPT TONE

CO RGBACK T : 0400 0200 0400 0200 Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

### Default Data:

Tone	On	Off	On	Off
BUSY TONE DIAL TONE	350 1000	350 250	350 1000	350 250
RINGBACK TONE	400	200	400	200

Note: All times are in milliseconds

Related Items: None

## MMC: 510 SLIRING CADENCE DCS 7 CI 7 CII 7 816 7 408 7

Used to set ring cadence for SLI ports. Options are:

- 1 Station ring
- 2 Trunk ring
- 3 Door ring
- 4 Alarm ring
- 5 Callback ring

Cadence values are displayed in the sequence: on / off / on / off. Contact Technical Support for advice before changing any of these values.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

### ACTION DISPLAY

 Open programming and select 510 Display shows <u>1</u>: STN RING : 1000 3000 1000 3000

2. Dial option 1–5 (e.g. 2)

ЭR

Press UP or DOWN key to select and press RIGHT soft key

2: TRK RING : <u>0</u>400 0200 0400 3000

3. Enter new value(s) for cadence (4 digits per value) as required

2: TRK RING : 0400 0200 0400 200<u>0</u>

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: On Off On Off

1= 1000 3000 1000 3000 2 = 04000200 0400 3000 3 = 04000100 0400 2000 4= 0200 0200 0200 2000 5= 0200 0200 0200 4000

Related Items: None

# MMC: 511 MW LAMP CAD (Cadence) DCS 7 CI 7 816 7 408 7 408 7

Sets the cadence for the message waiting LED on single line telephones, for systems which have a message waiting card installed.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 511
 Display shows

(enter all four digits)

Enter value for ON followed by value for OFF

MW LAMP CADE

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: ON 1000 (msec) OFF 1000 (msec)

Related Items: None

MW LAMP CADENCE ON: <u>1</u>000 OFF:1000

MW LAMP CADENCE ON: 2000 OFF:2000

## MMC: 512 ASSIGN HOLIDAY DCS 7 CI 7 816 7 408 7

Assigns holiday dates to a station for the current year. Station will remain in Night Service for those periods assigned. Up to 60 dates may be entered.

Date format: MMDD (Month/Day, e.g. 25<sup>th</sup> December would be "1225").

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

 Open programming and select 512 Display shows

2. Press UP or DOWN key to select option 01–60 and press RIGHT soft key

3. Enter date in format MMDD

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: None

ASSIGN HOLIDAY <u>0</u>1:

ASSIGN HOLIDAY 01: \_

ASSIGN HOLIDAY 01: 122<u>5</u>

### MMC: 600 ASSIGN OPERATOR GROUP

Used to assign the operator group for day and night.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 600 Display shows

OPERATOR GROUP D: <u>5</u>00 N: 500

Dial day operator group (e.g. 501) OR

Press UP or DOWN key to select and press RIGHT soft key

OPERATOR GROUP D: 501 N: <u>5</u>00

Dial night operator group (e.g. 501)
 OR
 Press UP or DOWN key to select and press

OPERATOR GROUP D: 501 N: <u>5</u>01

Press TRSF to store and exit OR

RIGHT soft key

Press SPEAKER to store and advance to next MMC

Default Data: Day=500 (50 for 408/408i)

Night=500 (50 for 408/408i)

Related Items: MMC 211 Door Ring Assignment

MMC 406 Trunk Ring Assignment MMC 601 Assign Station Group MMC 602 Station Group Name

## MMC: 601 ASSIGN STATION GROUP DCS 7 CI 7 CII 7 816 7 4081 7 408 7

Assigns stations to groups. This provides more flexibility, for example, if using Uniform Call Distribution (UCD/ACD), AA GROUP and VM/AA applications. A station, common bell, and ring page can be in more than one group, but must all be the same ring type. The maximum members per group for each system is:

DCS	816	Compact I/Compact II	408/408i
48	16	30	8

Note: A device for announcement, if used, must provide a hookflash and return the call to the group.

#### **UCD GROUPS**

Maximum number of UCD groups that can be programmed is as follows.

DCS:10, created from last 10 station groups (520-529)

**Compact I—**10, created from any station group (501–529)

Compact II – 5, created from the last 10 station groups (510–519)

**816** – 3, created from the last 3 station groups (507–509)

### **GROUP TYPES**

0 NORMAL GROUP

1 VMAA GROUP\* Can only have distribute or sequential ringing

2 UCD GROUP\* Has wrap-up capability

3 AA GROUP\* Can only have distribute or sequential ringing CADENCE\* Can only have distribute or sequential ringing

(\* Options not available on 408/408i systems)

Other possible entries for **DCS** systems only are:

3801–3820 COM. BELL This device is a common bell relay on a Trunk A card.

3601–3640 RING PAGE This device is ring over an external page zone output of a Trunk A

card.

### **FEATURE KEY**

0 TYPE Group type (Normal, VM/AA, UCD, AA) 1 RING Ring mode (see *Ring Modes*, below)

OVERFLOW Overflow time
 GRP TRSF Group transfer time
 NEXT PORT Overflow port

5 MEMBER Group member (e.g., station 202)

### **RING MODES**

O SEQUENTIAL The first idle station listed in the group will ring. If the first is

busy, the next idle station will ring.

1 DISTRIBUTE The first call will ring the first station listed in the group. The next

call will ring the next station listed in the group.

2 UNCONDITION

All the stations listed in the group will ring. (Busy stations will receive off-hook ring, if set in MMC 300.) The maximum number of stations allowed to ring unconditionally for a group is: DCS = 32, Compact II = 10, 816 = 16, 408/408i = 8.

Note: When a group is called, or a caller is transferred to a group, ringback is sent to the caller. A busy signal will not be returned even if all group members are busy. Calls to a group do not follow the call forwarding instructions of any stations in the group.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 601 Display shows

[<u>5</u>01] STN GROUP TYPE:NORMAL GRP

2. Dial group number (e.g., 505) OR

Press UP or DOWN key to select group and press LEFT soft key to move cursor to type of group

[505] STN GROUP TYPE:<u>N</u>ORMAL GRP

3. Dial group type 0–4 (e.g., 1)

OR

Press UP or DOWN key to make selection and press LEFT soft key to move cursor to 'TYPE'

[505] STN GROUP TYPE:VMAA

3. Dial feature option number (0–5, e.g., 1)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

[505] STN GROUP RING:SEQUENTIAL

4. Dial ring option (0-2, e.g., 1)

OR

Press UP or DOWN key to make selection and press LEFT soft key to move cursor back to RING or press RIGHT soft key to return to step 2

[505] STN GROUP RING:<u>D</u>ISTRIBUTE

5. Dial next feature option and continue

OR

Press UP or DOWN key to select option

Press LEFT soft key to return to step 2

[505] STN GROUP RING:<u>D</u>ISTRIBUTE

6. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: Group Type: Normal Grp Trsf: 000 Sec Ring Mode: Uncondition Next Port: None

Overflow: 000 Sec Grp Member: 01: (first station)

Related Items: MMC 203 Assign UA Device

MMC 204 Common Bell Control MMC 211 Door Ring Assignment MMC 212 Alarm Ringing Station MMC 406 Trunk Ring Assignment MMC 602 Station Group Name

### MMC: 602 STATION GROUP NAME

Allows the system installer or administrator to enter a name, up to 11 characters, to identify an individual station group. Names are written using the keypad. Pressing a key selects a character and moves the cursor to the next position. For example, if the name is "SAMSUNG," press the number "7" four times to get the letter "S." Now press the number "2" once to get the letter "A." Continue selecting characters from the keypad to complete the name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	^	/	=
[	]	@	^	(	)	-	+	{	}		;	"	$\rightarrow$	`

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper case and lower case text.

ACTION DISPLAY

Open programming and select 602
 Display shows

[<u>5</u>01] SGR NAME

2. Dial group number (e.g., 505)

OR

Press UP or DOWN key to make selection and press LEFT or RIGHT soft key to move cursor

[505] SGR NAME

3. Enter the name using method described above

[<u>5</u>05] SGR NAME SAMSUN<u>G</u>

 Press LEFT or RIGHT soft key to return to step 2 OR

Press TRSF to store and exit

ΟR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 104 Station Name

MMC 404 Trunk Name

MMC 600 Assign Operator Group MMC 601 Assign Station Group

### MMC: 603 ASSIGN TRUNK GROUP

Allows the assignment of trunks to a specific trunk group or to several trunk groups. This is very useful for programming of LCR when more than one trunk is to be in several dialling plans. There are two different modes of operation: (1) sequential and (2) distribute.

**WARNING**: One trunk can appear in more than one trunk group. If necessary, delete the trunk member from other groups to prevent accidental access.

The number of trunk groups is:

**DCS and Compact II** — 11: valid groups are 9 and 80–89.

**816** — Four: valid groups are 9 and 80–82. **408/408i** — Two: valid groups are 9 and 8.

Valid number of members of trunk groups are:

 DCS:
 01-80

 Compact I:
 01-10

 Compact II:
 01-40

 816:
 01-10

 408/408i:
 1-4

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 603 Display shows (e.g. trunk group 9)

2. Enter in valid trunk group (see above)(e.g. 81)

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

Press RIGHT soft key to change mode OR

Press UP or DOWN key to change mode to member

 Press RIGHT soft key to move cursor to number of member and enter valid member number (e.g. 04) via dial keypad OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

[<u>9</u>] TRK GROUP MODE:SEQUENTIAL

[81] TRK GROUP MODE:SEQUENTIAL

[81] TRK GROUP MEMBER 01:NONE

[81] TRK GROUP MEMBER <u>0</u>4:NONE Enter valid trunk number (e.g., 729)
 OR
 Press UP or DOWN key to make selection and press
 RIGHT soft key to return to step 2

[81] TRK GROUP MEMBER 01:<u>7</u>29

- 6. Repeat steps 1–5 to remove trunk from group 9 (or group 0) if necessary
- Press TRSF to store and exit
   OR
   Press SPEAKER to store and advance to next MMC

Default Data: MODE=SEQUENTIAL

All trunks are in group 9 and/or 80 (group 9 only for 408/408i)

Related Items: LCR programming

Tenant programming (DCS only)

## MMC: 604 ASSIGN STATION TO PAGE ZONE

Allows the assignment of a keyset to any of the internal paging zones 1 to 4 and All page (page plus \*). The total number of keysets that can receive a page is limited to 80 (DCS) or 40 (Compact II) or 12 (816) or 4 (408/408i). A keyset may be assigned to more than one zone.

The assignment is controlled by the use of class marks. If a keyset is flagged as "1" in a zone column, it will receive pages for that zone. If the keyset is flagged as "0," it will not receive pages for that zone. Keysets can receive pages for more than one zone.

Note: 408/408i systems are assigned internal page zones 1–2 only. Therefore, only these zones can be flagged as "1". Zones 3 and 4 are flagged as "0."

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear entry

ACTION DISPLAY

 Open programming and select 604 Display shows

ENTRY:STN :1234\* <u>0</u>1:NONE:00001

2. Enter index number (01–80 or 01–40 or 01–12 or 1–4 depending on your system–see above) via keypad (e.g., 04)

ENTRY:STN :1234\* 04:<u>N</u>ONE:00001

ENTRY:STN

OR
Press UP or DOWN key to make selection and press
RIGHT soft key to move cursor

3. Enter station number (e.g., 205) via dial keypad OR

OR
Press UP or DOWN key to make selection and press
RIGHT soft key to move cursor

04:205

4. Move cursor under page zone desired (e.g. 2) by pressing UP or DOWN key and enter the digit 1 under the zone

ENTRY:STN :1234\* 04:205 :0<u>1</u>001

:1234\*

:<u>0</u>0001

Press RIGHT soft key to return to step 2 to continue with entries

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: No stations assigned

All zone is set (\*)

Related Items: None

## MMC: 605 ASSIGN EXTERNAL PAGE ZONE

Determines which relays will close when one of the external page zones 5 to 8 is accessed. (816 and 408i/408 systems have only one external page zone—see below.)

**DCS**-The system must be equipped with a Trunk A card to allow external paging. Each Trunk A card is equipped with two external page relays. The page relays have default DNs of 360X (e.g. 3601)

**Compact II**–One external page zone is located on the base board. Three are located on the optional MISC card. The page relays have default DNs of 36x (e.g. 361)

**816/408i/408**–One external page zone (zone 5) is located on the base board. The page relay has a default DN of 361. The optional port is 362 (see MMC 219).

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 605
 Display shows first page zone (Note: Member number shows as 1 or 01 etc, depending on system)

EXT. PAGE ZONE:(<u>5)</u> MEMBER 1:NONE

2. Dial page zone number (e.g., 6) OR

Use UP or DOWN to select desired page zone numbers and press RIGHT soft key to move the cursor

EXT. PAGE ZONE:(<u>6)</u> MEMBER 1:NONE

3. Dial member number (e.g., 3 or 03)

ЭR

Use UP or DOWN to select member numbers and press RIGHT soft key to move the cursor OR

Press LEFT soft key to return to step 2

EXT. PAGE ZONE:(6) MEMBER <u>3</u>:NONE

 Dial relay number via dial keypad (e.g., 362 or 3602) and press RIGHT soft key to return to step 2 OR

Press LEFT soft key to return to step 3

EXT. PAGE ZONE:(6) MEMBER 3:36<u>2</u>

5. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 219 Common Relay Service Type

### MMC: 606 ASSIGN SPEED BLOCK

Provides a means of adding/deleting speed dial blocks to/from the system or individual keysets. With the ability to delete a block or blocks of speed dial, these need not be wasted on such items as voice mail, SIMs and DPIMs, or on stations that do not require the ability to use speed dialling.

The 'Free List' shows how many blocks are left to be assigned. One block has 10 entries. The number of blocks you can assign to system speed dials will depend on the maximum allowed per system.

**DCS** has a maximum of 1500 entries in a system: a maximum of 500 (50 blocks) can be assigned as system speed dials, and the rest (100 blocks) can be allocated as personal speed dials with a maximum of 5 blocks per station.

**Compact I** has a maximum of 500 entries in a system (50 blocks): all of these can be allocated to system speed dials or they can be used as personal numbers with a maximum of 5 blocks per station.

**Compact II** has a maximum of 600 entries in a system: a maximum of 500 (50 blocks) can be assigned as system speed dials, and the rest (10 blocks) can be allocated as personal numbers with a maximum of 5 blocks per station.

**816** has a maximum of 500 entries in a system: a maximum of 300 (30 blocks) for system speed dials while the rest (20 blocks) can be allocated as personal numbers with a maximum of 5 blocks per station.

**408/408i** has a maximum of 300 entries in a system: a maximum of 200 (20 blocks) for system speed dials while the rest (10 blocks) can be allocated as personal numbers with a maximum of 50 per-station.

The options you can select are:

SYSTEM (to set system speed dials)

EXT (to set individual extension speed dials)

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear entry TRSF To exit programming

ACTION DISPLAY

 Open programming and select 606 Display shows (for example) FREE LIST:<u>6</u>0 SYSTEM:20

2. Press RIGHT soft key to advance cursor to next line

FREE LIST:60 SYSTEM:20

Press UP or DOWN key to select SYSTEM or EXT (extension)

FREE LIST:60 SYSTEM:<u>2</u>0

If you select EXT, go to step 4

If you select SYSTEM, press RIGHT soft key and enter valid number of blocks to assign

OR

Press UP or DOWN key to select and press RIGHT soft .

key OR

Press HOLD to delete block(s)

System returns to this step to make another selection (If finished go to step 6)

4. Enter desired EXT (extension) number via dial keypad (e.g., 205)

EXT<u>2</u>05:1

FREE LIST:60

FREE LIST:60 EXT205:<u>5</u>

OR

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

5. Enter valid number for blocks (0–5)

OR

Press UP or DOWN key to make selection

OR

Press HOLD key to delete block(s)

6. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: System: 200 entries/20 blocks (100 entries/10 blocks for 408/408i)

Stations: One block of 10 entries

Related Items: MMC 705 Assign System Speed Dial

MMC 706 System Speed Dial By Name

### 

Allows the UCD group assigned in MMC 601 to have more specific values for several attributes.

If UCD GROUP has not been programmed in the system, you may be presented with a warning and not allowed to enter this MMC.

### **OPTION**

DIAL 0	FIRST MSG – first message on AA card when no agents are available to answer calls.
DIAL 1	SECOND MSG – second message on AA card when no agents are available to answer calls.
DIAL 2	EXIT CODE – routes the queued call to the Final Destination assigned in this MMC (see below). This must be dialled while 1st or 2nd MSG is active.
DIAL 3	RETRY COUNT – second message will be cycled with MOH until this counter value is reached.
DIAL 4	FINAL DESTINATION - if the call is not answered by the time RETRY COUNT time is reached, it will be routed over this destination. If you press the "A" key (#19 on 24B keyset, #7 on 12B keyset, or #1 on 6B keyset) you can enter an AA Plan number.
DIAL 5	RING NEXT – specifies how long ringing at an agent will last. After this time, ringing stops, the agent is logged-out from the group and ringing starts at the next idle agent.
DIAL 6	UCD RECALL – determines length of MOH between MSGs.
DIAL 7	MOH SOURCE – specifies MOH source to be presented to the caller.
DIAL 8	WRAP-UP – no calls are presented during this period.
DIAL 9	AUTO LOGOUT – disables the auto logout option when the RING NEXT timer is set.

### RANGE

FIRST MSG: 01 - 64 SECOND MSG: 01 - 64

EXIT CODE: NONE, 0-9, \*, #

RETRY COUNT: 00 - 99

FINAL DESTINATION: NONE, STATION, STATION GRP, AA PLAN NO (01 - 12)

RING NEXT: 00 – 99 sec UCD RECALL: 00 - 99 sec

MOH SOURCE: TONE, NONE, Port No.

WRAP-UP: 000 - 250 sec AUTO LOGOUT: YES/NO ACTION DISPLAY

 Open programming and select 607 Display shows [<u>5</u>01]UCD GROUP FIRST MSG : 61

2. Dial UCD group number (e.g. 502)

[502]UCD GROUP <u>F</u>IRST MSG : 61

Press UP or DOWN key to select number Press RIGHT soft key

[502]UCD GROUP SECOND MSG : <u>6</u>2

3. Dial option number from above list (e.g. 1) OR

\_\_\_\_

Press UP or DOWN key to select option Press RIGHT soft key

> [502]UCD GROUP SECOND MSG: 01

 Enter new value using dial keypad (e.g. 01) OR
 Press UP or DOWN key to select value
 Press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

### **Default Data:**

FIRST MSG: 61
SECOND MSG: 62
EXIT CODE: None
RETRY COUNT: 03
FINAL DEST: 500
RING NEXT: 30 sec
UCD RECALL: 10 sec
MOH SOURCE: Tone
WRAP-UP: 10 sec
AUTO LOGOUT: No

Related Items: MMC 601 Assign Station Group

## MMC: 608 ASSIGN CLIP REVIEW BLOCK

Provides a means of adding or deleting CLIP review blocks (or 'bins') to an individual keyset. With the ability to delete a block (or blocks), it will not be necessary to waste these on such items as voice mail and DPIMs, or on keysets that do not have displays. The FREE value displayed shows how many blocks are left to be assigned. The system automatically assigns 1 block of 10 numbers to each keyset. Each keyset may be assigned a maximum of 5 blocks (50 numbers).

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 608 Display shows

2. Dial station number (e.g., 205)

OR

Use UP and DOWN to select station and press RIGHT soft key to move cursor

3. Enter number of entries (e.g., 50)

OR

Press UP or DOWN to select

OR

Press HOLD key to delete bin(s)

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: One block of 10 entries

Related Items: None

[<u>2</u>01] REVIEW BLK 10 : 0180 FREE

[205] REVIEW BLK 10: 0180 FREE

[<u>2</u>05] REVIEW BLK 50 : 0140 FREE

### MMC: 700 COPY COS CONTENTS

Allows you to copy a selected class of service (COS) to another COS. This is useful, for example, if you want to create a similar COS to that being copied but want to change a few selected options within that COS. This MMC allows you to enter MMC 701, *Assign COS Contents*, in order to make any changes you require. If you want to create a completely new COS, use MMC 701.

### PROGRAM KEYS

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

"F" Key #24 (24B keyset) or key #12 (12B keyset) or key #6 (6B keyset)

is used to advance to MMC 701

ACTION DISPLAY

 Open programming and select 700 Display shows

COPY COS ITEMS COS <u>0</u>1→COS 01

2. Dial selected COS to copy (e.g., 05)

Press UP or DOWN key to select COS and press RIGHT soft key to move cursor and advance to next step

COPY COS ITEMS COS  $05 \rightarrow COS \ \underline{0}1$ 

3. Dial target COS (e.g., 06)

Press UP or DOWN key to select COS and press RIGHT soft key to move cursor back to step 2

COPY COS ITEMS COS 05→COS <u>06</u>

 To make changes to COS options, press "F" key to advance to MMC 701 (Assign COS Contents) OR

Go to step 5 if no changes are required

COS CONTENTS(06) TOLL LEVEL:A

Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 701 Assign COS Contents

### MMC: 701 ASSIGN COS CONTENTS

MMC 701 is used to create a new class of service (COS). If you want to make a copy of an existing COS, use MMC 700. If an 'unsupervised conference' feature is allowed, a programmed CONF key must be available to allow reentry into a conference call.

For an overview of toll restriction (call barring), refer to Part 3 of this manual ("Special Applications").

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

#### **TOLL LEVEL OPTIONS**

DIAL DIGIT	TOLL LEVEL
0	А
1	В
2	С
3	D
4	E
5	F
6	G
7	Н

ACTION DISPLAY

Open programming and select **701** Display shows

COS CONTENTS(<u>0</u>1) TOLL LEVEL:A

2. Dial COS (e.g., 06)

COS CONTENTS(<u>0</u>6) TOLL LEVEL:A

Press UP or DOWN key to select COS and press RIGHT soft key to move cursor

3. Dial toll level (e.g. 2)

OR

Press UP or DOWN key to select option

COS CONTENTS(<u>0</u>6) TOLL LEVEL:<u>C</u>

4. Press RIGHT soft key to advance to COS options

Use tables and data below to set options

COS CONTENTS(<u>0</u>6) <u>0</u>00:AA CALER:YES

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

The following COS Feature Lists (1–4) are for DCS, Compact II, 816 and 408/408i systems respectively.

1. DCS : 0	COS FEATURE LIST BY OPTION	NUMBER
000	AA CALER	Auto answer control by caller
001	ALM CLR	Alarm sensor ring answer
002	AUTO RDL	Retry on busy
003	CALLBACK	Callback
004	CLIP ABN	CLIP abandoned
005	CLIP INQ	CLIP inquiry for review
006	CLIP INV	CLIP investigate
007	CONFER	Conference
800	DALM CLR	DISA alarm ring clear
009	DAY/NIG.	Change day/night mode
010	DIRECT	Directory dial
012	DND	Do Not Disturb
013	DND OVRD	DND Override
015	DOOR	Door ring answer
016	DSS	Direct station select
017	DTS	Direct trunk select
019	EXT FWD	External call forward
020 021	FEATURE FLASH	Feature key Trunk flash
021	FOLLOW ME	Follow Me call forward
022	FORWARD	Call forward
025	GRP I/O	Group in/out
026	HOLD	Hold
027	HOT LINE	Hot line
028	INTERCOM	Intercom call
030	MESSAGE	Message
031	MM PAGE	Meet me page
032	NEW CALL	New call
033	OHVAED	Ohvaed
034	OHVAING	Ohvaing
035	ONEA2	1A2 emulation
036	OPERATOR	Operator
037	OUT TRSF	Outgoing transfer
038	OVERRIDE	Executive Override
039	PAGE 0	Page zone 0 PAGING
040 041	PAGE 1 PAGE 2	Page zone 3 PACING
041	PAGE 3	Page zone 2 PAGING Page zone 3 PAGING
042	PAGE 4	Page zone 4 PAGING
044	PAGE 5	Page zone 5 PAGING
045	PAGE 6	Page zone 6 PAGING
046	PAGE 7	Page zone 7 PAGING
047	PAGE 8	Page zone 8 PAGING
048	PAGE 9	Page zone 9 PAGING
049	PAGE *	Page zone *PAGING
050	PICKUP	Call pickup
051	SECURE	Override secure
052	SSPD TOL	System speed dial toll check
053	STN LOCK	Station locking
054	STNGRP 01	Station group 01 calling
055	STNGRP 02	Station group 02 calling
056 057	STNGRP 03 STNGRP 04	Station group 03 calling Station group 04 calling
057	STNGRP 04 STNGRP 05	Station group 04 calling  Station group 05 calling
059	STNGRP 05 STNGRP 06	Station group 06 calling
060	STNGRF 00 STNGRP 07	Station group 07 calling
061	STNGRP 08	Station group 08 calling
062	STNGRP 09	Station group 09 calling
		<b>.</b> . <b>.</b>

063	STNGRP 10	Station group 10 calling
064	STNGRP 11	Station group 11 calling
065	STNGRP 12	Station group 12 calling
066	STNGRP 13	Station group 13 calling
067	STNGRP 14	Station group 14 calling
068	STNGRP 15	Station group 15 calling
069	STNGRP 16	Station group 16 calling
070	STNGRP 17	
		Station group 17 calling
071	STNGRP 18	Station group 18 calling
072	STNGRP 19	Station group 19 calling
073	STNGRP 20	Station group 20 calling
074	STNGRP 21	Station group 21 calling
075	STNGRP 22	Station group 22 calling
076	STNGRP 23	Station group 23 calling
077	STNGRP 24	Station group 24 calling
078	STNGRP 25	Station group 25 calling
079	STNGRP 26	Station group 26 calling
080	STNGRP 27	Station group 27 calling
081	STNGRP 28	Station group 28 calling
082	STNGRP 29	Station group 29 calling
083	STNGRP 30	Station group 30 calling
084	_	Not used
085	SYS SPD	System speed dial
087	TRKGRP01	Trunk group 01 calling
088	TRKGRP02	Trunk group 02 calling
089	TRKGRP02	Trunk group 03 calling Trunk group 03 calling
090	TRKGRP04	Trunk group 04 calling
091	TRKGRP05	Trunk group 05 calling
092	TRKGRP06	Trunk group 06 calling
093	TRKGRP07	Trunk group 07 calling
094	TRKGRP08	Trunk group 08 calling
095	TRKGRP09	Trunk group 09 calling
096	TRKGRP10	Trunk group 10 calling
097	TRKGRP11	Trunk group 11 calling
098	UNCO CNF	CO to CO conference
099	VM AREC	Voice mail automatic call record
100	VM AME	Voice mail answering machine emulation
101	VM REC	Voice mail manual call record
102	VM STN01	Voice mail station 01
103	VM STN02	Voice mail station 02
104	VM STN03	Voice mail station 03
105	VM STN04	Voice mail station 04
106	VM STN05	Voice mail station 05
107	VM STN06	Voice mail station 06
108	VM STN07	Voice mail station 07
109	VM STN07	Voice mail station 08
110–111	_	Not used
112	ABSENCE	Absence
114	ADJENCE	Absolice

### 2. COMPACT II : COS FEATURE LIST BY OPTION NUMBER

000	AA CALER	Auto answer control by caller
001	ALM CLR	Alarm sensor ring answer
002	AUTO RDL	Retry on busy
003	CALLBACK	Callback
004	CLIP ABN	CLIP abandoned
005	CLIP INQ	CLIP inquiry for review
006	CLIP INV	CLIP investigate
007	CONFER	Conference
800	DALM CLR	DISA alarm ring clear
009	DAY/NIG.	Change day/night mode
010	DIRECT	Directory dial
012	DND	Do Not Disturb

013	DND OVRD	DND Override
015	DOOR	Door ring answer
016	DSS	Direct station select
017	DTS	Direct trunk select
018	_	Not used
019	EXT FWD	External call forward
020	FEATURE	Feature key
021	FLASH	Trunk flash
022	FOLLOW ME	Follow Me call forward
023	FORWARD	Call forward
024	-	Not used
025	GRP I/O	Group in/out
026	HOLD	Hold
027	HOT LINE	Hot line
028	INTERCOM	Intercom call
030	MESSAGE	Message
031	MM PAGE	Meet me page
032	NEW CALL	New call
033	OHVAED OHVAING	OHVAed
034 035	ONEA2	OHVAing 1A2 emulation
036	OPERATOR	Operator
037	OUT TRSF	Outgoing transfer
038	OVERRIDE	Executive Override
039	PAGE 0	Page zone 0 PAGING
040	PAGE 1	Page zone 1 PAGING
041	PAGE 2	Page zone 2 PAGING
042	PAGE 3	Page zone 3 PAGING
043	PAGE 4	Page zone 4 PAGING
044	PAGE 5	Page zone 5 PAGING
045	PAGE 6	Page zone 6 PAGING
046	PAGE 7	Page zone 7 PAGING
047	PAGE 8	Page zone 8 PAGING
048	PAGE 9	Page zone 9 PAGING
049	PAGE *	Page zone *PAGING
050	PICKUP	Call pickup
051	SECURE	Override secure
052	SSPD TOL	System speed dial toll check
053	STN LOCK	Station locking
054	STNGRP 01	Station group 01 calling
055	STNGRP 02	Station group 02 calling
056	STNGRP 03	Station group 03 calling
057	STNGRP 04	Station group 04 calling
058	STNGRP 05	Station group 05 calling
059	STNGRP 06	Station group 06 calling
060	STNGRP 07	Station group 07 calling
061	STNGRP 08	Station group 08 calling
062	STNGRP 09 STNGRP 10	Station group 09 calling Station group 10 calling
063 064	STNGRP 10 STNGRP 11	Station group 11 calling
065	STNGRP 11 STNGRP 12	Station group 12 calling
066	STNGRP 12 STNGRP 13	Station group 13 calling
067	STNGRP 14	Station group 14 calling
068	STNGRP 15	Station group 15 calling
069	STNGRP 16	Station group 16 calling
070	STNGRP 17	Station group 17 calling
071	STNGRP 18	Station group 18 calling
072	STNGRP 19	Station group 19 calling
073	STNGRP 20	Station group 20 calling
074-084	- · · - · · · - · · · · · · · · · · · ·	Not used
085	SYS SPD	System speed dial
086	_	Not used
087	TRKGRP01	Trunk group 01 calling
088	TRKGRP02	Trunk group 02 calling

089 090 091 092 093 094 095 096 097 098 099 100 101 102 103 104 105 106 107 108	TRKGRP03 TRKGRP04 TRKGRP05 TRKGRP06 TRKGRP07 TRKGRP08 TRKGRP09 TRKGRP10 TRKGRP11 UNCO CNF VM AREC VM AME VM REC VM STN01 VM STN02 VM STN03 VM STN04 VM STN05 VM STN06 VM STN07 VM STN07	Trunk group 03 calling Trunk group 04 calling Trunk group 05 calling Trunk group 06 calling Trunk group 07 calling Trunk group 08 calling Trunk group 09 calling Trunk group 10 calling Trunk group 11 calling CO to CO conference Voice mail automatic call record Voice mail answering machine emulation Voice mail station 01 Voice mail station 02 Voice mail station 03 Voice mail station 04 Voice mail station 05 Voice mail station 06 Voice mail station 07 Voice mail station 08 Not used
109 110–111	VM STN08	Voice mail station 08 Not used
110–111	ABSENCE	Absence

### 3. 816: COS FEATURE LIST BY OPTION NUMBER

000	AA CALER	Auto answer control by caller
001	ALM CLR	Alarm sensor ring answer
002	AUTO RDL	Retry on busy
003	CALLBACK	Callback
004	CLIP ABN	CLIP abandoned
005	CLIP INQ	CLIP inquiry for review
006	CLIP INV	CLIP investigate
007	CONFER	Conference
008	DALM CLR	DISA alarm ring clear
009	DAY/NIG.	Change day/night mode
010	DIRECT	Directory dial
012	DND	Do Not Disturb
013	DND OVRD	DND Override
015	DOOR	Door ring answer
016	DSS	Direct station select
017	DTS	Direct trunk select
018	_	Not used
019	EXT FWD	External call forward
020	FEATURE	Feature key
021	FLASH	Trunk flash
022	FOLLOW ME	Follow Me call forward
023	FORWARD	Call forward
024	_	Not used
025	GRP I/O	Group in/out
026	HOLD	Hold
027	HOT LINE	Hot line
028	INTERCOM	Intercom call
029	MESSAGE	Message
030	MM PAGE	Meet me page
031	NEW CALL	New call
032	OHVAED	OHVAed
033	OHVAING	OHVAing
034	ONEA2	1A2 emulation
035	OPERATOR	Operator
036	OUT TRSF	Outgoing transfer
037	OVERRIDE	Executive Override
038	PAGE 0	Page zone 0 PAGING

039	PAGE 1	Page zone 1 PAGING
040	PAGE 2	Page zone 2 PAGING
041	PAGE 3	Page zone 3 PAGING
042	PAGE 4	Page zone 4 PAGING
043	PAGE 5	Page zone 5 PAGING
044-047	_	Not used
048	PAGE *	Page zone *PAGING
049	PICKUP	Call pickup
050	SECURE	Override secure
051	SSPD TOL	System speed dial toll check
052	STN LOCK	Station locking
053	STNGRP 01	Station group 01 calling
054	STNGRP 02	Station group 02 calling
055	STNGRP 03	Station group 03 calling
056	STNGRP 04	Station group 04 calling
057	STNGRP 05	Station group 05 calling
058	STNGRP 06	Station group 06 calling
059	STNGRP 07	Station group 07 calling
060	STNGRP 08	Station group 08 calling
061	STNGRP 09	Station group 09 calling
062	STNGRP 10	Station group 10 calling
063-083	-	Not used
084	SYS SPD	System speed dial
085	-	Not used
086	TRKGRP01	Trunk group 01 calling
087	TRKGRP02	Trunk group 02 calling
088	TRKGRP03	Trunk group 03 calling
089	TRKGRP04	Trunk group 04 calling
090–096	-	Not used
097	UNCO CNF	CO to CO conference
098-099	-	Not used
100	ABSENCE	Absence

## $\frac{\textbf{4. 408/408i} : \text{COS FEATURE LIST BY OPTION NUMBER}}{408i} = \frac{408}{408}$

408i	408		
02	02	AUTO RDL	Retry on busy
03	03	CALLBACK	Callback
04	-	CLIP ABN	CLIP abandoned (408i only)
05	_	CLIP INQ	CLIP inquiry for review (408i only)
06	-	CLIP INV	CLIP investigate (408i only)
07	04	CONFER	Conference
80	05	DALM CLR	DISA alarm ring clear
09	06	DAY/NIG.	Change day/night mode
10	07	DIRECT	Directory dial
12	09	DND	Do Not Disturb
13	10	DND OVRD	DND Override
15	12	DOOR	Door ring answer
16	13	DSS	Direct station select
17	14	DTS	Direct trunk select
18	15	EXT FWD	External call forward
19	16	FEATURE	Feature key
20	17	FLASH	Trunk flash
21	18	FOLLOW ME	Follow Me call forward
22	19	FORWARD	Call forward
23	20	GRP I/O	Group in/out
24	21	HOLD	Hold
25	22	HOT LINE	Hot line
26	23	INTERCOM	Intercom call
27	24	MESSAGE	Message
28	25	MM PAGE	Meet me page
29	26	NEW CALL	New call
30	27	OHVAED	OHVAed

408i	408		
31	28	OHVAING	OHVAing
32	29	ONEA2	1A2 emulation
33	30	OPERATOR	Operator
34	31	OUT TRSF	Outgoing transfer
35	32	OVERRIDE	Executive Override
36	33	PAGE 0	Page zone 0 PAGING
37	34	PAGE 1	Page zone 1 PAGING
38	35	PAGE 2	Page zone 2 PAGING
41	-	PAGE 5	Page zone 5 PAGING
42-45	42	-	Not used
46	43	PAGE *	Page zone <b>≭</b> PAGING
47	44	PICKUP	Call pickup
48	45	SECURE	Override secure
49	46	SSPD TOL	System speed dial toll check
50	47	STN LOCK	Station locking
51	48	STNGRP 01	Station group 01 calling
52	49	STNGRP 02	Station group 02 calling
53	50	STNGRP 03	Station group 03 calling
54	51	STNGRP 04	Station group 04 calling
55–81	52–78	-	Not used
82	79	SYS SPD	System speed dial
83	80	TRKGRP01	Trunk group 01 calling
84	81	TRKGRP02	Trunk group 02 calling
85–93		_	Not used
94	91	UNCO CNF	CO to CO conference
95	92	ABSENCE	Absence

Default Data: Toll Level: all COS=A

Features: OVERRIDE=NO, all others=YES

Related Items: MMC 700 Copy COS Contents

MMC 702 Toll Deny Table MMC 703 Toll Allowance Table

**Toll Restriction** 

### MMC: 702 TOLL DENY TABLE

Makes toll restriction (call barring) easy and flexible. There are 500 entries for DCS (001–500), 200 entries for Compact II and 816 (001–200), and 100 entries for 408/408i (001–100) allowed in the Deny Table. Each entry index, up to 12 digits, can be assigned to a class of service. With the use of wild cards (see MMC 704, Assign Wild Character), more flexibility can be built into toll restriction. Wild cards can be used repeatedly in the dial string, limited only to what is allowed or denied in MMC 704. There are six toll levels, B to G, that are programmable. Toll level A is set as unrestricted by default and toll level H is set as internal calls only by default.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

#### **WILD CARD KEYS**

Key No.	Wild Card
(Depends on keyset type)	
19 (24B) or 7 (12B) or 1 (6B)	Χ
20 (24B) or 8 (12B) or 2 (6B)	Υ
21 (24B) or 9 (12B) or 3 (6B)	Z

ACTION DISPLAY

Open programming and select 702
 Display shows

2. Dial entry number (e.g., 005)

Press UP or DOWN key to select index and press RIGHT soft key to move cursor and enter toll pattern via dial pad (e.g., 212)

OR

Enter wild card (e.g., 21X) and press RIGHT soft key to move cursor to COS options

3. Press UP or DOWN key to move cursor along line until under toll class mark (e.g., E)

Enter a 1 for YES or 0 for NO and press RIGHT soft key to return to step 1

OR

Press LEFT soft key to return to step 2

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: All entries are set to 0

Related Items: MMC 301 Assign Station COS

MMC 701 Assign COS Contents MMC 703 Toll Allowance Table MMC 704 Assign Wild Character DENY(<u>0</u>01):BCDEFG :000000

DENY(005):BCDEFG \_ :000000

DENY(005):BCDEFG 212 :000000

DENY(005):BCDEFG 21X :000000

DENY(001):BCDEFG 212 :000100

#### MMC: 703 **TOLL ALLOWANCE TABLE**

✓ CII ✓ 816 ✓ 408i ✓ 408 ✓ DCS \ CI

Makes toll restriction (call barring) easy and flexible. There are 500 entries for DCS (001-500), 200 entries for Compact II and 816 (001-200), and 100 entries for 408/408i (001-100) permitted in the Allowance Table. Each entry index, up to 12 digits, can be assigned to a class of service. With the use of wild cards (see MMC 704, Assign Wild Character), more flexibility can be built into toll restriction. There are six toll levels, B to G, that are programmable. Toll level A is set as 'unrestricted' by default, and toll level H is set as 'internal calls only' by default.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

Used to clear previous entry HOLD

#### WILD CARD KEYS

Key No.	Wild Card
(Depends on keyset type)	
19 (24B) or 7 (12B) or 1 (6B)	Χ
20 (24B) or 8 (12B) or 2 (6B)	Υ
21 (24B) or 9 (12B) or 3 (6B)	Z

**ACTION DISPLAY** 

1. Open programming and select 703 Display shows

2. Dial entry number (e.g., 005) OR

> Press UP or DOWN key to select index and press RIGHT soft key to move cursor and enter toll pattern via dial pad (e.g., 212)

OR

Enter wild card (e.g., 21X) from above list and press RIGHT soft key to move cursor to COS options.

3. Press UP or DOWN key to move cursor along line until under toll class mark (e.g., E)

Enter a 1 for YES or 0 for NO and press RIGHT soft key to return to step 1

OR

Press LEFT soft key to return to step 2

4. Press TRSF to store and exit

 $\cap R$ 

Press SPEAKER to store and advance to next MMC

**Default Data:** All entries are set to 0

Related Items: MMC 301 Assign Station COS

MMC 701 Assign COS Contents MMC 702 Toll Deny Table MMC 704 Assign Wild Character ALOW(001):BCDEFG :000000

ALOW(005):BCDEFG :000000

ALOW(005):BCDEFG :000000 212

ALOW(005):BCDEFG 21X :000000

ALOW(001):BCDEFG 212 :000100

## MMC: 704 ASSIGN WILD CHARACTER DCS 7 CI 7 CII 7 816 7 4081 7 408 7

Provides flexibility to toll restriction (call barring) when a specific numbering plan is desired. There are only three entry tables but more than one digit can be assigned per table if needed.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 704
 Display shows

2. Press UP or DOWN key to select X, Y, or Z and press RIGHT soft key to advance cursor to option line

3. Press UP or DOWN key to move cursor to digit(s) desired (0-#, e.g. 5) and enter 1 or 0 as required

Press LEFT or RIGHT soft key to return to step 2 to make more selections if required

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: All X, Y & Z = 1

Related Items: MMC 702 Toll Deny Table

MMC 703 Toll Allowance Table

:0123456789**\*#** <u>X</u>:111111111111

:0123456789**\*#** 111111111111111<u>X</u>:

:0123456789**\*#** X:11111<u>0</u>111111

## MMC: 705 ASSIGN SYSTEM SPEED DIAL

Allow you to assign system speed dialling numbers. The number of entries available for programming is 500 (DCS and Compact II), or 300 (816), or 200 (408/408i)—see MMC 606, Assign Speed Block. Each speed dial number consists of a trunk or trunk group access code (e.g. 9) followed by a separator (–) and up to 24 digits to be dialled. These dialled digits can be 0–9,  $\star$  and #. If the system recognises a valid trunk or trunk group access number, it will automatically insert the separator.

System speed dials are numbered as follows:

DCS 500–999
Compact II 500–999
816 500–799
408/408i 500–699

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry
"B" Used to insert a flash code "F"
"C" Used to insert a pause code "P"

"D" Used to insert a pulse/tone conversion code "C"

"E" Used to mask/unmask following digits - shows as "[" or "]" "F" Used to toggle to MMC 706 and enter name for speed dial no.

Keys "A" to "F" are keys #19 to #24 on a 24B keyset, or keys #7 to #12 on a 12B keyset, or keys #1 to #6 on a 6B keyset

#### ACTION DISPLAY

- Open programming and select **705** Display shows
- Enter the speed dial required (e.g., 505)
   OR
   Press UP or DOWN key to make selection and

press RIGHT soft key to move cursor

- 3. Enter access code (e.g., 9) plus the phone number up to 24 digits (digits will scroll under)
- Press "F" key to toggle to MMC 706 (step 3) to enter a speed name for this number OR

Press RIGHT soft key to return to step 2 to enter another speed dial number

SYS SPEED DIAL 500:

SYS SPEED DIAL <u>5</u>05:

SYS SPEED DIAL 505:9-121223456789

SYS SPEED NAME 505:\_ Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 606 Assign Speed Block

MMC 706 System Speed Dial By Name

# MMC: 706 SYSTEM SPEED DIAL BY NAME

Allows a name, up to 11 characters, to be entered for each system speed dial number you set up. This name enables the number to be located when using the directory dial feature. The directory dial feature allows the display keyset user to select a speed dial number by searching for the name.

Names are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the name is "SAM SMITH", press the number "7" four times to get the letter "S". Now press the number "2" once to get the letter "A" Continue selecting characters from the keypad to complete your name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!		?		,	%	\$	-	<	^	/	=
[	]	@	۸	(	)	_	+	{	}		;	II .	$\rightarrow$	`

#### PROGRAM KEYS

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry TRSF Used to store and exit MMC

"A" Key #19 (24B keyset), or key #7 (12B keyset), or key #1 (6B keyset)

toggles upper and lower case text

"F" Used to toggle to MMC 705

Keys "A" to "F" are keys #19 to #24 on a 24B keyset, or keys #7 to #12 on a 12B keyset, or keys #1 to #6 on a 6B keyset

**ACTION** 

Open programming and select 706
 Display shows

2. Dial system speed entry number (e.g., 505)

Press UP or DOWN to select entry number and press RIGHT soft key to move cursor

Enter name using dial keypad and press RIGHT soft key to return to step 2

OR

Press the "F" key to return to MMC 705

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

**DISPLAY** 

SYS SPEED NAME <u>5</u>00:

SYS SPEED NAME 505:

SYS SPEED NAME 505:TELECOM<u>S</u>

SYS SPEED DIAL 505:

Default Data: No names

Related Items: MMC 606 Assign Speed Block

MMC 705 Assign System Speed Dial

## MMC: 707 AUTHORISATION CODE DCS 7 CI 7 CII 7 816 7 408 7 408 7

Allows you to set up authorisation codes on a per-class of service basis. Number of available entries is:

 DCS:
 250 (001–250)

 Compact I & II:
 100 (001–100)

 816:
 30 (01–30)

 408/408i:
 10 (01–10)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 707 Display shows AUTHOR.CODE(<u>0</u>01) CODE: COS:01

 Dial code entry number (see above) including any leading zeros (e.g., 05 or 005) AUTHOR.CODE(<u>0</u>05) CODE: COS:01

Press UP or DOWN key to selected index number and press RIGHT soft key to move cursor

 Enter authorisation code (maximum four digits) via dial keypad (e.g., 1234) and press RIGHT soft key to move cursor AUTHOR.CODE(005) CODE:1234 COS:<u>0</u>1

Enter class of service number 01–30 (e.g., 05)
 OR

Press UP or DOWN key to select COS and press RIGHT soft key to select and return to step 2

AUTHOR.CODE(005) CODE:1234 COS:<u>0</u>5

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 305 Assign Forced Code

## MMC: 708 ACCOUNT CODE

Allows you to set up account codes. The number of available entries for each system is:

 DCS:
 500 (001-500)

 Compact I:
 250 (001-250)

 Compact II & 816:
 200 (001-200)

 408/408i:
 100 (001-100)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **708** Display shows

ACCOUNT CODE <u>0</u>01:

2. Dial code entry number (see above) (e.g., 005)

ACCOUNT CODE

Press UP or DOWN key to selected index number and press RIGHT soft key to move cursor

<u>0</u>05:

3. Enter account code (maximum 12 digits) via dial keypad

ACCOUNT CODE 005:123456789012

4. Press RIGHT soft key to move cursor back to step 2 to Enter another code

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 305 Assign Forced Code

DCS 🗸

CI

## MMC: 709 PBX ACCESS CODE

Provides a way of identifying the access codes needed to work toll restriction (call barring) when the system is used with either a PBX or CENTREX-supplied dial tone (PBX ACCESS CODE option). Maximum number of entries allowed:

✓ CII ✓ 816 ✓ 408i ✓ 408 ✓

DCS/CII/816: 5 408/408i: 2

Also provides a way of identifying the access codes needed to work toll restriction when operating special C.O.-provided functions (SPECIAL CODE option)—a maximum of 10 entries is allowed

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 709
 Display shows

 Enter 0 for PBX ACCESS CODE or 1 for SPECIAL CODE

OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter code index number (e.g., 2)

OR

Press UP or DOWN key to make selection Press RIGHT soft key to move cursor

4. Enter via dial keypad the desired access/feature code (max. 4 digits, e.g., 9)

5. Press RIGHT soft key to return to step 3 and enter another index

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: MMC 702 Toll Deny Table

MMC 703 Toll Allowance Table

PBX ACCESS CODE

PBX ACCESS CODE <u>1</u>:

PBX ACCESS CODE 2:\_

PBX ACCESS CODE 2:9

#### MMC: 710 LCR DIGIT TABLE

DCS \ CI ✓ CII ✓ 816 ✓ 408i ✓ 408 **√** 

The LCR DIGIT TABLE contains all numerical digits for the completion of outgoing call placement. This table works in conjunction with LCR ROUTE TABLE, LCR TIME TABLE and LCR MOD-IFY DIGITS TABLE. Maximum number of entries is:

DCS & Compact II	816	408 & 408i
500	300	100

Digit string length is 10 numerical digits. This system automatically maintains entered digit strings in numerical order. The characters \* and # are also accepted for use with feature codes.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

Used to store data and advance to next MMC SPEAKER

Used to clear previous entry HOLD

**ACTION DISPLAY** 

1. Open programming and select 710 Display shows

LCR DIGIT (001) DIGIT:

2. Dial LCR entry (see above) (e.g., 005)

LCR DIGIT (005) DIGIT:

Press UP or DOWN to select entry and press RIGHT soft key to move cursor

3. Enter LCR digit string via the dial keypad and press RIGHT soft key

OR

Press LEFT soft key to return to step 1

LCR DIGIT (005) DIGIT:305426

LCR DIGIT (005)

LENGTH:10 RT:01

4. Enter digit length (00–31)

Cursor will move to RT (route selection)

Enter RT (1–16)

Press LEFT soft key to return to length value

Valid entry will return you to step 1

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** Depends on software version

Related Items: MMC 210 Customer On/Off

MMC 400 Customer On/Off Per Trunk

MMC 711 LCR Time Table MMC 712 LCR Route Table

MMC 713 LCR Modify Digit Table

#### **MMC: 711** LCR TIME TABLE

DCS 🗸 CI ✓ CII ✓ 816 ✓ 408i ✓ 408 **√** 

This table gives flexibility to the system, through the LCR ROUTES, to allow calls placed at any given time of day to use the least cost trunk route that is available. When LCR ROUTE ADVANCE is allowed, it is possible for calls to be placed on more expensive trunks on any given time of day. There are four possible time entries per day; the start time of the next time period is the end time of the previous time period.

#### **PROGRAM KEYS**

**UP & DOWN** Used to scroll through options **KEYPAD** Used to enter selections SOFT KEYS Move cursor left and right

**SPEAKER** Used to store data and advance to next MMC

Used to clear previous entry HOLD

#### **FEATURE KEYS**

DAY	DIAL
SUN	0
MON	1
TUE	2
WED	3
THU	4
FRI	5
SAT	6

TIME BAND	DIAL
Α	0
В	1
С	2
D	3

LCRT	DIAL
LCRT	1
LCRT	2
LCRT	3
LCRT	4

**ACTION DISPLAY** 

1. Open programming and select **711** Display shows

2. Dial day of week (SUN-SAT, e.g., WED)

Press UP or DOWN to make day selection and press RIGHT soft key

3. Dial time band (A-D, e.g., B) Press UP or DOWN to make selection and press RIGHT soft key

4. Dial time via keypad (24-hour clock format, e.g. 0800) Cursor moves to LCRT

5. Dial entry 1-4 Press UP or DOWN to select entry and press RIGHT soft key

LCR TIME (SUN:A) HHMM: 0000 LCRT:1

LCR TIME (WED:A) HHMM: 0000 LCRT:1

LCR TIME (WED:B) HHMM: <u>0</u>000 LCRT:1

LCR TIME (WED:B) HHMM:0800 LCRT: 1

LCR TIME (WED:B) HHMM:0800 LCRT: 2 6. Press TRSF to store and exit
OR
Press SPEAKER to store and advance to next MMC

Default Data: Systems can work 24 hours a day and 7 days a week with this default -

DAY	TIME BAND	TIME	LCRT
SUN	А	0000	1
	В	2359	1
MON	Α	0000	1
	В	2359	1
TUE	Α	0000	1
	В	2359	1
WED	Α	0000	1
	В	2359	1
THU	Α	0000	1
	В	2359	1
FRI	Α	0000	1
	В	2359	1
SAT	Α	0000	1
	В	2359	1

Related Items: MMC 210 Customer On/Off

MMC 400 Customer On/Off Per Trunk

MMC 710 LCR Digit Table MMC 712 LCR Route Table MMC 713 LCR Modify Digit Table

### MMC: 712 LCR ROUTE TABLE

The LCR ROUTE TABLE is responsible for selecting a specific trunk group in the completion of an outgoing call. This table works in conjunction with LCR DIGIT TABLE, LCR TIME TABLE, LCR COS TABLE and LCR MODIFIED DIGITS TABLE. After the user dials a valid digit string, the system uses the LCR ROUTE TABLE to select a specific predetermined trunk group. A maximum of 16 routes are available beginning with ROUTE NUMBER 1. If more than one trunk group is available for call completion, the system uses the first designated trunk group and then starts to utilise succeeding trunk groups. If all trunk groups are busy in a selected route, call queue becomes active and allocates trunks as they become available.

#### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 712
 Display shows

LCR ROUTE (<u>0</u>1:1) C:1 G:9 M:001

Dial LCR ROUTE index number 1–16 (e.g., 05)
 OR

LCR ROUTE (<u>0</u>5:1) C:1 G:9 M:005

Press UP or DOWN to selected index and press RIGHT soft key to move cursor

Dial TIME BAND index number 1–4 (e.g., 2)
 OR
 Press UP or DOWN to selected index and press
 RIGHT soft key to move cursor

LCR ROUTE (05:<u>2</u>) C:1 G:NONE M:---

4. Dial LCR COS number 1–4 (e.g., 4)

Press UP or DOWN to selected COS and press RIGHT soft key to move cursor

LCR ROUTE (05:2) C:4 G:NONE M:---

5. Dial TRUNK GROUP access code (e.g., 9)

Press UP or DOWN to selected access code and press RIGHT soft key to move cursor

LCR ROUTE (05:2) C:4 G:<u>9</u> M:---

6. Dial MODIFY DIGITS index number 001–100 (e.g., 050)

OR

Press UP or DOWN to selected index number and press RIGHT soft key to move cursor

Press RIGHT soft key to leave entry unchanged

LCR ROUTE (05:2) C:4 G:9 M:<u>0</u>50

LCR ROUTE (05:2) C:4 G:9 M:--- Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

#### Default Data:

ROUTE TIME BAND COS TRK GRP MODIFY TBL INDEX 01–16 1 1 9 001–016

Related Items: MMC 310 LCR Class Of Service

MMC 710 LCR Digit Table MMC 711 LCR Time Table

MMC 713 LCR Modify Digit Table

### MMC: 713 LCR MODIFY DIGIT TABLE

Also referred to as Outdial Rules, this enables the system to add or delete a digit string or single digit, if needed, to complete a call (e.g. adding a digit "1"). The characters \* and # can also be entered.

Option Max No. of Digit Entries

Number of digits to delete 15 Insert (before dialling string) 14 Append (after dialling string) 14

**Digit String Key** 

Insert String + Digit String (delete) + Append String

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 713
 Display shows

ing and select 713 LCR MO

2. Enter index number (e.g., 005)

Press UP or DOWN keys to make selection and press RIGHT soft key to move cursor

3. Enter number of digits to delete (e.g. 2)

Press RIGHT soft key to skip step and move cursor to step 4

4. Enter digits to be inserted (e.g., 10288)

Press RIGHT soft key to skip step or to store information and advance to step 5

5. Enter digits to be appended (e.g., 45678)

Press RIGHT soft key to skip step or to store information and return to step 2

6. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

Default Data: Depends on software version

Related Items: MMC 710 LCR Digit Table

MMC 711 LCR Time Table MMC 712 LCR Route Table

LCR MODIFY (<u>0</u>01) NOF DEL DGT:00

LCR MODIFY (005) NOF DEL DGT:<u>0</u>0

LCR MODIFY (005) NOF DEL DGT:0<u>2</u>

LCR MODIFY (005) I:1028<u>8</u>

LCR MODIFY (005) A:45678\_

## MMC: 714 DDI NUMBER AND NAME TRANSLATION

Provides a method of assigning an incoming DDI call through ISDN to a specific station. If you have specified DDI service with your Network Carrier, you can match each DDI number to specific stations using this command according to the day or night mode. You also have the option, when the destination station is busy, of deciding if the call is to be camped on to the destination station or of clearing the call.

There is an extra option to adjust the number of digits to be compared by skipping the programmed counts from the first digit point provided by the Network. If there is no matching number in DDI NUMBER TABLE, the system routes this call to the operator group.

There is a total of 200 entries (DCS/Compact II systems), 50 entries (816 systems), or 20 entries (408i systems). Each entry consists of the following fields:

0	DIGITS (DGT)	Digits to be received (max. 12 digits). Wild card (*x) is a valid entry.
1	DAY DEST (D)	Destination in day mode. Can be a station, a station group, a trunk or trunk group. Repeat (B) will be acceptable to bypass.
2	NIGHT DEST (N)	Destination in day mode. Can be a station, a station group, a trunk or a trunk group. Repeat (B) will be acceptable to bypass.
3	CALL WAIT (CW)	Toggles YES or NO.
4	DELETE	Decides the number of digits not to be translated from the first digit received. This is useful when the received digits are prefixed with the same digit(s).
5	NAMF	Gives a name to an individual entry (11 characters maximum).

Names are written using the keypad in the same way as speed dial names (see MMC 706).

#### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to scroll through options
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 714
 Display shows

DID DIGIT (<u>0</u>01) DGT:2**\***\*

Enter valid entry number (e.g. 005 or 05) via dial keypad OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

DID DIGIT (<u>0</u>05) DGT:

3. Enter the DDI number (e.g. 4603831) via dial keypad and press RIGHT soft key to move cursor (Max. digits is 12)

DID DIGIT (005) DGT:4603831

Enter day destination via dial keypad (e.g. 204)
 OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

DID DIGIT (005) →D:20<u>4</u> N:B

5. Enter night destination via dial keypad (e.g. 204) OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

DID DIGIT (005) →D:204 N:20<u>4</u>

6. Enter 1 for YES (call waiting) or 0 for NO (no call waiting)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

DID DIGIT (005) CW: <u>N</u>O DELETE:0

7. Enter digits to be deleted via dial keypad (e.g. 3)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

DID DIGIT	(005)		
CW: NO	DELETE:3		

8. Enter name using above table and press RIGHT soft key to return to step 2

DID DIGIT (005) NAME:\_

9. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

#### **Default Data:**

	001	002	003	004
DIGITS*	2 <b>**</b>	3 <b>**</b>	5 <b>**</b>	7 <b>***</b>
DAY DEST	В	В	В	В
NIGHT DEST	В	В	В	В
CALL WAIT	NO	NO	NO	NO
DELETE	0	0	0	0
NAME	NONE	NONE	NONE	NONE

#### \*For 816 systems, default DIGITS are:

01 02 03 2\*\* 5\*\* 7\*\*\*

(Other defaults apply.)

#### For 408i systems, default DIGITS are:

01 02 03 2\* 5\* 7\*\*\*

(Other defaults apply.)

Related Items: MMC 419 BRI Option

MMC 420 PRI Option MMC 421 MSN Digit

# MMC: 715 PROGRAMMED STATION MESSAGE

Allows a custom message, up to 16 characters, to be programmed. There are 20 messages allowed in total (01–20). Messages 01–10 are pre-set (see default data) but can be changed by deleting and/or typing in new text. Messages 11–20 are blank by default ("EMPTY MESSAGE" may be displayed if one of these is selected, or the display is blank).

Messages are written via the keypad. Each press of a key selects a character. Pressing a different key moves the cursor to the next position. For example, if the message is "In the Showroom," press key number "4" three times to get the letter "I." Then press key number "6" twice to get the to move the cursor right. Continue selecting characters from the

keypad to complete your message. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	^	/	=
[	]	@	^	(	)	-	+	{	}		;	II	$\rightarrow$	`

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

SOFT KEYS

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keysets) or key #7 (12B keysets) or key #1 (6B key-

sets) toggles upper case and lower case text.

ACTION DISPLAY

Open programming and select 715
 Display shows

2. Enter index number (e.g., 11)

Press UP or DOWN arrow to make selection and press RIGHT soft key to move cursor

PGM.MESSAGE(01) IN A MEETING

PGM.MESSAGE(11) <u>E</u>MPTY MESSAGE 3. If "EMPTY MESSAGE" is displayed, you can press HOLD to delete this text. However, this Is optional as any new message you type will simply overwrite the displayed text.

PGM.MESSAGE(11)
In the Showroom

Enter new message via the dial keypad using the above table (maximum 16 characters)

4. Press RIGHT soft key to return to step 2

OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: 10 programmed messages (these can be changed)

01. IN A MEETING

02. OUT ON A CALL

03. OUT TO LUNCH

04. LEAVE A MESSAGE

05. PAGE ME

06. OUT OF TOWN

07. IN TOMORROW

08. RETURN AFTERNOON

09. ON VACATION

10. GONE HOME

Messages 11-20 are blank

Related Items: MMC 115 Set Programmed Message

### MMC: 716 UK LCR OPTION

Before using this MMC, run MMC 812 to make sure the correct country option ("UK") has been selected.

MMC 716 provides UK LCR options.

0 NETWORK CODE Provides secondary network access code when the call is

routed to the secondary network. 16 entries maximum

(each 10 digits maximum in length).

1 PIN CODE Assigns PIN code used when the call is routed to secon-

dary 131 Cable & Wireless network.

2 CCC OPTION Selects Call Cost Option and is related only to 131 Cable

& Wireless service.

3 STATION PIN NO Assigns individual users to selected PIN codes in the sys-

tem.

Note: The second entry may be selected as a primary secondary network. By default, this is 132 (Cable & Wireless Digital Access). If dialled digits are not matched to the entry in the LCR DIGIT TABLE (MMC 710) and start with 0, the network code in the second entry will be dialled out by the system prior to transmitting dialled digits.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 716
 Display shows

<u>N</u>ETWORK CODE 01:

2. Dial item number (e.g., 1)

OR

Press UP or DOWN key to make selection and press RIGHT soft key.

<u>P</u>IN CODE 1:

PIN CODE

3. Enter index number (e.g., 3)

 $\cap$ E

Press UP or DOWN key to make selection and press

RIGHT soft key

OR

Press LEFT soft key to return to step 2

4. Enter the desired access via dial keypad and press RIGHT soft key to enter and return to step 3

5. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

PIN CODE 3: \*\*\*\*\* **Default Data:** 

NETWORK CODE: None PIN CODE: None CCC OPTION: None

STATION PIN NO.: All stations are 1

Related Items: MMC 710 LCR Digit Table

MMC 711 LCR Time Table MMC 712 LCR Route Table MMC 713 LCR Modify Digit Table

MMC 812 Select Country

#### **MMC: 717 PIN CODE** DCS X CI ✓ CII **X** 816 **X** 408i **X** 408 X

Used to assign the PIN code used when a call is routed to the secondary 131 Cable & Wireless network.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options **KEYPAD** Used to enter selections Move cursor left and right SOFT KEYS

Used to store data and advance to next MMC SPEAKER

**HOLD** Used to clear previous entry

**ACTION DISPLAY** 

Display shows

Open programming and select 717

2. Enter index number (e.g., 2)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter the desired access code via dial keypad (e.g., 3040506)

Press RIGHT soft key to enter and return to step 2 and enter another number

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** None

Related Items: MMC 210 Customer On/Off

> MMC 313 Assign PIN Code MMC 716 Network Code

PIN CODE

PIN CODE

PIN CODE <u>2</u>:3040506

## MMC: 718 MY AREA CODE

Not Used in the UK

#### MMC: 720 **COPY KEY PROGRAMMING**

DCS 🗸 CI ✓ CII ✓ 816 ✓ 408i ✓ 408 ✓

For duplicating key assignments from one keyset to another. This can be done on a per-station basis or on all stations, but not on a group of stations. A limitation is that the original and target keysets must be of the same type, e.g. both 24B keysets or both 12B keysets. A further condition is that a Euro keyset can only be copied to another Euro keyset, and a non-Euro type only to another non-Euro type.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

Used to clear previous entry HOLD

ANS/RLS Used to select ALL

**ACTION DISPLAY** 

1. Open programming and select 720 Display shows

[<u>2</u>01] COPY KEY FROM:NONE

2. Enter the station number to **copy to** (e.g., 205)

[<u>2</u>05] COPY KEY FROM:NONE

Press UP or DOWN keys to make selection and press RIGHT soft key to move cursor

3. Enter station number to **copy from** (e.g., 203) and cursor returns to step 2

Press UP or DOWN keys to make selection

4. Press RIGHT soft key to return to step 2

OR

Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

**Default Data:** None

Related Items: MMC 107 Key Extender

MMC 721 Save Station Key Programming **MMC 722 Station Key Programming** MMC 723 System Key Programming

[205] COPY KEY FROM:<u>2</u>03

# MMC: 721 SAVE STATION KEY PROGRAMMING

Prevents the loss of programmable keys on keysets when testing or replacement is required. First the data is saved and then the station can be replaced with another station type or the keys can be reprogrammed to other features. Once testing or replacement is completed, the data can be restored to the individual station, providing the same keyset type is used.

Options are SAVE and RESTORE.

Note: This program is not to be confused with MMC 315 (Set Relocation). MMC 721 is for saving and restoring the same electronic device type at that port.

#### PROGRAM KEYS

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 721
 Display shows

[<u>2</u>01] SAVE KEY RESTORE

2. Enter desired station number (e.g., 205)

[205] SAVE KEY <u>R</u>ESTORE

Press UP or DOWN key to make selection and press RIGHT soft key

3. Press UP or DOWN key to select function (e.g., SAVE)

[205] SAVE KEY <u>S</u>AVE

4. Press RIGHT soft key to enter and return to step 2

OR

Press TRSF to store and exit

ΟR

Press SPEAKER to store and advance to next MMC

Default Data: RESTORE

Related Items: MMC 107 Key Extender

MMC 722 Station Key Programming MMC 723 System Key Programming

## MMC: 722 STATION KEY PROGRAMMING

Used to customise programmable keys on individual keysets and add-on modules (AOMs). All systems are provided with default functions for some keys to provide basic operation. For example, keys 1 and 2 are set as CALL keys by default because it is recommended that these keys should always function as CALL keys (but see Note, below). Other keys can be programmed as described here. You can use the UP and DOWN keys to scroll through the selectable functions when programming keys (see table at the end of this MMC).

Functions can also be entered via the dial keypad. For example, to assign the OHVA function, key number 6 can be pressed three times. If the BOSS function is required, press 2 twice for the first letter B, and then use the UP or DOWN key to change the selection from BARGE to BOSS.

Note: 408/408i systems do not support AOMs and default key functions are different from other systems. For example, keys 1 and 2 are not set as CALL keys by default as these are not required.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 722
 Display shows

OR

For **408/408i** systems, display shows (but the programming procedure is the same as follows)

[<u>2</u>01] KEY (MAST)

 $01:CALL1 \rightarrow$ 

2. Enter station number (e.g., 205)

Press UP or DOWN key to make selection and press RIGHT soft key

[205] KEY (MAST)  $\underline{0}$ 1:CALL1  $\rightarrow$ 

3. If you have a 408/408i system, or if selected station has no AOM pair, go to step 4

[205] KEY (MAST) 01:CALL1  $\rightarrow$ 

Enter 0 for MAST, 1 for AOM1 or 2 for AOM2.

Press UP or DOWN key to make selection and press RIGHT soft key

4. Enter key number (e.g., 18)

OR

Press UP or DOWN key to make selection and press RIGHT soft key

OR

Press programmable key

[205] KEY (MAST) 18:NONE  $\rightarrow$ \_  Press dial key pad number to make selection OR
 Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor to step 6 to enter extender, if required, or to return to step 2 [205] KEY (MAST) 18:NONE →GPIK\_

If required, enter extender (e.g., 03)
 OR
 Press UP or DOWN key to make selection and press
 RIGHT soft key to return to step 2

[205] KEY (MAST) 18:NONE  $\rightarrow$ GPIK03

7. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: All systems (except 408/408i)—programmable keys 1 and 2 are set as CALL keys. You are advised not to change these. Defaults for 408/408i systems are shown in the 408/408i Installation Manual. Each programmable key can be reprogrammed with one of the functions listed below.

#### **Programmable Key Function Assignments**

(x means a function is not available)

		DCS/CII	816	408	408i
AAPLAY:	AUTO ATTND MESSAGE PLAY	✓	✓	X	Х
AAREC:	AUTO ATTND MESSAGE RECORD	✓	✓	X	X
AB:	ABSENCE	✓	✓	✓	✓
ABAND	ABANDON DATA	✓	✓	X	✓
ACCT:	ACCOUNT	✓	✓	<b>√</b>	✓
ALARM:	ALARM RING ANSWER	✓	✓	Х	Х
AN/RLS	ANSWER/RELEASE	✓	✓	✓	✓
BARGE:	BARGE-IN	✓	✓	✓	✓
BLOCK:	OHVA BLOCK	✓	✓	✓	✓
BOSS:	BOSS / SECRETARY	✓	✓	✓	✓
CALL:	CALL BUTTON	✓	✓	✓	✓
CAMP:	STATION CAMP ON	✓	✓	✓	✓
CANMG:	MESSAGE CANCEL	✓	✓	✓	✓
CBK:	CALLBACK	✓	✓	✓	✓
CLIP:	CLIP	✓	✓	χ	✓
CONF:	CONFERENCE	✓	✓	✓	✓
CR:	CALL RECORD	✓	X	Х	Х
CS:	UCD CALL WAITING STATUS	✓	✓	X	X
CSNR:	CLIP SAVE NUMBER REDIAL	✓	✓	Х	✓
DICT:	DICTATION	✓	✓	✓	✓
DIR:	DIRECTORY	✓	✓	<b>√</b>	✓
DLOCK:	DOOR LOCK	✓	✓	✓	✓
DND:	DO NOT DISTURB	✓	✓	✓	✓
DP:	DIRECT PICK UP	✓	✓	✓	✓
DROP:	TRANSFER CALL DROP	✓	✓	✓	✓
DS:	DIRECT STATION SELECT	✓	✓	✓	✓
DT:	DIRECT TRUNK SELECT	✓	✓	<b>√</b>	✓
EXTMIC:	EXTERNAL MICROPHONE	✓	✓	✓	✓
FAUTO:	FORCED AUTO ANSWER	✓	✓	<b>√</b>	✓
FLASH:	FLASH	✓	✓	✓	✓
FWRD:	CALL FORWARD	✓	√	✓	✓

		DCS/CII	816	408	408i
GPIK:	GROUP PICK UP	<b>V</b>	<b>√</b>	<b>√</b>	<b>√</b>
HDSET:	HEADSET MODE ON/OFF	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
HLDPK:	HOLD PICK UP	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
IG:	IN/OUT OF GROUP	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
INQIRE:	CLIP INQUIRE	<b>√</b>	<b>√</b>	Х	<b>√</b>
ISPY:	CLIP SPY	<b>√</b>	<b>√</b>	Х	<b>√</b>
LCR:	LEAST COST ROUTING	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
LISTN:	GROUP LISTENING	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
LNR:	LAST NUMBER REDIAL	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MMPA:	MEET ME PAGE ANSWER	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MMPG:	MEET ME PAGE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MSG:	MESSAGE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MUTE:	MUTE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
NEW:	NEW CALL	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
NIGHT:	NIGHT SERVICE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
NND:	CLIP NAME/NUMBER/DATE	<b>√</b>	<b>√</b>	Х	<b>√</b>
NXT:	CLIP NEXT	<b>√</b>	<b>√</b>	Х	<b>√</b>
OHVA:	OFF-HOOK VOICE ANNOUNCE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
OPER:	OPERATOR	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
PAGE:	PAGE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
PAGPK:	PICKUP PAGE HOLD	<b>√</b>	<b>√</b>	✓	<b>√</b>
PARK:	CALL PARK/RETRIEVE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
PAUSE:	PAUSE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
PMSG:	PROGRAMMED STATION MESSAGE	✓	<b>√</b>	✓	<b>√</b>
REJECT:	OHVA REJECT	✓	✓	<b>√</b>	<b>√</b>
RETRY:	AUTO REDIAL ON BUSY	✓	✓	✓	<b>√</b>
REVW:	REVIEW (CLIP)	✓	✓	Х	✓
SETMG:	SET MESSAGE W/O RING	✓	✓	✓	✓
SG:	STATION GROUP	✓	✓	<b>√</b>	<b>√</b>
SNR:	SAVED NUMBER REDIAL	✓	✓	✓	✓
SP:	SUPERVISOR OF UCD	✓	✓	Χ	χ
SPD:	SPEED DIAL	✓	✓	✓	✓
SPKR:	SPEAKER	✓	✓	✓	✓
STORE:	STORE (CLIP)	✓	✓	χ	<b>√</b>
TG:	TRUNK GROUP	<b>√</b>	✓	✓	✓
TIMER:	TIMER	✓	✓	<b>√</b>	✓
TRSF:	TRANSFER	✓	✓	✓	✓
UA:	UNIVERSAL ANSWER	✓	✓	✓	<b>√</b>
VDIAL:	VOICE DIALLER ACCESS	✓	χ	Х	χ
VG:	VOICE MAIL GROUP	✓	X	χ	χ
VMADM:	VOICE MAIL ADMINISTRATION	<b>√</b>	χ	χ	Х
VMAME:	VOICE MAIL ANSWERING MACHINE	✓	х	х	х
	EMULATION				
VM:	VOICE MAIL MEMO	✓	χ	X	χ
VMMSG:	VOICE MAIL MESSAGE	✓	Х	X	X
VREC:	RECORD KEY FOR VOICE DIALLER	✓	Х	X	X
VT:	VOICE MAIL TRANSFER	✓	✓	✓	✓

Related Items: MMC 107 Key Extender

### MMC: 723 SYSTEM KEY PROGRAMMING

This MMC is similar to MMC 722, *Station Key Programming*. The difference is that MMC 723 programs keys for **all** stations rather than individual stations.

All systems are provided with default functions for some keys to provide basic operation. For example, keys 1 and 2 are set as CALL keys by default because it is recommended that these keys should always function as CALL keys (but see Note, below). Other keys can be programmed as described here. You can use the UP and DOWN keys to scroll through the selectable functions when programming keys (see table at the end of this MMC).

Functions can also be entered via the dial keypad. For example, to assign the OHVA function, key number 6 can be pressed three times. If the BOSS function is required, press 2 twice for the first letter B, and then use the UP or DOWN key to change the selection from BARGE to BOSS.

Note: Default key functions are different for 408/408i systems compared to all other systems. For example, keys 1 and 2 are not set as CALL keys by default as these are not required.

Programming in MMC 723 is also done on the basis of keyset type (12-button, 24-button, etc).

#### TYPE OF SET

Dial	DCS/CII/816	408/408i
0	24-BTN	24-BTN
1	12-BTN	24-BTN EURO
2	6-BTN	12-BTN
3	-	6-BTN
4	48-BTN AOMS	28-BTN
5	-	18-BTN
6	28-BTN	8-BTN
7	18-BTN	24B SIMPLE
8	8-BTN	

#### PROGRAM KEYS

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 723
 Display shows

OR

For **408/408i** systems, display shows (but programming procedure is the same as follows)

TYPE:  $\underline{2}4$  BTN SETS 01: CALL1 $\rightarrow$ 

ΟR

TYPE: $\underline{2}4$  BTN SETS 01:DT71  $\rightarrow$ 

Enter keyset type via dial keypad, using table above (e.g.,1) OR

Press UP or DOWN key to make selection and press RIGHT soft key

TYPE:  $\underline{1}$ 2 BTN SETS 01: CALL1 $\rightarrow$ 

3. Enter key number (e.g., 12)

OR

Press UP or DOWN key to make selection and press RIGHT soft key

TYPE:12 BTN SETS  $\underline{1}2:DS \rightarrow$ 

TYPE:12 BTN SETS

 $\rightarrow \underline{G}PIK$ 

 $\rightarrow$ GPIK<u>0</u>3

12:DS

12:DS

4. Press dial keypad to select function

OF

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor to step 5 to enter extender, if required

OR

Press LEFT soft key to return to step 3

TYPE:12 BTN SETS

5. If required, enter extender (e.g.,03)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

6. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

Default Data: See MMC 722.

### **Programmable Key Function Assignments**

(x means a function is not available)

		DCS/CII	816	408	408i
AAPLAY:	AUTO ATTND MESSAGE PLAY	✓	✓	X	X
AAREC:	AUTO ATTND MESSAGE RECORD	✓	✓	χ	Х
AB:	ABSENCE	✓	✓	<b>√</b>	✓
ABAND	ABANDON DATA	✓	<b>√</b>	χ	✓
ACCT:	ACCOUNT	✓	✓	✓	✓
ALARM:	ALARM RING ANSWER	✓	✓	Х	X
AN/RLS	ANSWER/RELEASE	<b>√</b>	✓	<b>√</b>	✓
BARGE:	BARGE-IN	✓	✓	✓	✓
BLOCK:	OHVA BLOCK	✓	✓	✓	✓
BOSS:	BOSS / SECRETARY	<b>√</b>	✓	<b>√</b>	✓
CALL:	CALL BUTTON	✓	<b>✓</b>	✓	✓
CAMP:	STATION CAMP ON	✓	<b>✓</b>	✓	✓
CANMG:	MESSAGE CANCEL	✓	<b>√</b>	<b>√</b>	✓
CBK:	CALLBACK	✓	<b>✓</b>	<b>√</b>	✓
CLIP:	CLIP	✓	<b>✓</b>	X	✓
CONF:	CONFERENCE	✓	<b>√</b>	<b>√</b>	✓
CR:	CALL RECORD	✓	X	X	X
CS:	UCD CALL WAITING STATUS	✓	<b>√</b>	X	X
CSNR:	CLIP SAVE NUMBER REDIAL	✓	<b>✓</b>	X	✓
DICT:	DICTATION	✓	✓	✓	✓
DIR:	DIRECTORY	✓	✓	<b>√</b>	✓
DLOCK:	DOOR LOCK	✓	✓	<b>√</b>	✓
DND:	DO NOT DISTURB	✓	✓	<b>√</b>	✓
DP:	DIRECT PICK UP	✓	<b>√</b>	<b>√</b>	✓

		DCS/CII	816	408	408i
DROP:	TRANSFER CALL DROP	<b>√</b>	✓	<b>√</b>	✓
DS:	DIRECT STATION SELECT	✓	✓	✓	<b>√</b>
DT:	DIRECT TRUNK SELECT	✓	<b>√</b>	<b>√</b>	<b>√</b>
EXTMIC:	EXTERNAL MICROPHONE	✓	✓	✓	<b>√</b>
FAUTO:	FORCED AUTO ANSWER	✓	<b>√</b>	<b>√</b>	<b>√</b>
FLASH:	FLASH	✓	<b>√</b>	<b>√</b>	<b>√</b>
FWRD:	CALL FORWARD	✓	<b>√</b>	<b>√</b>	<b>√</b>
GPIK:	GROUP PICK UP	✓	<b>√</b>	✓	<b>√</b>
HDSET:	HEADSET MODE ON/OFF	✓	<b>√</b>	<b>√</b>	<b>√</b>
HLDPK:	HOLD PICK UP	✓	<b>√</b>	<b>√</b>	<b>√</b>
IG:	IN/OUT OF GROUP	✓	<b>√</b>	✓	<b>√</b>
INQIRE:	CLIP INQUIRE	✓	✓	Х	<b>√</b>
ISPY:	CLIP SPY	<b>√</b>	<b>√</b>	Х	<b>√</b>
LCR:	LEAST COST ROUTING	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
LISTN:	GROUP LISTENING	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
LNR:	LAST NUMBER REDIAL	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MMPA:	MEET ME PAGE ANSWER	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MMPG:	MEET ME PAGE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MSG:	MESSAGE	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
MUTE:	MUTE	1	<u>√</u>	1	<b>√</b>
NEW:	NEW CALL	· /	<u> </u>	1	<b>√</b>
NIGHT:	NIGHT SERVICE	1	<u>√</u>	<b>√</b>	<b>√</b>
NND:	CLIP NAME/NUMBER/DATE	\ \ \ \ \		X	<b>√</b>
NXT:	CLIP NEXT	· /	<u> </u>	X	· ✓
OHVA:	OFF-HOOK VOICE ANNOUNCE	· /		· · ·	√ ·
OPER:	OPERATOR	· /		· ✓	√ ·
PAGE:	PAGE	<del>                                     </del>	<del></del>	<i>\</i>	<i>'</i>
PAGPK:	PICKUP PAGE HOLD	· /		<i>\</i>	· ✓
PARK:	CALL PARK/RETRIEVE	<del>                                     </del>	<del></del>	<i>\</i>	<i>'</i>
PAUSE:	PAUSE	· /		· ✓	√ ·
PMSG:	PROGRAMMED STATION MESSAGE	+ -	<u> </u>	<i>\</i>	<b>√</b>
REJECT:	OHVA REJECT	<del>                                     </del>	<u> </u>	<b>√</b>	<b>√</b>
RETRY:	AUTO REDIAL ON BUSY	\ \ \ \ \	<u> </u>	<b>√</b>	<b>√</b>
REVW:	REVIEW (CLIP)	\ \ \ \ \	<u>√</u>	X	<b>√</b>
SETMG:	SET MESSAGE W/O RING	<b>√</b> ✓	<u>√</u>	<b>→</b>	<b>√</b>
SG:	STATION GROUP	\ \ \ \ \	<u>√</u>	<b>√</b>	<b>√</b>
		<b>→</b> ✓	<u>√</u>	<b>√</b>	<b>√</b>
SNR:	SAVED NUMBER REDIAL	<b>√</b> √	<u>√</u>	X	X
SP: SPD:	SUPERVISOR OF UCD	<b>√</b> √	<u>√</u>	<b>^</b>	<i>^</i>
	SPEED DIAL	<b>√</b> ✓	<b>√</b>	<b>√</b>	<b>√</b>
SPKR:	SPEAKER	<b>√</b> ✓	<u>√</u>	X	<b>√</b>
STORE:	STORE (CLIP)	<b>√</b>	<u>√</u>	<b>^</b>	<b>√</b>
TG:	TRUNK GROUP				
TIMER:	TIMER	<i>J</i>	√ √	✓ ✓	√ 
TRSF:	TRANSFER	<b>√</b> ✓	<b>√</b>	<b>√</b>	√ √
UA:	UNIVERSAL ANSWER				
VDIAL:	VOICE DIALLER ACCESS	<b>√</b>	X	X	X
VG:	VOICE MAIL GROUP	<b>√</b>	X	X	X
VMADM:	VOICE MAIL ADMINISTRATION	✓	X	X	X
VMAME:	VOICE MAIL ANSWERING MACHINE EMULATION	✓	X	x	X
VM:	VOICE MAIL MEMO	✓	Х	Х	Х
VMMSG:	VOICE MAIL MESSAGE	<b>√</b>	X	Х	Х
VREC:	RECORD KEY FOR VOICE DIALLER	✓	Х	Х	Х
VT:	VOICE MAIL TRANSFER	✓	✓	<b>√</b>	<b>√</b>

Related Items: MMC 107 Key Extender

## MMC: 724 DIAL NUMBERING PLAN DCS 7 CI 7 CII 7 816 7 4081 7 408 7

The system comes with a range of acceptable numbering plans set as default. This MMC allows the system installer to customise feature codes and dialling plans. An error message is also provided in case an access/feature code is duplicated.

The following options can be selected. (N/A=not applicable.)

Option	Option Description			
	-	DCS/CII	816	408/408i
STN DIAL NO.	Determines the station port dialling numbers	0	0	0
TRK DIAL NO.	Determines the trunk port dialling numbers	1	1	1
AA/VD DIAL NO. (816=AA DIAL NO.)	Determines the auto attendant/voice dialler port dialling numbers	2	2	N/A
MISC DIAL NO.	Determines the miscellaneous port dialling numbers (e.g. MOH)	3	3	2
STNG DIAL NO.	Determines the station group dialling numbers	4	4	3
TRKG DIAL NO.	Determines the trunk group dialling numbers	5	5	4
FEAT DIAL NO.	Determines the feature codes	6	6	5
S0 STN DIAL NO.	Determines the S0 station dialling number	7	7	6*
DECT STN DIAL NO.	Determines the DECT station dialling numbers	8	N/A	N/A

<sup>\* 408</sup>i systems only

If changing feature codes using the FEAT DIAL NO option, you can use the UP and DOWN keys to scroll through selectable features. Features can also be entered via the dial keypad. For example, for OHVA, the number 6 would be pressed three times. If Block Code is required, press 2 twice for BARGE and then use the UP key to select BLOCK. **The example shown below describes the use of this option.** 

### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

**ACTION DISPLAY** 

1. Open programming and select **724** Display shows (e.g. for Compact II) STN DIAL NUMBER BASE01:201  $\rightarrow$ 

2. Enter option number 0-8 (e.g., 6)

FEAT DIAL NUMBER ABAND:  $64 \rightarrow$ 

Press UP or DOWN key to make selection and press RIGHT soft key.

FEAT DIAL NUMBER

3. Use dial keypad to select feature (e.g. DICT)

DICT :NONE→

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

> FEAT DIAL NUMBER DICT :NONE→68

4. Enter digits (e.g., 68) via dial keypad

5. Press LEFT soft key to enter change and continue to make changes

OR

Press RIGHT soft key to enter and return to step 2

If an error message appears indicating duplication of access code:

Enter 1 for YES (change) OR 0 for NO (no change)

SAME DIAL EXIST CHANGE? Y:1,N:0

> SNR SPEED

UA

VDIAL

VMADM

VMAME

VMMSG **VREC** 

**WCOS** 

VMMEMO

17

16

67

681

None

None

None None

682

59

6. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

**Default Data: Feature Codes** 

ABAND	64	HDSET	None
ABS	None	HLDPK	12
ACCT	47	HOLD	11
ALMCLR	57	IG	53
AUTH	*	LCR	#
BARGE	None	LISTN	None
BLOCK	None	LNR	19
BOSS	None	MMPA	56
CAMP	45	MMPG	54
CANMG	42	MSG	43
CBK	44	MYGRPK	None
CONF	46	NEW	None
CR	None	NIGHT	None
DICT	None	OHVA	None
DIR	None	OPER	0 (9)
DIRPK	65	PAGE	55
DISALM	58	PAGPK	10
DLOCK	13	PARK	None
DND	40	PAUSE	None
DNDOVER	None	PMSG	48
FAUTO	14	REJECT	None
FLASH	49	SELFID	None
FWD	60	SETMG	41
GRPK	66	SLTMMC	15

Related Items: All programs and features

### MMC: 725 SMDR OPTIONS

Allows the system administrator to select the information to be printed on the SMDR report. The following options may be selected. All have YES/NO options (YES=print) except where a new value or directory name is required.

00	PAGE HEADER	Determines whether a page header prints at the top of each page. This would normally be turned off if SMDR is being sent to a call accounting machine.
01	LINE PER PAGE	Selects the length of each page to determine when to print the SMDR header. The number of lines is in the range 01–99.
02	INCOMING CALL	Determines whether incoming calls print on SMDR.
03	OUTGOING CALL	Determines whether outgoing calls print on SMDR.
04	AUTHORISE CODE	Determines whether authorisation codes print on SMDR.
05	SMDR START TIME	Determines whether valid calls will include the minimum call time in total call duration (set in MMC 501).
06	IN/OUT GROUP	Allows a message, IN GROUP or OUT GROUP, to be printed in the Digits Dialled column each time a station enters or leaves a group.
07	DND CALL	Allows a message, DND ON or DND OFF, to be printed in the Digits Dialled column each time a station enters or leaves DND.
08	WAKE-UP CALL	Determines whether stations receiving an alarm reminder call print on SMDR.
09	DIRECTORY NAME	Allows the system administrator to enter a 16-character name which will appear on the SMDR header.
10	CALLER ID DATA	Can be selected to print CLIP data received from the C.O. on incoming ISDN calls. This option requires the use of a 132-column printer or an 80-column printer set for condensed print. (Not available on 408 systems.)
11	ABANDON CALL	If this option is set to YES, unanswered calls will print on SMDR. (Not available on 408 systems.)
13	NO. OF DIAL MASK	Number of dialled digits not to be printed (00-18)
14	DID NUM/NAME	Determines whether DDI number and name print on SMDR. (Not available on 408 systems.)

The DIRECTORY NAME that appears on the SMDR header is written using the keypad. Pressing a key selects a character and moves the cursor to the next position. For example, if the directory name is "SAM SMITH," press the number "7" four times to get the letter "S." Now press the number "2" once to get the letter "A." Continue selecting characters from the keypad to complete the name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, and enter the new character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!		?		,	%	\$	-	<	^	/	=
[	]	@	٨	(	)	-	+	{	}		;	II	$\rightarrow$	`

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper and lower case text.

### Example 1: Switching options on (yes=print) or off (no=do not print)

ACTION DISPLAY

 Open programming and select 725 Display shows

2. Dial the option number (e.g. 00) OR

Use the UP and DOWN keys to scroll through options and press RIGHT soft key

Use the UP and DOWN keys to select YES or NO and press the RIGHT soft key to save the data and return to step 2

 After all desired options have been selected and set, press TRSF to exit OR

Press SPEAKER to exit and advance to next MMC

DISFLAT

<u>P</u>AGE HEADER PRINT : YES

PAGE HEADER PRINT : <u>Y</u>ES

<u>P</u>AGE HEADER PRINT : NO

Example 2: Changing no. of lines per page

ACTION

 Open programming and select 725 Display shows

Dial the option number 01
 OR
 Use the UP and DOWN keys to select and press
 RIGHT soft key

 Enter the number of lines per page in the range 01–99 (e.g., 50)
 OR

Use the UP and DOWN keys to change the number of lines and press the RIGHT soft key to save the data and return to step 2

<u>P</u>AGE HEADER PRINT : YES

**DISPLAY** 

LINE PER PAGE <u>6</u>6 LINE / PAGE

LINE PER PAGE 50 LINE / PAGE  After all desired options have been selected and set, press TRSF to exit OR Press SPEAKER to exit and advance to next MMC

1 1633 31 EARCEN to CAR and davance to fick wil

### **Default Data:**

Page Header: Yes **DND Call:** Yes Line Per Page: 66 Wake-Up Call: Yes Incoming Call: **Directory Name:** Yes None Caller ID Data: Outgoing Call: Yes Yes **Authorise Code:** Yes **Abandon Call:** Yes SMDR Start Time: Yes No. of Dial Mask: 00 DID Num/Name: In/Out Group: Yes Yes

Related Items: MMC 300 Customer On/Off Per Station

### MMC: 726 VM/AA OPTIONS

DCS | **/** | CI | **/** | CII | **/** | 816 | **/** | 408i | **/** | 408 | **/** 

Provides a flexible means of setting in-band signalling for voice mail or auto attendant parameters. There are eight main options for programming and several sub-options to customise the application. Simple YES/NO, numeric and alpha characters are required for setting VM/AA.

The following options may be selected for VM/AA operation:

0	EX	T FOR DN1	DTMF information for the station that called the VM/AA port station which is forwarded to VM/AA port.		
1	TR	K FOR DN1	DTMF information for the trunk that called the VM/AA port.		
2	EX	T FOR DN2	DTMF information for the station that originated the cal to a station which is forwarded to a VM/AA port.		
3	TR	K FOR DN2	DTMF information for the trunk that called a station forwarded to a VM/AA port.		
4	SE	PARATOR	In cases where DN2 is used, this specific digit is sent between the DN1 and the DN2 information. Both DN1 and DN2 must be set to YES for SEPARATOR to be sent.		
5	DIS	SCONNECT SIGNAL	This signal is sent when the calling station or C.O. line hangs up.		
6	CA	LL TYPE ID	Under this VM/AA option are several customising applications:		
	0	DIRECT CALL	A call originating directly from another station in the system.		
	1	ALL FWD CALL	This indicates that a call was forwarded to the VM/AA port from a station with CALL FORWARD ALL set.		
	2	BSY FWD CALL	This indicates that a call was forwarded to the VM/AA port from a station with CALL FORWARD BUSY set.		
	3	NOA FWD CALL	This indicates that a call was forwarded to the VM/AA port from a station with CALL FORWARD NO ANSWER set.		
	4	RECALL	A call is recalling the VM/AA port after being transferred and not answered.		
	5	DIR TRK CALL	A C.O. call has gone directly to VM/AA (e.g., trunk 717 DIL to VM/AA).		
	6	OVERFLOW	A call has OVERFLOWED to the VM/AA port from a station group.		
	7	DID CALL	A DDI call has called the VM/AA port.		
	8	MESSAGE CALL	A message button or message reply feature code has been used to call the VM/AA port.		
7	PR	OGRESS TONE ID	DTMF digits can be sent in place of normal system tones. Digits can be assigned to the following tones:		

#### **TONES**

- 0. DIAL TONE
- 1. BUSY TONE
- 2. RINGBACK TONE
- 3. DND NO MORE
- 4. HDSET ANSWER
- 5. SPKER ANSWER

Note: The call progress tones will automatically be set to the default values if the SMDI VMS SET option in MMC 210 is turned on.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

SOFT KEYS

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used in some fields where a value is entered or deleted.

"A" Used to input alpha character "A"
"B" Used to insert alpha character "B"
"C" Used to insert alpha character "C"

Keys "A"-"F" are keys #19-24 (24B keysets) or keys #7-12 (12B keysets) or keys #1-6 (6B keysets)

ACTION DISPLAY

1. Open programming and select **726**Display shows

EXT FOR DN1
YES

2. Enter the option number from above list (e.g., 4— for other options, see steps 4–11)

OR

Press UP or DOWN key to make selection Press LEFT soft key to move cursor

3. Enter 1 for YES or 0 for NO

Press UP or DOWN key for selection Press RIGHT soft key to return to step 2

4. If option 0 is selected at step 2

5. If option 1 is selected at step 2

6. If option 2 is selected at step 2

7. If option 3 is selected at step 2

<u>S</u>EPARATOR NO

SEPARATOR <u>Y</u>ES

EXT FOR DN1 YES

TRK FOR DN1 YES

EXT FOR DN2 <u>N</u>O

TRK FOR DN2 NO If option 4 is selected at step 2
 (A valid entry consists of digits 0–9 or alpha characters A–C)

SEPARATOR NO

If option 5 is selected at step 2
 (A valid entry consists of digits 0-9 or alpha characters A-C)

DISCONECT SIGNAL C

If option 6 is selected at step 2
 (A valid entry consists of digits 0–9 or alpha characters A–C)
 See above list under CALL TYPE ID options list

CALL TYPE ID DIRECT CALL : <u>N</u>O

If option 7 is selected at step 2

 (A valid entry consists of digits 0–9 or alpha characters A–C)
 See above list under PROGRESS TONE ID

PROGRESS TONE ID <u>D</u>IAL TONE :<u>N</u>O

12. Press TRSF to store and exitORPress SPEAKER to store and advance to next MMC

#### **Default Data:**

**EXT FOR DN1 = Yes** TRK FOR DN1 = Yes EXT FOR DN2 = NoTRK FOR DN2 = NoSEPARATOR = NoDISCONNECT SIGNAL = C**CALL TYPE ID:** DIRECT CALL ALL FWD CALL BSY FWD CALL 3 NOA FWD CALL 4 RECALL DIR TRK CALL 6 OVERFLOW DDI CALL MESSAGE CALL

PROGRESS TONE ID = No (for all)

Related Items: MMC 207 Assign VM/AA Port

## MMC: 727 SYSTEM VERSION DISPLAY DCS 7 CI 7 CII 7 816 7 408 7

**This is a read-only MMC**. Used for system card version and date display only. The first display is the system ROM version. Press UP or DOWN key to show versions for other cards installed.

Version displays take the format:

YY.MM.DD Version #

Where YY=Year, MM=Month, DD=Day, Version #= version number (e.g. V1.00)

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options SPEAKER Used to advance to next MMC

ACTION DISPLAY

Open programming and select 727
 Display shows date and version

2. Press UP or DOWN key to select other installed cards (e.g. Misc card)

Press TRSF to exit
 OR
 Press SPEAKER to advance to next MMC

ROM VERSION '01. 02. 16. V6.25

MISC. VER:MISC '96. 10. 02 V3.0

Note: If a particular card is not installed, the LCD shows either 'NO {card type} CARD' or 'NO INSTALL CARD.' If there is no version data, you see 'NO VERSION DATA'.

Default Data: Installed card version and date

## MMC: 728 CLIP TRANSLATION TABLE DCS 7 CI 7 CII 7 816 7 408i 7 408 X

Allows the system administrator or technician to associate a CLIP number received from the central office with a name programmed in this translation table. If there is no match between a received number and a name in this table, "no CLIP name" is displayed.

**DCS** – translation table consists of 250 entries, each comprising an 11-digit telephone number and a 16-digit name.

**Compact II and 816** – translation table consists of 200 entries, each comprising a 16-digit telephone number and a 16-digit name.

**408i** – translation table consists of 100 entries, each comprising a 14-digit telephone number and a 16-digit name.

Names are written using the keypad. Each key press selects a character and moves the cursor to the next position. For example, if the name is "SAM SMITH", press the number "7" four times to get the letter "S". Now press the number "2" once to get the letter "A" Continue selecting characters from the keypad to complete your name. Press the programmable "A" key to toggle between upper and lower case text.

Tip: When the character you want is on the same key as the previous character you typed in, press the UP key to move the cursor to the right, then select the character.

The # key can be used for the following special characters (in sequence of key presses):

#	space	&	!	:	?		,	%	\$	-	<	>	/	=
]	]	@	٨	(	)	1	+	}	}		;	=	$\rightarrow$	`

#### **PROGRAM KEYS**

UP & DOWN
KEYPAD
Used to enter selections
SOFT KEYS
Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

"A" Key #19 (24B keyset) or key #7 (12B keyset) or key #1 (6B keyset)

toggles upper and lower case text.

**ACTION** 

Open programming and select 728
 Display shows first entry

CLIP XLAT (<u>0</u>01) DGT:

2. Dial entry number (e.g., 005) OR

CLIP XLAT (005) DGT:\_

**DISPLAY** 

Press UP or DOWN key to select and press RIGHT soft key

3. Enter telephone number and press RIGHT soft key to advance to name entry

CLIP XLAT (005) DGT:305426410<u>0</u>

Enter telephone number and press LEFT soft key to return to step 2

 Enter associated name as described above and press RIGHT or LEFT soft key to return to step 2 OR

CLIP XLAT (005) SAMSUNG TELECOMS

Press SPEAKER to save and advance to next MMC OR

Press TRSF to save and exit programming

Default Data: None

### MMC: 730 AA RECORD GAIN

Used to control AA record gain. Note that AA card port numbers differ between systems (see Part 2, section 2.3, *System Configuration: Quick Reference*).

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 730
 Display shows (e.g. for Compact II / 816)

2. Dial AA number (first port in card, e.g 385)

Press UP or DOWN to select and press RIGHT soft key

Press UP or DOWN to select record gain and press RIGHT soft key

 Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC.

[<u>3</u>81] AAREC.GAIN REC.GAIN:+0.0

[385] AAREC.GAIN REC.GAIN:+<u>0</u>.0

[385] AAREC.GAIN REC.GAIN: <u>+</u>1.0

Default Data: +0.0 dB

## MMC: 731 AA RAM CLEAR DCS 7 CI 7 816 7 408i 7 408 7

Used for clearing AA RAM on a per-AA card basis. The system only accepts the first port as a port field and the LCD shows its selection. This will erase the whole message that has been programmed previously on the selected card.

Note that AA card port numbers differ between systems (see Part 2, section 2.3, System Configuration: Quick Reference).

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 731
 Display shows (e.g. for Compact II / 816)

[<u>3</u>81] RAM CLEAR CLR RECORDED?NO

2. Dial AA number (e.g. 381) OR

Press UP or DOWN to make selection and press RIGHT soft key

[381] RAM CLEAR CLR RECORDED?NO

3. Dial 0 (No) or 1 (Yes)

Press UP or DOWN to make selection and press RIGHT soft key

[381] RAM CLEAR CLR RECORDED?<u>Y</u>ES

4. Dial 0 (No) or 1 (Yes) to confirm selection OR

Press UP or DOWN to make selection and press RIGHT soft key

5. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[381] RAM CLEAR ARE YOU SURE?<u>Y</u>ES

Default Data: None

## MMC: 732 AA TRANSLATION TABLE

This command gives more flexibility to the system by compiling a digit to Plan or Destination Translation Table, which performs the translation from dialled digit(s) into *destination parts*. Destination parts can be a station number, station group, REPEAT, Change Greeting Message Code or AA Plan Table.

If you select REPEAT by pressing the "B" key in the destination field, dialled digits may be by-passed without translating.

### **Number of Table Entries**

AA Trans Tables 01 and 02 can have up to 100 entries each (but only 50 each on 816 systems). Tables 03--12 have up to 25 entries.

- If you press the "A" key in the destination field, you can enter AA TRANS NO.
- If you press the "B" key you can enter REPEAT.
- If you press the "C" key you can enter CHANGE GREETING MESSAGE CODE.
- If you press the "D" key, this takes the call to voice mail.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 732
 Display shows (note: number of entries for table 01 may show as "001" or "01", etc. depending on system)

AA TRANS TB ( $\underline{0}$ 1) 001:0  $\rightarrow$  500

Dial TABLE number (01–12, e.g. 02)
 OR
 Press UP or DOWN
 Press RIGHT soft key

AA TRANS TB ( $\underline{0}$ 2) 001:  $\rightarrow$ NONE

 Dial ENTRY number 001–100 (or 01–50) (see Number of Table Entries, above), e.g 002 OR Press UP or DOWN AA TRANS TB (02)  $\underline{0}$ 02:  $\rightarrow$ NONE

Enter Dial DIGIT (e.g. 2\*\*)
 Press RIGHT soft key

Press RIGHT soft key

AA TRANS TB (02) 002:2\*\*  $\rightarrow$ 

 Dial Destination (e.g. 201) OR Press UP or DOWN Press RIGHT soft key AA TRANS TB (02)  $002:2** \rightarrow 20\underline{1}$ 

6. Press TRSF to store and exit OR Press SPEAKER to store and advance to next MMC

Default Data: Table 01

Related Items: MMC 733 AA Plan Table

## MMC: 733 AA PLAN TABLE DCS CI X CII V 816 V 4081 X 408 X

Used to call up the customer-recorded and pre-recorded messages into plans compiled in MMC 732, AA Translation Table. Pre-recorded messages listed below can be applied and destinations can be programmed as required. Specific ports are programmed in MMC 735, AA Use Table.

There are a total of 64 messages on an AA card:

- 48 messages are to be recorded by the user (01-48),
- 16 messages are pre-recorded in ROM on the card (49-64).

### Options are as follows:

Dial	Option	Value	Description
00	DAY MSG	01-64	Introduction message during Day Mode
01	NIGHT MSG	01-64	Introduction message during Night Mode
02	ALTER MSG	01-64	Emergency message
03	INVLID MSG	01-64	Message when an invalid digit is dialled
04	NO ANS MSG	01-64	Message when there is no reply from the
			destination
05	XFER MSG	01-64	Transfer notifying message
06	BUSY MSG	01-64	Message on busy reply
07	NO STN MSG	01-64	Message on retrial
80	NO ACT MSG	01-64	Message on no action
09	CAMP ON	On/Off	Allow camp-on to busy extension
10	ANS DELAY	01-10	Answer Delay
11	RETRY CNT	0-5	No of times the AA will try to connect before routing
			to final destination.
12	TRANS TABLE	01-12	Assigning associated TRANS TABLE
13	BUSY DEST	Dest.	Alternative destination on busy
14	NO ANS DEST	Dest.	Alternative destination on no answer
15	NO ACT DEST	Dest.	Default destination on no action
16	INVALID DEST	Dest.	Default destination on invalid action

There is a total of 12 tables (01-12) in the system, but not all tables have to be used.

**DESTINATION:** STATION, STATION GROUP, AA PLAN NO, REPEAT.

### **PROGRAM KEYS**

UP & DOWN	Used to scroll through options
KEYPAD	Used to enter selections
SOFT KEYS	Move cursor left and right
SPEAKER	Used to store data and advance to next MMC
HOLD	Used to clear previous entry

soft key

ACTION DISPLAY

Open programming and select 733
 Display shows

AA PLAN PROG<u>(0</u>1) DAY MSG :49

 Dial AA PLAN TABLE number (01 – 12, e.g 02) OR AA PLAN PROG(<u>0</u>2) DAY MSG :49

Press UP or DOWN to select and press RIGHT soft key

AA PLAN PROG(02) NIGHT MSG :49

 Dial attribute number from above table (e.g. 01) OR Press UP or DOWN to select and press RIGHT

> AA PLAN PROG(02) <u>N</u>IGHT MSG :01

Dial value (e.g 01)
 OR
 Press UP or DOWN to select and press RIGHT soft key

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: DAY MSG : 49

NIGHT MSG : 49 ALTER MSG : NONE INVLID MSG : 64 NO ANS MSG : 51 XFER MSG : 53 **BUSY MSG** : 52 NO STN MSG : 50 NO ACT MSG : 59 CAMP ON : OFF ANS DELAY TIME : 01 SEC RETRY CNT : 3 TRANS TABLE : 01 **BUSY DEST** : 500 **NO ANSWER DEST** : 500 NO ACT DEST : 500

Related Items: MMC 732 AA Translation Table

**INVALID DEST** 

MMC 734 AA Message Match

: 500

## MMC: 734 AA MESSAGE MATCH

Allows up to five messages to be grouped together into a single transmission with its own identification number.

For example,  $05+07+13+16+64 = \mathbf{01}$  (identification number).

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 734
 If an AA card is fitted the following display will appear

AA MSG MATCH(01) 01

 Dial the desired MSG identification (link) number 01-64 (e.g. 05)

OR

Press UP or DOWN to select and press RIGHT soft key

AA MSG MATCH(01) 05+

3. Dial MSG numbers (01 - 64 ) recorded in AA card (up to 5)

OR

Press UP or DOWN to select and press RIGHT soft key

(MMC will automatically insert '+' as a delimiter)

4. Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

AA MSG MATCH(01) 05+07+13+16+64

Default Data: MSG index number

## MMC: 735 AA USE TABLE DCS 7 CI 7 S16 7 408 7 408 7

Assigns an AA PLAN TABLE to either an individual AA port or an AA group.

AA Plan Numbers are in the range 01 to 12.

Note that AA card port numbers differ between systems (see Part 2, section 2.3, *System Configuration: Quick Reference*).

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 735
 Display shows (e.g. for Compact II)

2. Dial AA number or AA group pilot number (e.g. 382)

Press UP or DOWN to select and press RIGHT soft key

Dial AA PLAN number (e.g. 02)
 OR
 Press UP or DOWN to select and press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC.

Default Data: Plan 01

Related Items: None

[<u>3</u>81]AA PLAN PLAN NO : 01

[382]AA PLAN PLAN NO : <u>0</u>1

[<u>3</u>82]AA PLAN PLAN NO : 02

## MMC: 736 ASSIGN AA MOH DCS 7 CI 7 CII 7 816 7 4081 7 408 7

Allows an AA MSG to be used as a Music-On-Hold (MOH) source.

Note that AA card port numbers differ between systems (see Part 2, section 2.3, System Configuration: Quick Reference).

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEY

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

1. Open programming and select **736** Display shows (e.g. DCS)

2. Press RIGHT soft key to select MOH message

3. Dial AA message number for MOH (01 – 64, e.g. 20)

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

[3958]SET AAMOH MOH MSG: NOT USE

[3958]SET AAMOH MOH MSG: <u>N</u>OT USE

[3958]SET AAMOH MOH MSG: <u>20</u>

Default Data: NOT USE

## MMC: 737 DECT SYSTEM CODE DCS 7 CI 7 CII 7 816 X 408 X

Used to identify your DECT system and the handsets you register with your system.

The DECT System Code for your system is made up of two fields: the *System ID* which is three hexadecimal digits in the range 001 to 999; and the *Auth Code* (short for Authentication Code) which is four hexadecimal digits in the range 0000 to 9999. The default values are 000 and FFFF respectively.

### Important:

You must use this MMC to change the default values for the values you have been provided with by your supplier. If you do not change the defaults you will not be able to register handsets.

Once you have entered your new System ID and Auth Code using this MMC you can then begin registering your handsets with the Auth Code. The system checks the Auth Code entered for each handset against the DECT Auth Code. If it is the same, the registration procedure continues; otherwise, the DCS rejects the registration procedure.

Caution: Only the system administrator and/or installer should be allowed access to change the DECT System Code and register handsets.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 737 Display shows

Press RIGHT soft key to move cursor and enter AUTH CODE via dial keypad (eg 1234)

3. Press RIGHT soft key and press VOL UP or DOWN to select SYSTEM ID

4. Press RIGHT soft key to move cursor and enter SYS-TEM ID via dial keypad (eg 567)

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: Auth Code FFFF System ID 000

(These values must be changed by the installer)

DECT SYSTEM CODE <u>A</u>UTH CODE : FFFF

DECT SYSTEM CODE AUTH CODE : 123<u>4</u>

DECT SYSTEM CODE SYSTEM ID: 000

DECT SYSTEM CODE SYSTEM ID : 56<u>7</u>

Related Items:	MMC 738	DECT Clear Registration
	MMC 739	BSI Download
	MMC 741	BSI Card Restart
	MMC 742	BSI Status
	MMC 743	DBS Status
	MMC 744	BSI Registration On/Off
	MMC 745	BSI Carrier

## MMC: 738 DECT CLEAR REGISTRATION DCS 7 CI 7 CII 7 816 X 408 X

Used to delete previously registered information for DECT handsets. This MMC has two modes:

- □ FORCED: When this mode is programmed, the system clears the registered information by force.
- □ **NORMAL**: Whenever the system wants to clear the registration of a DECT handset, the deletion must be confirmed from the handset. If the confirmation is successful, the system clears the registered information. (If the confirmation fails, the system cannot clear the information.)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 738
 Display shows

Enter the number of DECT handset to clear via dial keypad and press the RIGHT soft key to move the cursor

Select the de-registration (clear) mode via UP or DOWN key (e.g. Normal) and press the RIGHT soft key to move the cursor

 Enter 1 for Yes or 0 for No for DECT CLEAR OR Press UP or DOWN key to select

Press TRSF button to store and exit OR

Press SPEAKER button to store and advance to next MMC

[<u>7</u>901]DECT CLEAR MODE: FORCED

[<u>7</u>901]DECT CLEAR MODE: FORCED

[7901]DECT CLEAR MODE: <u>N</u>ORMAL

[7901]DECT CLEAR DECT CLEAR:<u>Y</u>ES

Default Data: Forced mode

Related Items: MMC 737 DECT System Code

MMC 739 BSI Download MMC 741 BSI Card Restart

MMC 742 BSI Status MMC 743 DBS Status

MMC 744 BSI Registration On/Off

MMC 745 BSI Carrier

## MMC: 739 BSI DOWNLOAD DCS 7 CI 7 CII 7 816 X 408 X

Used to download a new version of the DBS software when you upgrade to a new version of BSI ROM.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 739
 Display shows

2. Select the slot number (see above) via UP or DOWN key, e.g. 3

Select the DBS number (see above) via UP or DOWN key, e.g. 1

Press UP or DOWN key to select download and confirm download

When downloading is in progress, the display shows

However, if a downloading failure occurs, the display shows

Press TRSF button to store and exit OR

Press SPEAKER button to store and advance to next MMC

Default Data: None

Related Items: MMC 737 DECT System Code

MMC 738 DECT Clear Registration

MMC 741 BSI Card Restart MMC 742 BSI Status

MMC 743 DBS Status

MMC 744 BSI Registration On/Off

BSI SLOT: 2 DBS:1 DOWNLOAD? :NO

BSI SLOT:<u>3</u> DBS:1 DOWNLOAD? :NO

BSI SLOT:3 DBS:<u>1</u> DOWNLOAD? :NO

BSI SLOT:3 DBS:1 DOWNLOAD? :<u>Y</u>ES

BSI SLOT:3 DBS:1 ARE YOU SURE?<u>Y</u>ES

BSI SLOT:3 DBS:1 DOWNLOADING

BSI SLOT:3 DBS:1 DOWNLOAD FAIL

### MMC: 740 STATION PAIR

Allows a station (such as a DECT handset) to be assigned as a 'secondary' to a 'primary' keyphone station in the system. This will allow all features to be set or cancelled from either station, and both will ring when the 'primary' receives a call.

### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 740
 Display shows

[201] PRIMARY SECONDARY:NONE

 Enter the primary station number via dial keypad (e.g. 201)
 OR

[201] PRIMARY SECONDARY:NONE

Press UP or DOWN to select and press RGHT soft key

3. Enter the secondary station number via dial keypad (e.g. 205)

ÒR

Press UP or DOWN to select and press RGHT soft key

4. Press TRSF button to store and exit

Press SPEAKER button to store and advance to next MMC

[201] PRIMARY SECONDARY:205

Default Data: NONE

### MMC: 741 BSI CARD RESTART

Used to restart a BSI card or DBS. The DBS/BSI card will be restarted automatically.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 741
 Display shows

BSI SLOT : 2 DBS : 1 RESTART ? NO

Select the specific BSI slot number or press the RIGHT soft key and select the specific DBS (using the keypad or the UP/DOWN keys)

BSI SLOT : 2 DBS : 1 RESTART? NO

(If you want to restart **all** DBSs, you must select "A" instead of a DBS number by pressing the ANS/RLS key)

Press the RIGHT soft key

Press UP or DOWN to select Yes or No and press RIGHT soft key BSI SLOT : 2 DBS : 1 RESTART ? <u>Y</u>ES

 Confirm whether you want to restart by selecting YES or NO using the UP or DOWN key, and press RIGHT soft key

BSI SLOT : 2 DBS : 1 ARE YOU SURE ? <u>Y</u>ES

Press TRSF button to exit OR

Press SPEAKER button to advance to next MMC

Default Data: None

Related Items: MMC 737 DECT System Code

MMC 738 DECT Clear Registration

MMC 739 BSI Download MMC 742 BSI Status MMC 743 DBS Status

MMC 744 BSI Registration On/Off

MMC 745 BSI Carrier

### MMC: 742 BSI STATUS

DCS | **J** | CI | **J** | CII | **J** | 816 | **X** | 408i | **X** | 408 | **X** |

Shows the status of the BSI card.

ACTION DISPLAY

1. Open programming and select **742** 

Display shows:

For Compact II - "SUCC" (successful) if status of BSI card is good, or "FAIL"

OR

For DCS - "M" = Master, "S" = Slave (not used) "SUCC" (successful) if status of BSI card is good, or "FAIL"

2. Press TRSF button to exit
OR

Press SPEAKER button to advance to next MMC

Default Data: None

Related Items: MMC 737 DECT System Code

MMC 738 DECT Clear Registration

MMC 739 BSI Download MMC 741 BSI Card Restart MMC 743 DBS Status

MMC 744 BSI Registration On/Off

MMC 745 BSI Carrier

BSI STATUS SUCC

OR

BSI STATUS M:SUCC S:NONE

### MMC: 743 DBS STATUS

Used for checking the status of DECT base stations (DBS).

ACTION DISPLAY

1. Open programming and select 743

2. The status of each DBS is displayed: If status is good, "1" is displayed If status is not good, "0" is displayed

For DCS - (DBS 1-8)

DBS: 12345678 STS: 11101100

OR OR

\_\_\_\_

DBS STATUS 1:1 2:1 3:0

Press TRSF button to store and exit OR

For Compact II - (DBS 1-3)

Press SPEAKER button to store and advance to next MMC

Default Data: None

Related Items: MMC 737 DECT System Code

**MMC 738 DECT Clear Registration** 

MMC 739 BSI Download MMC 741 BSI Card Restart MMC 742 BSI Status

MMC 744 BSI Registration On/Off

### MMC: 744 DECT REGISTRATION ON/OFF

Allows DECT handset registration to be enabled on a keyphone system. If this MMC is not opened and an attempt is made to register a DECT handset, an error message will be displayed. The default passcode for registration can be changed using MMC 202, *Change Feature Passcodes*.

Caution: When you have finished registering handsets, run this MMC again to set the registration mode to DISABLE. This will prevent unauthorised access to this feature.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

1. Open programming and select **744**Display shows

ENABLE DECT REG.
PASSCODE:

2. Enter passcode ENABLE DECT REG. PASSCODE:\*\*\*\*

If the correct code is entered the display shows ENABLE DECT REG.

An incorrect code entry shows

ENABLE DECT REG. PASSCODE ERROR

DISABLE

If the SYSTEM ID in MMC 737 (*DECT System Code*) has not been set, this message will be displayed:

ENABLE DECT REG. NO REG. SYSTEM ID

3. Dial 1 for ENABLE or 0 for DISABLE OR

Press UP or DOWN key to select and press RIGHT soft key

ENABLE DECT REG. ENABLE

4. Press TRSF key to exit

OF

Press SPEAKER button to store and advance to next MMC

Default Data: DISABLE

Related Items: MMC 202 Change Feature Passcodes

MMC 737 DECT System Code MMC 738 DECT Clear Registration

MMC 739 BSI Download MMC 741 BSI Card Restart MMC 742 BSI Status MMC 743 DBS Status MMC 745 BSI Carrier

### MMC: 745 BSI CARRIER

A base station uses one of 10 channels (FDMA technology). This MMC is used to allow or deny the use of each channel (carrier). By default, all carriers can be used by a base station.

Options: 1 Carrier can be used

0 Carrier cannot be used

### **PROGRAM KEYS**

KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

1. Open programming and select 745

The display shows the status of each carrier (0 - 9):

If '1' is shown below a carrier, this carrier can be used by the base station

If '0' is shown below a carrier, this carrier cannot be used by the base station

2. Dial 1 or 0 for each carrier as required

CARS:0123456789 SELS: 11<u>0</u>1111111

CARS:0123456789 SELS: 1111111111

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

**Default Data:** 1111111111

Related Items: MMC 202 Change Feature Passcodes

MMC 737 DECT System Code MMC 738 DECT Clear Registration

MMC 739 BSI Download MMC 741 BSI Card Restart MMC 742 BSI Status MMC 743 DBS Status

MMC 744 BSI Registration On/Off

### MMC: 750 VM CARD RESTART

(Cadence & SVMi-4)

Determines whether mailboxes are set up according to the data set in MMC 751, *Assign Mailbox*, when the Cadence/SVMi-4 card is restarted. There are two options available in this MMC:

#### **DOWNLOAD**

When the card starts, part of the power-up procedure will download data from the system to determine time, date, what mailboxes to create, and the system numbering plan. This must be done at least once, but when done this download fea-ture can be turned off to save boot-up time.

### **CARD RESTART**

If this option is set to YES, the card will immediately restart according to the Download option specified above.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **750** Display shows

VM CARD RESTART DOWNLOAD ?YES

 Dial 1 for YES or 0 for NO (download) OR Press UP or DOWN key to select

VM CARD RESTART CARD RESTART?<u>N</u>O

3. Dial 1 for YES or 0 for NO (restart)
OR

Press UP or DOWN key to select

Press RIGHT soft key

Press RIGHT soft key

VM CARD RESTART CARD RESTART?<u>Y</u>ES

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: DOWNLOAD=YES

CARD RESTART=NO

Related Items: MMC 751 Assign Mailbox

Cadence programming SVMi-4 programming

# MMC: 751 ASSIGN MAILBOX (Cadence & SVMi-4)

Assigns mailboxes to each station or station group. Mailboxes are assigned to all stations or groups flagged as YES in this MMC if DOWNLOAD=YES is set in MMC 750 during VM card start-up. Groups supported are 500–529 for DCS and 500–519 for Compact II.

New boxes can be added through Voice Mail administration or by using this MMC.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **751** Display shows

ASSIGN MAIL BOX 301 :YES

Dial station or group number (e.g. 302)
 OR
 Press UP or DOWN key to select station

ASSIGN MAIL BOX 302 :<u>Y</u>ES

Press RIGHT soft key

3. Dial 0 for NO or 1 for YES

ASSIGN MAIL BOX 302 :<u>Y</u>ES

OR
Press UP or DOWN key to select
Press RIGHT soft key to return to step 2

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: All stations=YES All groups=NO

Related Items: Cadence programming

SVMi-4 programming

# MMC: 752 AUTO RECORD (Cadence & SVMi-4)

Specific stations can be assigned to automatically record conversations. Options for recording are:

Station number (STN)

Mailbox (MB)

Voice Mail port

Call type: all incoming calls (I), all outgoing calls (O), or both incoming and outgoing calls (B).

A maximum of eight stations can be assigned at any one time.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **752** Display shows

2. Dial station number (e.g. 302)

OR

Press UP or DOWN key to select station

Press RIGHT soft key

3. Dial mailbox number (e.g. 341)

OR

Press UP or DOWN key to select mailbox

Press RIGHT soft key

4. Dial Voice Mail port number (e.g. 519)

OR

Press UP or DOWN key to select port

Press RIGHT soft key

5. Press UP or DOWN key to select call type I, O or B (e.g. B) and press RIGHT soft key

6. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

OR

Default Data: MB=NONE

PORT=NONE

CALL=I

Related Items: Cadence programming

SVMi-4 programming

AUTO RECORD

STN: <u>3</u>01 MB: NONE

**AUTO RECORD** 

STN: 302 MB: <u>N</u>ONE

**AUTO RECORD** 

STN: 302 MB: <u>3</u>41

AUTO RECORD

PORT: <u>5</u>19 CALL:I

AUTO RECORD

PORT: 519 CALL:B

# MMC: 753 WARNING DESTINATION (Cadence & SVMi-4)

Provides an emergency destination for calls to Cadence or SVMi-4 if the card is removed or offline. The destination can be a station number or a group number. Any station call that is forwarded to Voice Mail will remain ringing at the forwarding station until answered.

Note: The destination is the same as the VM ALARM mailbox in MMC 755.

### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **753** Display shows default destination

WARNING DEST. DEST:<u>5</u>00

2. Dial destination number (e.g., 213) OR

WARNING DEST. DEST:<u>2</u>13

Press UP or DOWN to scroll to number

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: WARNING DESTINATION = 500

Related Items: MMC 500 System-Wide Counters (Alarm Reminder Counter option)

Cadence programming SVMi-4 programming

# MMC: 754 VM HALT (Cadence & SVMi-4) DCS 7 CI 7 816 7 4081 7 408 7

Used to take the Cadence or SVMi-4 card off-line. This MMC ensures that there are no calls on the card when it is taken off-line. You cannot halt the card using MMC 810 (Halt Processing).

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **754** Display shows

2. Dial 1 to halt (HALT) or 0 not to halt (PROC)

Press UP or DOWN key to select

Press RIGHT soft key

 Press UP or DOWN key to select YES or NO (YES will take the card off-line) Press RIGHT soft key

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

VM HALT

STATUS: PROC

VM HALT STATUS: <u>H</u>ALT

VM HALT

ARE YOU SURE?YES

Default Data: None

Related Items: Cadence programming

# MMC: 755 VM ALARM (Cadence & SVMi-4) DCS CI X CII X 816 X 408i X 408 X

Generates an alarm message in a mailbox, defined in MMC 753, when the Cadence card hard disk drive or SVMi-4 card flash memory reaches a selected 'threshold' (percentage of capacity). You select the threshold in this MMC—the range is 00–99%.

For example, if you select a threshold of 70, an alarm message is generated if more than 70% of capacity is reached.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **755** Display shows

Enter new threshold value using keypad (e.g. 85)OR

Press UP or DOWN key to select threshold value Press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

VM ALARM

THRESHOLD:<u>8</u>0

VM ALARM THRESHOLD:<u>8</u>5

Default Data: THRESHOLD: 80%

Related Items: Cadence programming

# MMC: 756 ASSIGN VM MOH (Cadence & SVMi-4) DCS 7 CI 7 816 7 408 7 408 7

Assigns a Cadence or SVMi-4 port as a Music On Hold (MOH) source. Once assigned, the port cannot be used for AA/VM applications.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select **756** Display shows

2. Press UP or DOWN key to select port and press RIGHT soft key

3. Press UP or DOWN key to select MOH file number (00–99\*) and press RIGHT soft key

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

SET VMMOH

<u>7</u>17 : NOT USE

SET VMMOH 717 : <u>N</u>C

717 : <u>N</u>OT USE

SET VMMOH 717 : <u>0</u>1

Default Data: NOT USE

Related Items: Cadence programming

<sup>\*</sup> Note: nos. 00–99 are equivalent to Cadence or SVMi-4 file nos. 5000–5099 (see Cadence or SVMi-4 documentation)

# MMC: 757 VM IN/OUT (Cadence & SVMi-4) DCS 7 CI 7 816 7 408i 7 408 7

Defines which VM port is used for incoming calls, outgoing calls, or both. Options are:

IN OUT IN/OUT

Can also be used to reset the current MOH port (set in MMC 756) to one of the above.

#### **PROGRAM KEYS**

UP & DOWN Used to scroll through options KEYPAD Used to enter selections SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

 Open programming and select 757 Display shows

Dial port number (e.g. 718)
 OR
 Press UP or DOWN key to select
 Press RIGHT soft key

Press UP or DOWN key to select option (e.g. IN) and press RIGHT soft key

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

VM IN/OUT

<u>7</u>17 : IN/OUT

VM IN/OUT 718 : <u>I</u>N/OUT

VM IN/OUT 718 : <u>I</u>N

Default Data: IN/OUT

Related Items: Cadence programming

## MMC: 800 ENABLE TECHNICIAN PROGRAM

Used to open and close system-level (technician) programming. If programming is not opened and an attempt is made to access a system MMC, the error message "ACCESS DENIED" will be displayed.

A four-digit passcode is required to access this MMC (which can be changed in MMC 801). When opened, this MMC enables access to all MMCs.

The procedure below describes how to open programming.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Press TRSF 800
 Display shows

2. Enter passcode

DCS only - Correct code shows

OR

Compact II, 816 and 408/408i - Correct code

Incorrect code shows (you return to the passcode entry display so you can try again)

 Enter 1 to enable or enter 0 to disable OR Press UP or DOWN to select

**DCS only** - Press RIGHT soft key to move to tenant number and enter tenant number (1–2)

ENABLE TECH.PROG PASSCODE:

ENABLE TECH.PROG PASSCODE: \*\*\*\*

ENABLE TECH.PROG DISABLE TENANT:1

OR

ENABLE TECH.PROG DISABLE

ENABLE TECH. PROG PASSCODE ERROR

ENABLE TECH.PROG ENABLE TENANT:1

OR

ENABLE TECH.PROG ENABLE

ENABLE TECH.PROG ENABLE TENANT: 2

4. Press SPEAKER to advance to MMC entry level

<u>8</u>01:TEC.PASSCODE SELECT PROG.ID

5. Enter the MMC required and begin programming. Follow the instructions for that MMC.

#### Disabling (Closing) Programming Mode

If you wish to immediately close programming mode when you have finished programming:

- Return to MMC 800. The display shows that programming is enabled.
- Use the UP or DOWN key to select DISABLE and press TRSF to exit.

If you do not close programming using MMC 800, programming mode will be automatically disabled if you do not carry out any programming tasks within the time set in the system timer KMMC LOCK OUT (see MMC 501, *System-Wide Timers*).

Default Data: DISABLE (closed)

Passcode=4321

Related Items: None

## MMC: 801 CHANGE TECHNICIAN PASSCODE

Used to change the passcode which allows access to MMC 800 (Enable Technician Program) from its current value.

Note: The passcode is four digits long. The current or "old" passcode is required for this MMC.

#### **PROGRAM KEYS**

KEYPAD Used to enter passcodes

SPEAKER Save data and advance to next MMC

ACTION DISPLAY

1. Open programming and select **801** 

TECH. PASSCODE NEW CODE:\_

2. Enter new passcode

TECH. PASSCODE NEW CODE:\*\*\*\*

3. Enter new passcode again to verify

TECH. PASSCODE VERIFY: \*\*\*\*

4. If verification is correct, press RIGHT soft key to continue and enter desired MMC

TECH. PASSCODE VERIFY: SUCCESS

If verification is incorrect display shows "Failure" and system returns to step 2

TECH. PASSCODE VERIFY: FAILURE

5. Press TRSF to store and exit OR

Press SPEAKER to advance to MMC

Default Data: Default passcode = 4321

Related Items: MMC 800 Enable Technician Program

## MMC: 802 CUSTOMER ACCESS MMC NUMBER

Allows the installer to designate which MMCs the system administrator (customer) has access to. For example, it is advised that the customer has access to MMC 102, *Call Forward*, for call forwarding but it is not advised that the customer has access to MMC 710, *LCR Digit Table*, for LCR dial plans. (MMC 802 is for both tenants on DCS systems.)

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 802
 Display shows

CUSTOMER ACCESS 100:STN LOCK:YES

DCS only -

Enter desired tenant number (1–2)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

100:STN LOCK:YES

**CUSTOMER ACCESS** 

2. Enter desired MMC number (e.g. 102) OR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

CUSTOMER ACCESS 102:CALL FWD:<u>Y</u>ES

3. Enter 1 for YES or 0 for NO

Press UP or DOWN key to make selection and press LEFT soft key to return to step 3 to make additional entries

CUSTOMER ACCESS 102:CALL FWD: NO

Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

#### **Default Data:**

Customers have access to the following MMCs (default = YES):

100–119, 201, 202, 209, 211–14, 216, 300–306, 308, 309, 312, 315, 317, 404–406, 408–410, 412, 414–416, 421, 500, 502, 505, 507, 508, 600–602, 604, 606, 607, 705–708, 714, 715, 720–722, 725, 727, 728.

Related Items: None

## MMC: 803 ASSIGN TENANT GROUP DCS 7 CI X CII X 816 X 408 X

Allows the assignment of DCS tenant groups on a per-cabinet, slot and port basis. The simple rule is Cabinet-Slot-Port=Tenant. The simplicity of this program allows for flexible assignments. The only information needed is the correct correlation of entries.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 803
 Display shows

2. Enter cabinet (C) number (if no change, press RIGHT soft key to move cursor)

- 3. Enter slot (S) number (if no change, press RIGHT soft key to move cursor)
- 4. Enter port (P) number (if no change, press RIGHT soft key to move cursor)
- 5. Enter tenant (T) number (if no change, press RIGHT soft key to return to step 2)
- 6. Press TRSF to store and exit
  OR
  Press SPEAKER to store and advance to next MMC

TENANT GROUP C:<u>1</u> S:1 P:01 T:1

TENANT GROUP C:1 S:<u>1</u> P:01 T:1

TENANT GROUP C:1 S:1 P:<u>0</u>1 T:1

TENANT GROUP C:1 S:1 P:01 T:<u>1</u>

TENANT GROUP C:<u>1</u> S:1 P:01 T:1

Default Data: All assignments tenant 1

Related Items: Tenant group

# MMC: 804 SYSTEM I/O PARAMETER DCS CI CII S 816 S 408 S 408 S

Provides a means of setting parameters for the system I/O ports to work with one of the following:

- a personal computer (PC)
- Station Message Detail Recording (SMDR)
- UCD statistics report/periodic UCD information (except 408/408i)
- CTI (TSAPI) interface (DCS and Compact II only).

All systems have two I/O ports (Ports 1 and 2), except 408/408i which have one I/O port (Port 1). Programming can be accomplished easily, using the tables below to customise any I/O port.

#### **PARAMETER OPTIONS**

Dial 0	Service	Type of Service
Dial 1	Baud Rate	Speed
Dial 2	Char Length	Character Length
Dial 3	Parity	Parity Bit
Dial 4	Retry Count	Number of Retries
Dial 5	Stop Bit	Stop Bit
Dial 6	Wait Time	Message Wait Time
Dial 7	DSR Check	DSR Check on/off (Compact II, 816 and 408/408i only)
	or	
	SIM Pair	No. of the station connected to the Serial Interface Module (SIM) (DCS only)

#### **SERVICE TYPE**

Each port can be set to one of the following service types. Note that the services available depend on the type of system being programmed. For example, DCS and CII systems provide all the following services while 408/408i systems provide PC-MMC and SMDR only.

Туре	Description	
PC-MMC	PC application	
SMDR	SMDR report (call logging)	
UCD REPT	UCD report on request by the	
	supervisor, or daily	
UCD/SMDR	Both SMDR and UCD report will	
	be generated	
CTI	Dedicated Switch Link Interface	
CTI/SMDR	CTI and SMDR	
CTI/UCD	CTI and UCD	
CTI/S/U	CTI, SMDR and UCD	
VM TRACE	Voice Mail monitoring	
NOT USE	Not used	

#### SPEED (BPS)

	Dial		
	DCS/CII/816	408/408i	
600	0	N/A	
1200	1	2	
2400	2	3	
4800	3	4	
9600	4	5	
19200	5	N/A	

#### CHARACTER LENGTH

Dial 7	7 bits
Dial 8	8 bits

#### **PARITY**

Dial 0	None
Dial 1	Odd
Dial 2	Even

#### STOP BIT

Dial 1	1 bit
Dial 2	2 bit

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear entry (when valid)

ACTION DISPLAY

 Open programming and select 804 Display shows SYS I/O PORT (1) SERVICE:PC-MMC

2. Enter desired port via dial keypad (e.g. 2) (note: 408/408i systems have port 1 only)

SYS I/O PORT (2) <u>S</u>ERVICE:SMDR

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

3. Enter parameter option from the above option list via dial keypad (e.g. 1)

SYS I/O PORT (2) BAUD: <u>9</u>600 BPS

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

 Enter desired value via dial keypad (e.g. 19200 baud) OR
 Press UP or DOWN key to display value and press
 RIGHT soft key to return to step 2 SYS I/O PORT (2) <u>B</u>AUD:19200 BPS

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

#### **Default Data:**

Option	DCS/	DCS/CII/816	
	Port 1	Port 2	Port 1
Service Type	PCMMC	SMDR	SMDR
Baud Rate (bps)	9600	9600	9600
Char Length (bits)	8	8	8
Parity	None	None	None
Retry Count	03	03	03
Stop Bit	1	1	1
Wait Time (msec)	300	300	300
DSR Check	Off	Off	Off
SIM Pair	None	None	N/A

Related Items: PC-MMC programming SMDR options

### MMC: 805 TX LEVEL AND GAIN

Allows the system administrator to set the base level of TX volume and the TSW gain control for nine time-switch connect types.

There are eight (8) volume levels which are controlled by the UP and DOWN keys on the keyset. However, there are 11 possible levels in a DCS or Compact II system, nine in an 816 system, and four in a 408/408i system. With this MMC, you can select the desired levels.

#### Caution

You should only change TSW gain control values under the supervision of Technical Support.

#### **PROGRAM KEYS**

OR

UP & DOWN Used to scroll through options
KEYPAD Used to enter selections
SOFT KEYS Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ANS/RLS Used to select ALL

ACTION DISPLAY

 Open programming and select 805 Display shows  $\underline{\mathsf{T}}\mathsf{X}\ \mathsf{LEVEL}\ \mathsf{CONTROL}$  LEVEL 0  $\to$  1

Press UP or DOWN key to select TX LEVEL CON-TROL or TSW GAIN CONTROL

OR Press RIGHT soft key to select TX LEVEL CONTROL LEVEL  $\underline{0} \rightarrow 1$ 

If you selected TX, goto step 3
If you selected TSW, goto step 4

3. Press RIGHT soft key to go to the volume level

Press UP or DOWN key to go to next volume level

 $\underline{\mathsf{TX}}\ \mathsf{LEVEL}\ \mathsf{CONTROL}$  LEVEL 1  $\to$   $\underline{\mathsf{2}}$ 

Enter desired volume level via dial keypad OR

Use UP or DOWN key to scroll data (00-10) (Go to step 6 if finished)

 Press RIGHT soft key to go to the TSW GAIN CON-TROL type

Press UP or DOWN key to go to next TSW type

 $\underline{\mathsf{TX}}\ \mathsf{LEVEL}\ \mathsf{CONTROL}$  LEVEL  $1 \to \underline{3}$ 

TSW GAIN CONTROL SLT  $\rightarrow$  SLT: + 0.0

5. Press UP or DOWN key to select TSW gain data Press RIGHT soft key to go back to step 4 or go to step 6 if finished

TSW GAIN CONTROL SLT  $\rightarrow$  SLT: +  $\underline{2}$ .0

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

#### **Default Data:**

TX Level: 0 ® 1, 1 ® 2, 2 ® 3, 3 ® 4, 4 ® 5, 5 ® 6, 6 ® 7, 7 ® 8

TSW Gain: (Only some of the following may apply to your system)

SLT <del>→</del> SLT	+0.0
SLT <del>→</del> ATRK	+0.0
SLT <b>→</b> DTRK	+0.0
ATRK→SLT	+0.0
ATRK→ATRK	+1.9
ATRK→DTRK	- 6.0
DTRK <del>→</del> SLT	+1.9
DTRK <del>→</del> ATRK	+1.9
DTRK→DTRK	+0.0
DECT→SLT	+0.0
DECT→ATRK	+0.0
DECT→DTRK	+1.9
SLT→DECT	- 6.0
ATRK→DECT	- 6.0
DTRK→DECT	- 6.0
DECT→DECT	- 6.0

Related Items: None

### MMC: 806 CARD PRE-INSTALL

Allows the pre-programming of a slot for a specific card. For example, after the system is installed and a new card is added, running this program causes the system to accept the card for what it is and not for what it is not.

The procedure differs slightly for each type of system, as described below.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

#### ■ DCS PROCEDURE

ACTION DISPLAY

 Open programming and select 806 Display shows C1-01 :INSTALL PRITRK →PRITRK

2. Enter cabinet number (e.g., 3)

Press UP or DOWN key to make selection and press RIGHT soft key to move cursor

C3-01 :INSTALL PRITRK →PRITRK

3. Enter slot number (e.g., 5)

OR

Press UP or DOWN key to make selection and press RIGHT soft key to return to step 2

C3-05 :INSTALL DLI  $\rightarrow$  DLI

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

#### ■ COMPACT II PROCEDURE

ACTION DISPLAY

Open programming and select 806
 Display shows

Press UP or DOWN key to select slot number

O.SLI SLOT O.2SLI →O.2SLI

EXP.1 SLOT 8DLI →8DLI

EXP.1 SLOT 6DLI →8DLI

3. Press RIGHT soft key to change previous card type

4. Press TRSF to store and exit

Press SPEAKER to store and advance to next MMC

#### ■ 816 PROCEDURE

ACTION DISPLAY

 Open programming and select 806 Display shows

2. Press RIGHT soft key to change previous card type

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: None

EXP. SLOT NONE →NONE

EXP. SLOT NONE →8TRK

### MMC: 807 VOLUME CONTROL

Allows the volume levels to be set the for the following keyset features:

KEY TONE NOISE THRES SIDE TONE ALC THRES HANDSET TX TX/RX THRES MIC TX LEVEL TX/RX COMP

NOISE GUARD

Caution

You should only change these values under the supervision of Technical Support.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to scroll through options

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

HOLD Used to clear previous entry

ACTION DISPLAY

Open programming and select 807
 Display shows

VOL.CONTROL:<u>D</u>GP <u>K</u>EY TONE VOL :1

2. Press RIGHT soft key to move cursor

VOL.CONTROL:DGP <u>K</u>EY TONE VOL :1

3. Press UP or DOWN key to select feature (e.g. SIDE TONE VOL) and press RIGHT soft key

VOL.CONTROL:DGP <u>S</u>IDE TONE VOL:1

4. Press UP or DOWN key to select volume and press LEFT soft key

VOL.CONTROL:DGP SIDE TONE VOL:<u>2</u>

Repeat step 3 to select and change other volume levels OR

Press TRSF to store and exit

OR

Press SPEAKER to store and advance to next MMC

#### **Default Data:**

Key tone vol	1	Noise thres.	1
Sidetone vol	1	Alc thres.	7
Handset tx	3	Tx/rx thres.	3
Mic tx level	3	Tx/rx comp.	5
Noise guard	8	•	

Related Items: None

### MMC: 808 T1 TRUNK CODING

Not Used in the UK

### MMC: 809 SYSTEM MMC LANGUAGE

Allows the assignment of an LCD display based on the system programming language. Your system supports some or all of the following languages:

ENGLISH DANISH GERMAN DUTCH PORTUGAL SPANISH

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ACTION DISPLAY

Open programming and select 809
 Display shows

Press UP or DOWN to make selection and press RIGHT soft key

Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: ENGLISH

Related Items: Multi-Language

SYS.MMC LANGUAGE <u>E</u>NGLISH

SYS.MMC LANGUAGE DANISH

#### 

Used only in the event that all data processing needs to be stopped in either a single cabinet or slot, or in the entire system. The procedure differs slightly between systems.

Note: You do not need to enable system programming (MMC 800) in order to run this program but you will still require the technician's passcode.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

SPEAKER Used to store data and advance to next MMC

ANS/RLS Used to select ALL

#### **■** DCS PROCEDURE

ACTION DISPLAY

 Open programming and select 810 Display shows

2a. Enter cabinet selection via dial keypad

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

2b. Press ANS/RLS to select all cabinets and all slots

3. Enter slot number via dial keypad OR

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor

 Enter 1 for HALT or 0 to PROC OR

Press UP or DOWN key to make selection and press RIGHT soft key to enter data and return to step 2

Press TRSF to store and exit
 OR
 Press SPEAKER to store and advance to next MMC

HALT/PROCESSING C:<u>A</u>LL S:ALL→PROC

HALT/PROCESSING C:3 S: $\underline{A}LL \rightarrow PROC$ 

HALT/PROCESSING C:<u>A</u>LL S:ALL→PROC

HALT/PROCESSING C:3 S:5 →PROC

HALT/PROCESSING C:3 S:5 →HALT

#### ■ COMPACT II & 816 PROCEDURE

ACTION DISPLAY

 Open programming and select 810 Display shows

2. Enter slot number via dial keypad (e.g. 5)

Press UP or DOWN key to make selection and press RIGHT soft key to advance cursor OR

Press ANS/RLS to select all slots

3. Enter 1 for HALT or 0 to PROC OR

Press UP or DOWN key to make selection and press RIGHT soft key to enter data and return to step 2

4. Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: None

Related Items: None

HALT/PROCESSING SLOT NO:ALL→PROC

HALT/PROCESSING SLOT NO:5 →PROC

HALT/PROCESSING SLOT NO:ALL→PROC

HALT/PROCESSING SLOT NO:5 →HALT

# MMC: 811 RESET SYSTEM DCS 7 CI 7 CII 7 816 7 408 7

Provides two methods of restarting the system. The first method (CLEAR MEMORY) restarts the system and clears all memory. The second method (RESET SYSTEM) restarts the system only. If CLEAR MEMORY is selected, system data will return to default values.

Note: You do not need to enable system programming (MMC 800) in order to run this program but you will still require the technician's passcode.

#### WARNING: Extreme care should be taken when using this MMC

If the system is restarted, all voice/data connections are dropped.

If memory is cleared, all customer data is deleted and the system returns to default status.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

ACTION DISPLAY

 Open programming and select 811 Display shows

 Press UP or DOWN key to make selection (RESET SYSTEM or CLEAR MEMORY)
 After selection is made, press RIGHT soft key to move cursor to YES/NO option

3. Press UP or DOWN key to make selection and press RIGHT soft key

4. Press UP or DOWN key to make selection and press RIGHT soft key

Warning: Selecting CLEAR MEMORY will erase all data in the system and return default values

If RESET SYSTEM is selected, system will return to normal programmed status

Default Data: None

Related Items: None

SYSTEM RESTART RESET SYSTEM?NO

SYSTEM RESTART CLEAR MEMORY?NO

SYSTEM RESTART CLEAR MEMORY?YES

SYSTEM RESTART ARE YOU SURE?<u>Y</u>ES

### MMC: 812 SELECT COUNTRY



#### **IMPORTANT**

This MMC should be run <u>before</u> any other programming is done to ensure that the correct software for your country has been selected, or to change the selection if required.

When using this MMC, the system is restarted to make the selection effective.

Note: You do not need to enable system programming (MMC 800) in order to run this program but you will still require the technician's passcode.

#### **PROGRAM KEYS**

UP & DOWN

KEYPAD

Used to enter selections

SOFT KEYS

Move cursor left and right

ACTION DISPLAY

Open programming and select 812
 Display shows the country selected by the installer (e.g. UK).

SELECT COUNTRY <u>U</u>K

To accept this setting, go to step 4.

Press UP or DOWN key to select a different country and press RIGHT soft key SELECT COUNTRY DENMARK

3. Press UP or DOWN key to select YES or NO and press RIGHT soft key

DEFAULTING SYSTM ARE YOU SURE?<u>Y</u>ES

Warning: if you select YES, this will clear the memory and restart the system

 Press TRSF to store and exit OR

Press SPEAKER to store and advance to next MMC

Default Data: NONE

Related Items: All MMCs



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